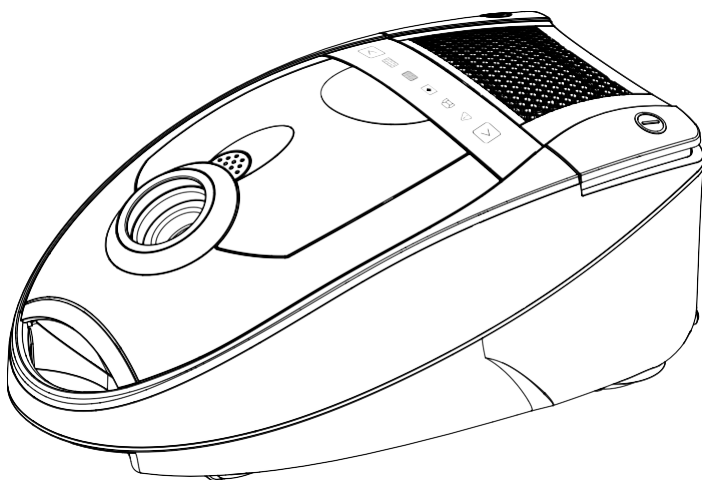


# NOMA®

SurfaceElite™  
Bagged Canister Vacuum

PRODUCT NO. 043-9431-8



## USER MANUAL

— READ AND SAVE THESE INSTRUCTIONS —

NOMA® Customer Support: 1-866-827-4985

# SAFETY / CAUTIONS

## IMPORTANT SAFETY INSTRUCTIONS

### READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

### **WARNING** **TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:**

- Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- Do not use outdoors or on wet surfaces
- Do not allow to be used as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user's guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it replaced at an authorized service centre.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not incinerate the appliance even if it is severely damaged.
- Do not put any object into opening.
- Do not use with any opening blocked.
- Keep openings free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.), or use in the presence of explosive liquids or vapours.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Do not use vacuum cleaner in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup or filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.
- Do not handle the plug or appliance with wet hands.
- Turn off all controls before unplugging.

**To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.**

## SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

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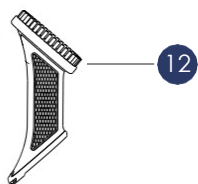
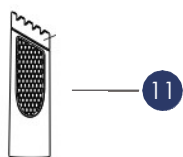
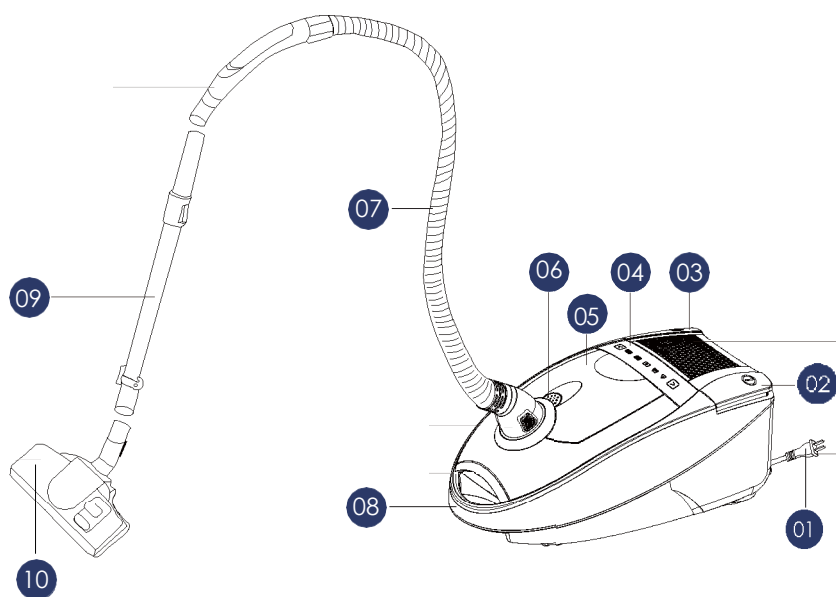


# KNOW YOUR VACUUM

## FEATURES

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01. POWER CORD
02. POWER BUTTON
03. CORD REWIND BUTTON
04. ADJUSTABLE SETTINGS
05. MAIN BODY
06. DUST BAG COVER
07. FLEXIBLE HOSE
08. HANDLE
09. EXTENSION TUBE
10. FLOOR HEAD
11. MULTI-FUNCTIONAL CREVICE TOOL
12. MULTI-FUNCTIONAL DUSTING BRUSH



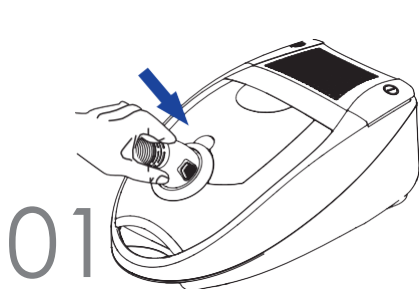
## ASSEMBLY

**⚠ WARNING**

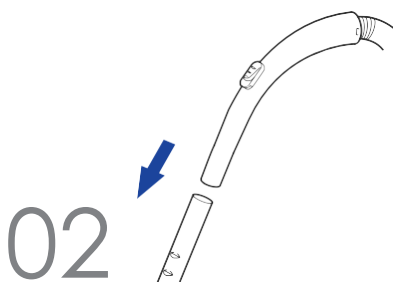
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

Your SurfaceElite™ Bagged Canister Vacuum comes in four easy-to-assemble components and does not require any additional tools to assemble.

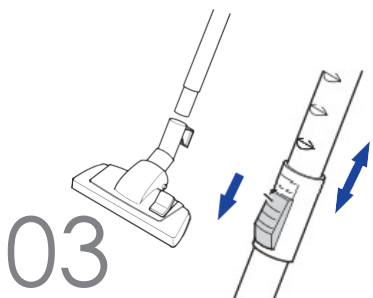
- Main Body
- Flexible Hose with handle
- Extension Tube
- Floor Head



Insert the flexible hose into the inlet at the base of the main body. When you hear the tube "click" it has locked into place.



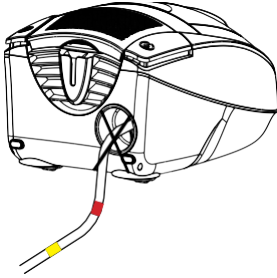
Insert the handle into the upper end of the telescopic tube. Attach the floor nozzle to the bottom end of the telescope tube.



Attach the floor nozzle to the bottom end of the telescope tube. Press the release latch to adjust the length.

## GETTING STARTED

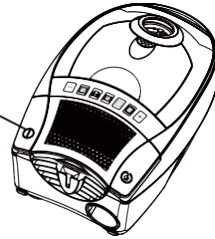
01



Fully unwind the power cord by pulling the end out of the base of the unit and connecting to an electrical outlet. A yellow mark indicates the recommended length, while a red mark indicates the maximum length.

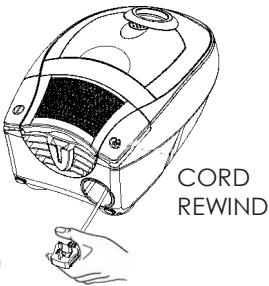
POWER  
BUTTON

02



Press the on/off switch located on the top of the unit to start cleaning. Use the left and right arrows on top of the unit to adjust the suction power for your needs.

03

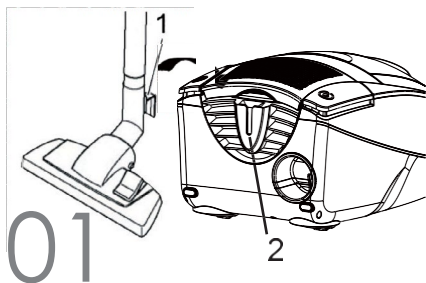


To rewind the power cord, press the cord rewind button, located at the top of the vacuum. Guide the power cord with one hand, this will prevent the cord from whipping which could cause injury or damage to the cord. NOTE: Please ensure the cord is not wrapped around any object and the path is clear for a safe rewind operation.

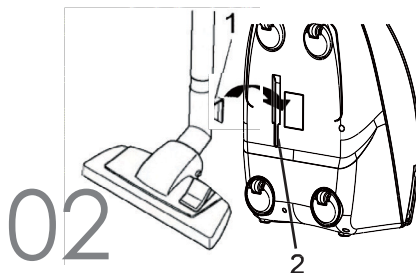
# B

## OPERATING INSTRUCTIONS SET UP DIRECTIONS

### STORAGE

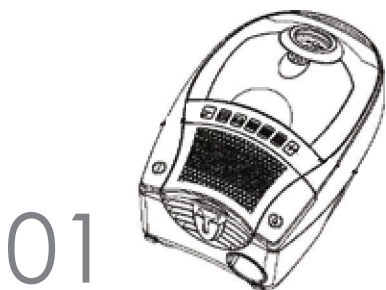


The floor head of the vacuum can be hooked to the back of the unit when not in use. Insert the rib located on the floor nozzle head fully into the groove/hook located on the main body.



To store in the upright position, the unit can be turned to sit upright and a secondary hook is on the back for storage of the assembled tube/floor head.

### POWER SETTINGS



To set the desired suction power level, press the < button or the > button several times until the desired setting lights up on the suction power display.



When dust in the dustbag is full, the light will turn on.



Upholstery, cushions.



High-pile carpets, rugs, and runners.



Slightly soiled carpets, and hard floors.



Heavily soiled carpets and hard floors with coarse dirt.



Switch suction modes to the left/right.



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## ACCESSORY OVERVIEW

Your vacuum includes multiple specially designed tools to tackle cleaning your entire home, not just the floors.



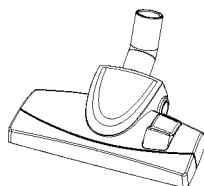
Multi-functional  
Crevice Tool

Designed to reach tight crevices and corners as well as effectively dust windowsills, blinds, lampshade and curtains



Multi-functional  
Dusting Brush

Use this to remove dust from objects with delicate surfaces, such as blinds, curtains, or keyboards. Attaches to crevice tool while in use.



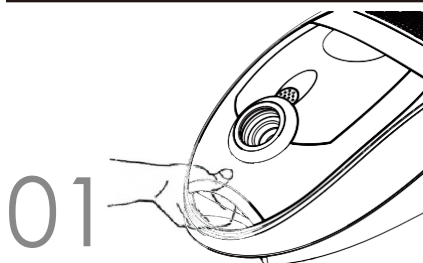
Floor Head

Uses a soft bristle and lint-catching fabric to coax dust and dander off of sofas, chairs, or cushions.

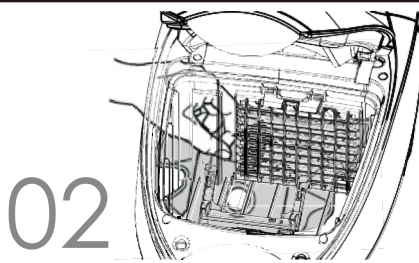
### EMPTYING THE DIRT BIN

#### **WARNING**

To reduce the risk of fire, electric shock or injury, turn OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



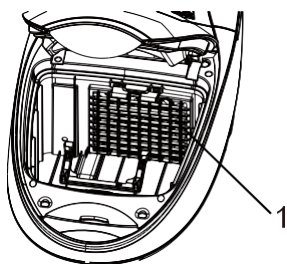
01 Open the dust compartment cover by unlatching and raising it. Raise the dust compartment cover until it locks in the highest position and remains open by itself.



02 Pull the dust filter bag up and out of the holder, and use the brown tab to seal the opening. Remove any dust that may have collected in the compartment. Push the new dust bag into the holder.

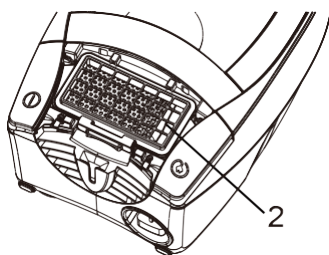
**NOTE:** Compatible replacement bag products include 043-9432-6 and 043-9433-4.

### CHANGING FILTERS



#### MOTOR PROTECTION FILTER

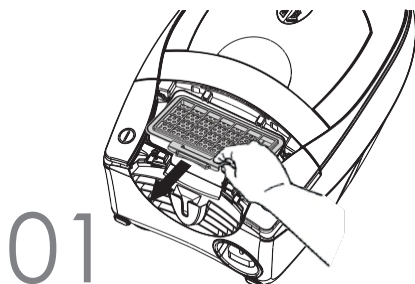
The motor protection filter prevents larger particles from destroying the motor in case the dust filter bag is defective. **NOTE:** Replacement bag purchases include a motor protection filter. The filter should be replaced at least every 6 months.



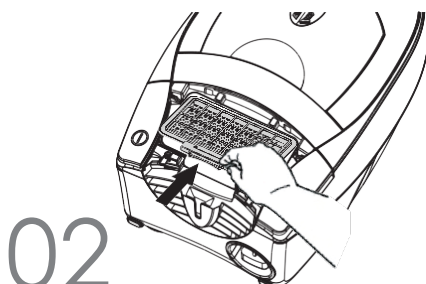
#### HYGIENIC EXHAUST FILTER

The hygienic exhaust filter removes microscopic particles from the exhaust air stream. **NOTE:** Change filter every 6 months. The filter can become clogged over time and reduce the appliance's performance. That's why it's important to adhere to the above intervals.

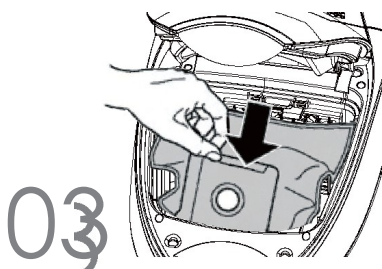
## CHANGING THE HYGIENIC EXHAUST FILTER



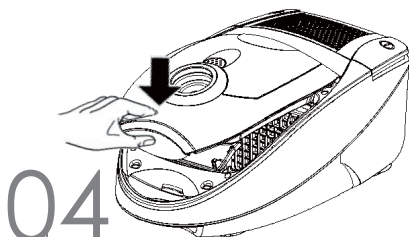
01 Switch off the vacuum cleaner and open the exhaust filter cover. Remove the exhaust filter.



02 Insert a new exhaust filter and push it down slightly until it locks into the holder.

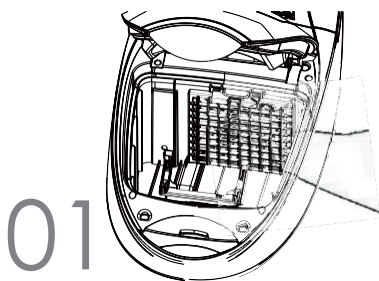


03 Replace the dust filter bag.

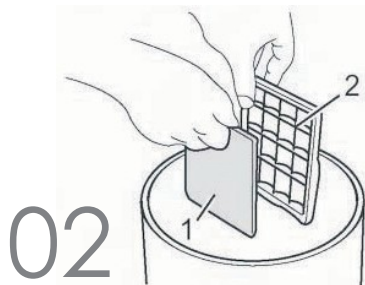


04 Close the dust compartment cover. The cover "clicks" into place audibly.

## CHANGING THE MOTOR PROTECTION FILTER



Switch off the vacuum and remove the dust filter bag. Remove the filter holder with motor protection filter. First flip the holder forward and then pull the filter up and out. Remove the motor protection filter from the holder over a dust bin and clean the holder.



If the new motor protection filter is too large, lay the old filter onto the new filter mat. Mark the contours and cut with a pair of scissors. Insert the new motor protection filter into the filter holder. Insert the filter holder into its bracket from above and push it down until it audibly "clicks". Replace the dust filter bag and close the compartment cover until it "clicks".

# D PRODUCT SPECIFICATIONS

## OVERVIEW

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Product Name	NOMA® SurfaceElite™ Bagless Canister Vacuum
Product Model	043-9431-8
Motor	1230 W
Dust Bag Capacity	2.6 L
Filter Type	HEPA H12
Washable Filter (Y/N)	Y
Weight	14 lb 8 oz (6.6 kg)
Tools Included	Multi-functional Crevice Tool/ Dusting Brush

# E TROUBLESHOOTING

## COMMON PROBLEMS

COMMON PROBLEMS	POSSIBLE CAUSES	SUGGESTED SOLUTIONS
Vacuum doesn't run	<ol style="list-style-type: none"> <li>1) The plug is not connected to the mains or the vacuum is not switched on.</li> <li>2) Socket does not carry current.</li> <li>3) The power cord is damaged.</li> <li>4) Overheat protection triggered.</li> <li>5) Breaker was tripped.</li> </ol>	<ol style="list-style-type: none"> <li>1) Insert the plug into the mains socket and switch on the vacuum.</li> <li>2) Test the vacuum on another socket that you are sure is carrying current.</li> <li>3) Have the cord replaced.</li> <li>4) Filter needs to be washed, dirt bag is full, or the vacuum is clogged.</li> <li>5) Reset the house breaker.</li> </ol>
Unit has low suction/ poor cleaning power	<ol style="list-style-type: none"> <li>1) Dust bag full or blocked.</li> <li>2) Floor head extension tube or flexible hose is clogged.</li> <li>3) The "carpet/ hard floor" switch located on the floor must be applied to match with floor type.</li> <li>4) Filter is dirty</li> <li>5) The hose is not connected properly to the suction opening located on the main body.</li> <li>6) Hose is punctured.</li> </ol>	<ol style="list-style-type: none"> <li>1) Replace the dust bag.</li> <li>2) Remove the objects using a long wooden stick (e.g., a broomstick).</li> <li>3) Set the "carpet/hard floor" switch to the correct position.</li> <li>4) Change/clean the filter.</li> <li>5) Connect the hose firmly to the suction opening.</li> <li>6) Replace the defective hose with a new piece.</li> </ol>
Vacuum makes unusual noises	<ol style="list-style-type: none"> <li>1) Sucked-in objects are obstructing the air stream.</li> </ol>	<ol style="list-style-type: none"> <li>1) Remove the objects using a long wooden stick (e.g., a broomstick).</li> </ol>
Power cord will not rewind	<ol style="list-style-type: none"> <li>1) The power cord may have piled on one side of the coiler.</li> </ol>	<ol style="list-style-type: none"> <li>1) Pull out a large section of the cord and rewind it again.</li> </ol>



**Please do not return this product to store.**

For difficulties, questions or concerns, first call NOMA® customer service at 1-866-827-4985 and a member of our team will be happy to help you!



## WARRANTY AND DISPOSAL

### ENVIRONMENTALLY FRIENDLY

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### 3 YEAR LIMITED WARRANTY

This NOMA® product carries a 3 year warranty against defects in workmanship and materials. At its discretion, NOMA Canada agrees to have any defective part(s) replaced free of charge within the stated warranty period, when returned with proof of purchase. This product is not guaranteed against wear or breakage due to misuse and/or abuse.



You can help protect the environment!

Your appliance contains a number of materials that may be recovered or recycled. Please leave your unit at a local civic waste collection point.

