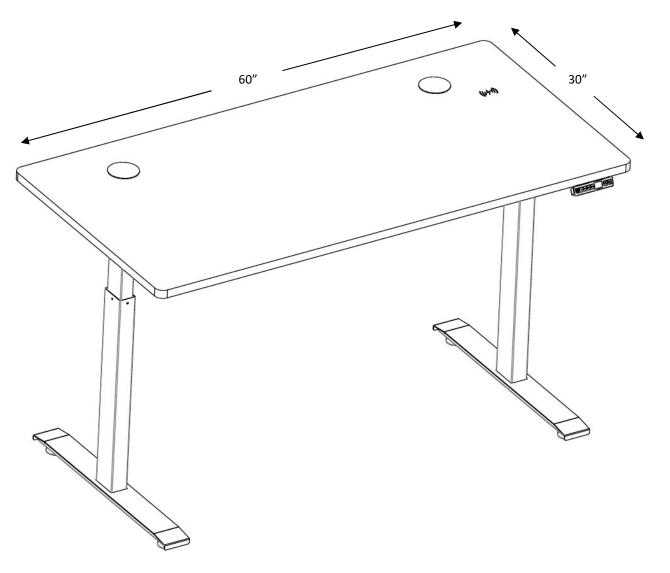
# ELECTRIC HEIGHT ADJUSTABLE DESK WITH WIRELESS CHARGER AND USB CHARGING PORT (60 x 30 inches)



Assembly Instructions

**Assembly Instructions** 

Customer Service US: 1-888-770-8078

REV012020

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# SAFETY INSTRUCTIONS WARNING!

FAILURE TO COMPLY WITH OR OBSERVE ALL ASSEMBLY, SAFETY AND OPERATING INSTRUCTIONS AND WARNINGS REGARDING THE USE OF THIS PRODUCT MAY RESULT IN SERIOUS BODILY INJURY.

#### TO ASSURE SAFER OPERATION:



Read and understand this manual before attempting to install or operate.



Assure that everyone who uses this product is informed of the contents of this manual. This is the responsibility of the Purchaser.



This product is not intended for use by young children or for those persons who require supervision.

Safe use of this product is possible only when the operating instructions are read completely and the instructions contained are strictly observed. Persons who do not have the necessary experience or knowledge of this product must not use the product. Persons with reduced physical or mental abilities should not use this product, unless they are under supervision or they have been thoroughly instructed in the use of the apparatus by a person who is responsible for the safety of these persons. Children should be closely supervised to ensure that they do not play with this product.

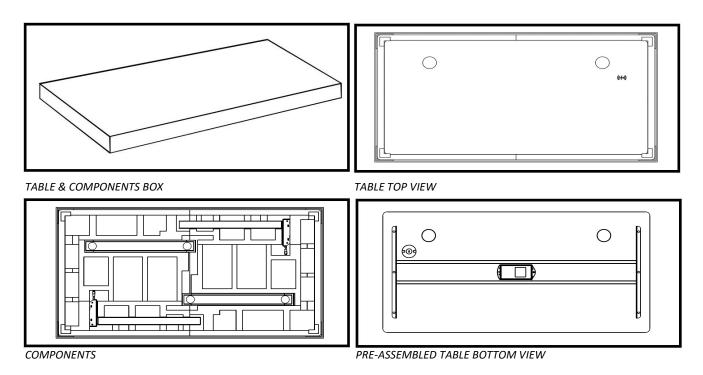


This product must be INITIALIZED before use. Read the initialization part of the manual first prior to operating.

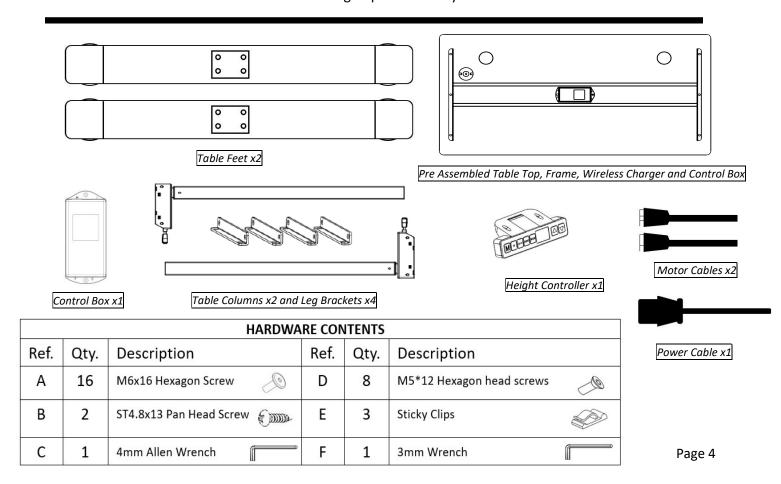
#### BEFORE INSTALLATION, REINSTALLATION, OR TROUBLESHOOTING:

- Switch power off and disconnect power cord from the power outlet.
- Remove any loads or items from the work surface because movement may occur unexpectedly. BEFORE START-UP:
- Make sure desk has been initialized.
- Check all connections and cables. Make sure control box is connected to a power outlet.
- If the control box makes unusual noises or emits an odor, switch power off immediately.

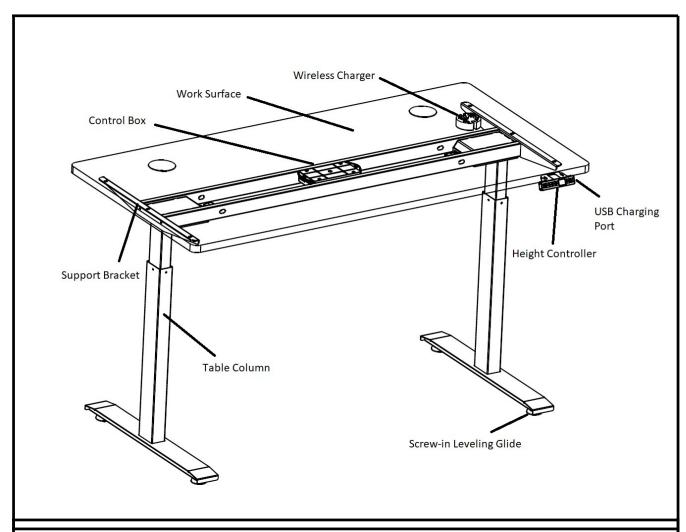
#### **UNPACKING & COMPONENTS**

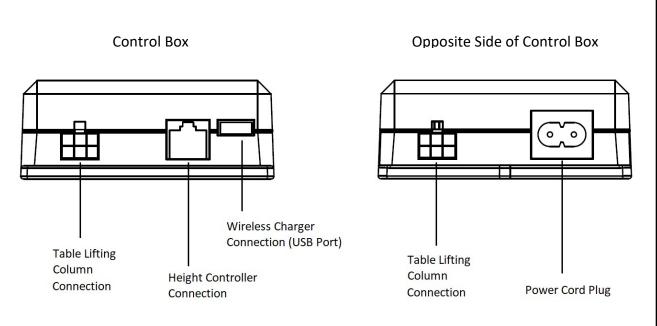


The desk comes in one box. Carefully remove the contents from the package and inspect all components for damage. Don't install if there is visible physical damage on any component. The table top and frame with the control box are PRE-ASSEMBLED making it quick and easy to assemble.



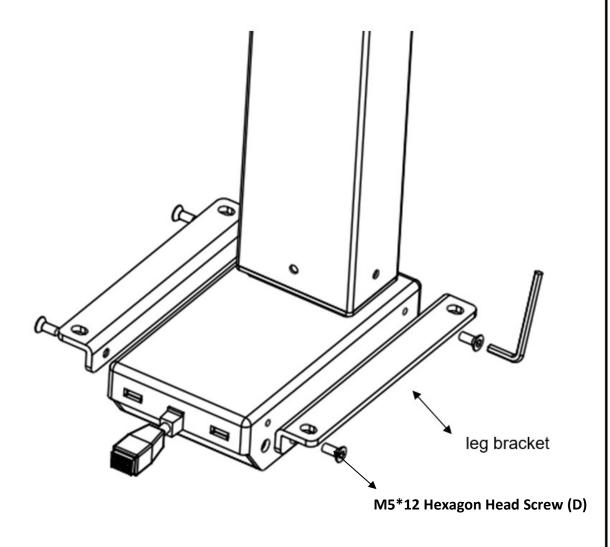
#### **DESK DIAGRAM**





#### **INSTALLING COLUMNS**

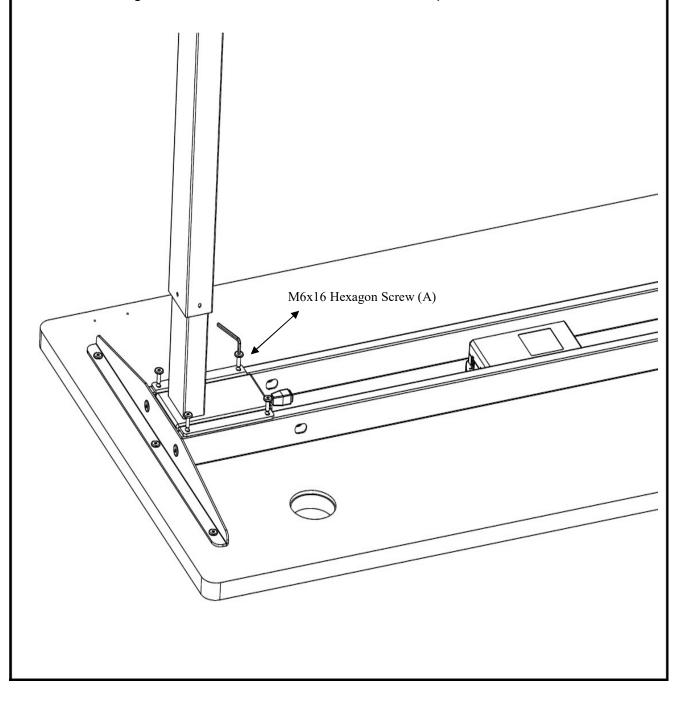
Before attaching the column to the frame, use a 3mm wrench and M5\*12 Hexagon head screw to secure the leg brackets to the column. As shown below, each column requires leg bracket.



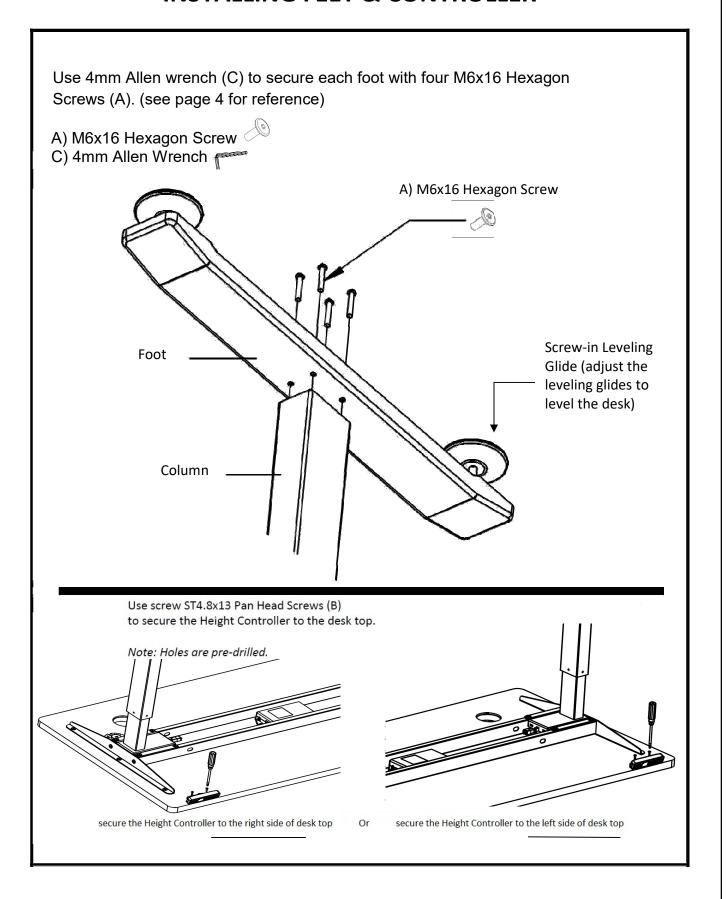
#### **INSTALLING COLUMNS**

Place desk top on a flat and non-abrasive surface. Carefully place under frame onto the desktop. The under frame is heavy two people will be needed to move the under frame and turn over the desk after it is done.

Make sure column is set properly onto the frame as shown below and use the M6x16 Hexagon Screws to secure the column onto the pre-installed frame.

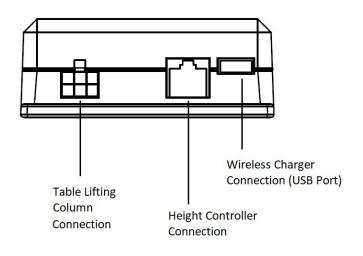


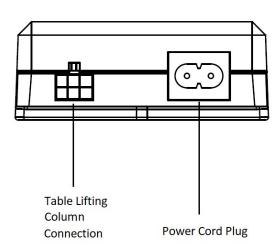
#### **INSTALLING FEET & CONTROLLER**



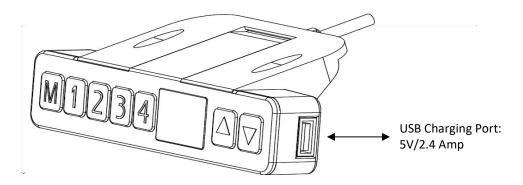
#### **CONNECTING CABLES**

- 1)Connect Height Controller cable to Control Box
- 2)Connect Wireless Charger cable to Control Box (USB Port)
- 3)Connect Lifting Column cable to Control Box
- 4) Plug power cord to Control box
- 5)Plug power cord to power outlet





#### **INITIALIZING SYSTEM & SETTING HEIGHT POSITIONS**



\*\*\*Highest position will be at 48" and lowest is 28"\*\*\*

# Before your first time to use the desk, please use the Height Controller to initialize the desk.

Press and hold the UP and DOWN arrows simultaneously for 6 seconds to start the initialization process. The LED display will show 3 blinking zeros. The desk will start moving -- first to the lowest position, then the highest position and finally stops in between. The initialization is completed when number 38 (+/-0.2) appears on the display. Your desk is now ready to use.

#### **Pre-set Table Heights**

You can preset up to four positions. Use UP and DOWN arrow buttons to move desk to your desired position. Press M plus one of the number buttons together for 1 to 3 seconds until displayed height starts blinking, and then release the buttons. To go to your preset height, simply press the number button TWICE or press and hold the button.

#### **SAFETY FEATURE**

Hold "M" and "UP" buttons for 4 seconds to lock all buttons, the following code "LOC" will be displayed on the control panel screen.

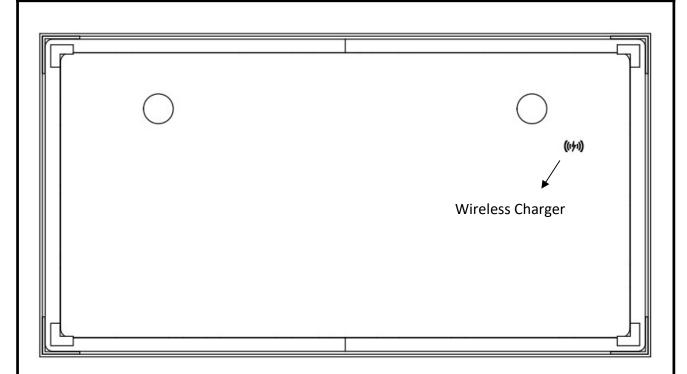


Hold "M" and "DOWN" buttons for 5 seconds to unlock all buttons.



If the system STOPS working and shows "HOT" on the screen. This means the control box is under overheat protection mode. Wait a few minutes and let it cool down to 25°C this will solve the problem.

#### WIRELESS CHARGER INSTRUCTIONS



- Charging Station: This wireless charger support for smart phones that comply with the Qi standard for iPhone 11/ 11 Pro/ Xs / Xs Max / Xr / X / 8/8 Plus/Samsung Galaxy S10/S10 Plus/ S9 / S9 Plus / S8 / S8 Plus / S7 / S7 Edge / S6 Edge Plus / Note 9 / Note 8 and others Qi-Enabled Phones
- Safe Charging: Put the device in the appropriate location and charge it immediately. Most mobile phone cases (less than 5mm) can be wirelessly charged without disassembly. Cases made of metal; attachments such as pop socket, metal ring, magnets, cards, grips will interfere with charging.

#### **TROUBLESHOOTING**

1. Issue: The desk does not go up or down

Solutions: Check all connections. Make sure there is power to the desk; then try to initialize the desk

2. Issue: Columns do not go up or down evenly

Solutions: Re-initialize the desk

3. Issue: Table will not go up just down

Solutions: Reduce the weight on the table

4. Issue: The desk wobbles excessively

Solutions: It is normal for the desk to wobble slightly at standing height. Adjust leveling feet and make sure all screws are tightened.

## **SYSTEM FAILURE CODES**

Codes	Description	Solution	
	Initialization failed	Press and hold the UP and DOWN arrows simultaneously for 6 seconds, then release two bottoms to start the initialization process.  The desk will start moving rest to the lowest position, then the highest position and finally stops in the mid position. The desk is now ready to use.	
E00	Control box malfunction	Please contact service center	
E01	System malfunction	Please contact service center	
E03	Starting current exception	Please re-initialize the system; if failure code still show on the screen, please contact the service center	
E04	Main power supply malfunction	Please contact service center	
E05	Motor A Hall element malfunction	Please check all connection and re-initialize the system; if failure code still shows on the screen, please contact the service center	
E06	Motor A stalling	Please re-initialize the system; if failure code still show on the screen, please contact the service center	
E07	Motor B stalling	Please re-initialize the system; if failure code still show on the screen, please contact the service center	
E08	Motor wiring malfunction	Please check all connection and re-initialize the system; if failure code still shows on the screen, please contact the service center	
E09	Motor B Hall element malfunction	Please check all connection and re-initialize the system; if failure code still shows on the screen, please contact the service center	
E11	Anti-Collision protection starts	Please contact service center	
E12	System running over 2 mins	Please let it sit for 18 mins	
E14	Main power over 45V	Please contact service center	
E15	Over 1 cm deviation between 2 legs	Please re-initialize the system; if failure code still show on the screen, please contact the service center	

### **SYSTEM FAILURE CODES**

Codes	Description	Solution
E16	Handset connection failure	Please check handset connection to the
		control box
E17	Handset communication failure	Please check handset connection to the control box; if failure code still shows on the screen, please contact the service center
E18	Power lower than 24V	Please contact the service center
E19	Desktop Tilt	Please re-initialize the system; if failure code still shows on the screen, please contact the service center
E42	Data memory error	Please contact the service center
E43	Anti-Collision sensor malfunction	Please re-initialize the system; if failure code still shows on the screen, please contact the service center

#### **WARRANTY**

WAR	RRANTY	
	ufacturer covers table top and mechanical components for 5 $_{ m Y}$ rical components for 2 years.	ears and cov
main syste	ufacturer warranty is only valid in so far as the equipment has ntained correctly and has not been tampered with. Furthermo em must not be exposed to violent treatment. In the event of ranty will be ineffective/invalid.	re, the