

GUIDE DE L'UTILISATEUR Série 2492

# CLEANVIEW® Aspirateur



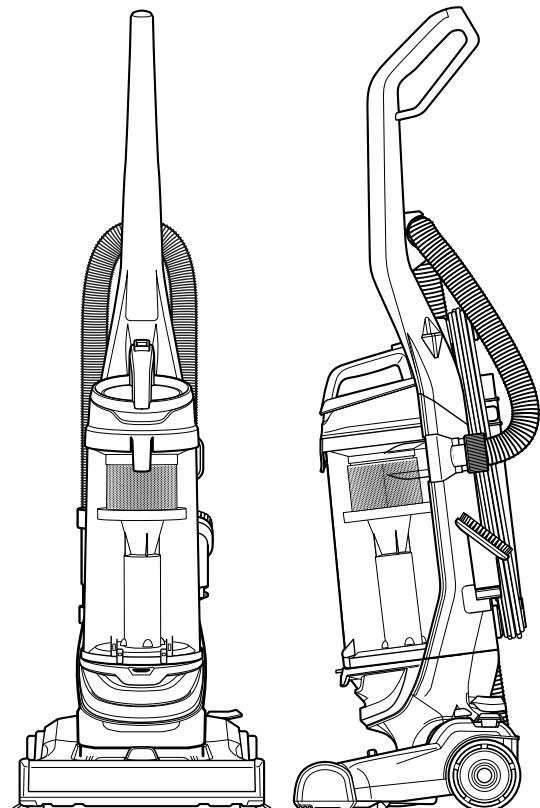
More of a video person? Look for this icon and go online for an instructional how-to video at **[www.BISSELL.ca](http://www.BISSELL.ca)**



# CLEANVIEW® Vacuum

# USER GUIDE

## 2492 Series



# IMPORTANT SAFETY INSTRUCTIONS

**READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.**

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

## **⚠️ WARNING**

**TO REDUCE THE RISK OF FIRE,  
ELECTRIC SHOCK OR INJURY:**

- » Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.
  - » Do not use outdoors or on wet surfaces.
  - » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
  - » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
  - » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
  - » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
  - » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
  - » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
  - » Turn OFF all controls before plugging or unplugging vacuum cleaner.
  - » Use extra care when cleaning on stairs.
  - » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
  - » Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
  - » Do not use to pick up toxic material (chlorine bleach, ammonia, drain

# SAVE THESE INSTRUCTIONS

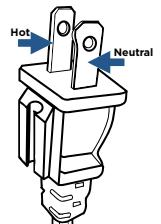
This model is for household use only.

## ⚠️ WARNING

- » Before using your vacuum, make sure the Dirt Tank is in locked position and that all filters, both pre- and post-filters, are in place. DO NOT operate your vacuum without these filters.
  - » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
  - » Do not plug in your vacuum UNTIL you are familiar with all instructions and operating procedures.
  - » To reduce the risk of electrical shock, turn power switch OFF and disconnect polarized plug from electrical outlet BEFORE performing maintenance or troubleshooting checks.

## **THIS APPLIANCE HAS A POLARIZED PLUG**

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.



## INSTRUC<sup>IONS</sup> DE S<sup>E</sup>CURIT<sup>E</sup> IMPORTANTES

TABLE 10.12 LES TROIS RÉGIONS KANTIEN, CHÉZIEN, ET SOUTHERN KANTO

De l'ouest à l'est, l'aire de distribution de l'espèce passe par des régions très différentes. De l'ouest, l'appareil a une large distribution dans les plaines et les vallées, mais il est également présent dans les régions montagneuses. Dans les régions montagneuses, l'espèce préfère les forêts tempérées et les forêts subtropicales. Dans les plaines et les vallées, l'espèce préfère les forêts tempérées et les forêts subtropicales. Les régions montagneuses sont également caractérisées par une grande diversité de plantes et d'animaux.

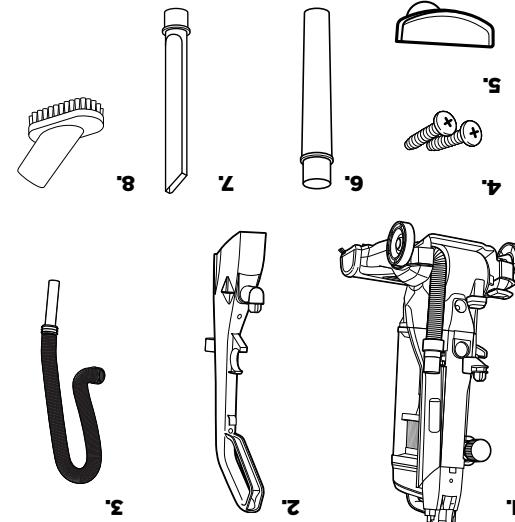
AVERTISSEMENT

#### **ÉLECTRIQUE OU DE BLÉSSURE :**

« Ne pas permettre à des enfants surfaces humides. »

## CONSERVATION INSTITUTIONS PRESENTES EN LOS SISTEMAS

Diagnostic de panne	10	Instructions de sécurité	2
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## Qu'y a-t-il dans la boîte?

Le nettoyage, c'est notre passion. Voilà pourquoi nous sommes très heureux de vous faire part d'un de nos produits innovateurs. Ce guide contient des instructions d'utilisation, l'entretien et, advenant un problème, le diagnostic de panne.

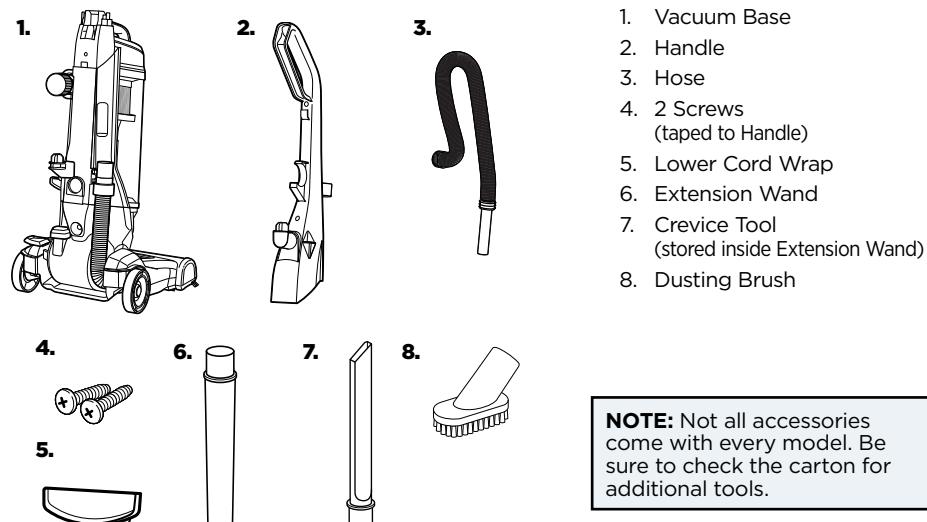
Importantes sur le fonctionnement de votre nouvel aspirateur, notamment sur l'utilisation, l'entretien et soin des fournitures. Ce guide contient des instructions de diagnostic, l'entretien et soin des fournitures. Vous assurer que tous les accessoires supplémentaires sont inclus.

## Thanks for buying a BISSELL® vacuum!

We love to clean and we're excited to share one of our innovative products with you. This guide has important instructions on how your new vacuum works, including using, maintaining, and if there is a problem, troubleshooting.

In just a few simple assembly steps, you'll be ready to vacuum. Flip to page 5 and let's get started!

## What's In The Box?



**NOTE:** Not all accessories come with every model. Be sure to check the carton for additional tools.

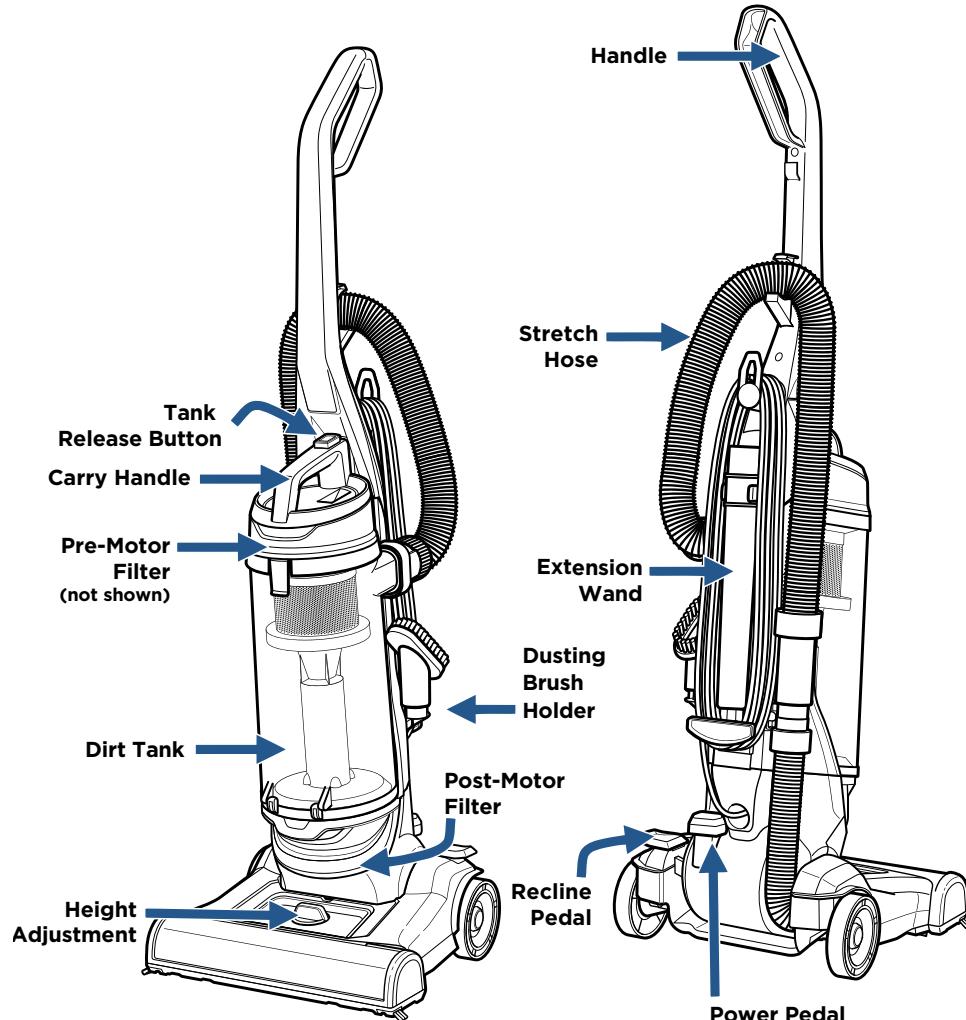
Safety Instructions	2	Troubleshooting	10
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# Product View

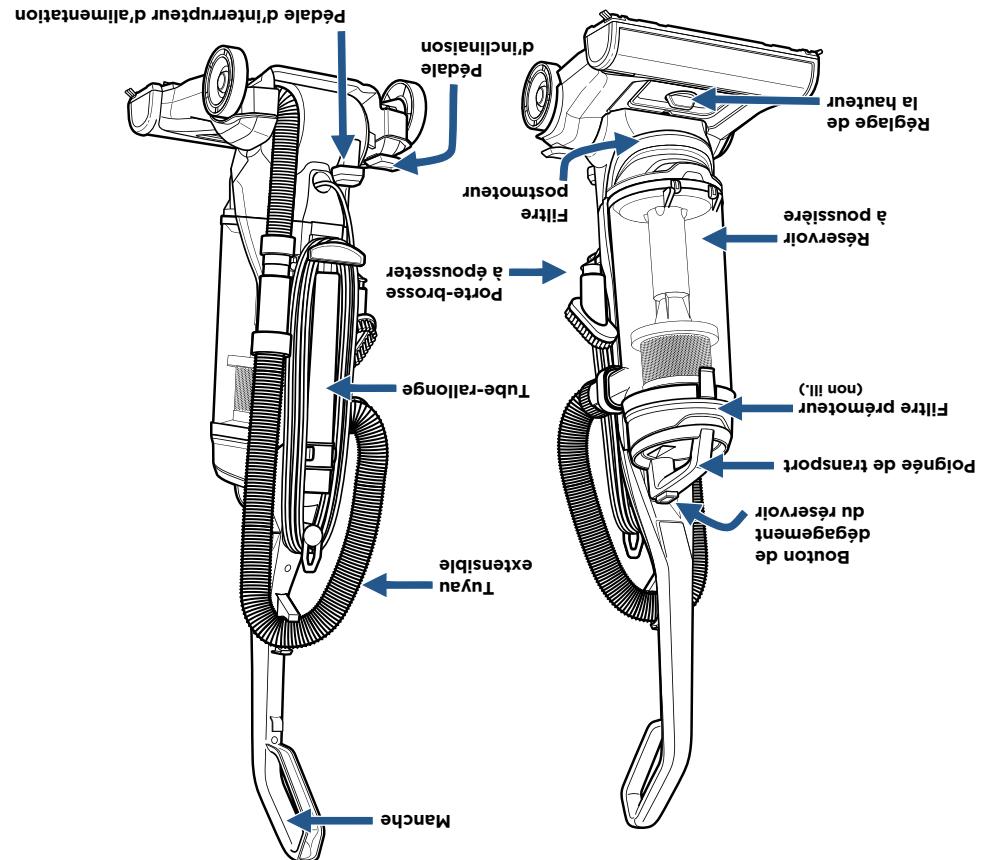
## ⚠ WARNING

Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

REMARQUE : Le sucre plat est rangé à l'intérieur du tube-rallonge.



**NOTE:** The Crevice Tool is stored inside the Extension Wand.



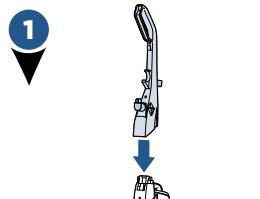
Ne branchez pas votre aspirateur avant de vous être familiarisé avec tous les instructions et toutes les procédures d'utilisation.

## AVERTISSEMENT

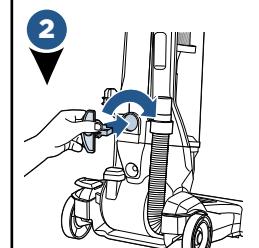
Schéma du produit

## Assembly

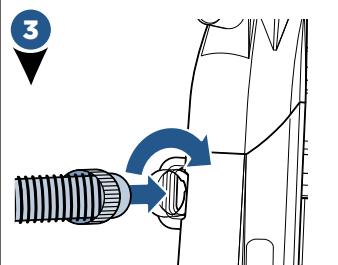
The only tool you will need to assemble your vacuum is a Phillips-head screwdriver.



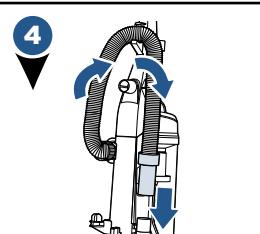
Place the upper handle onto the base and push it down. Then attach the handle with the 2 screws taped to the handle in a plastic bag.



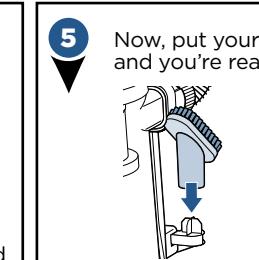
Insert the lower cord wrap and turn it to the right to lock in place.



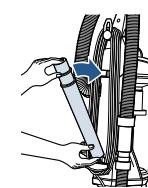
Insert the hose end into the back of the vacuum and twist right to lock in place.



Wrap hose up and around the hose wrap on the handle. Slide end of hose into vacuum base.

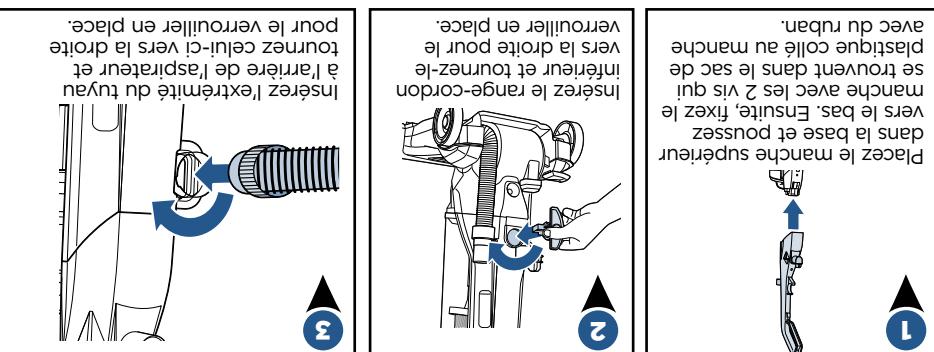
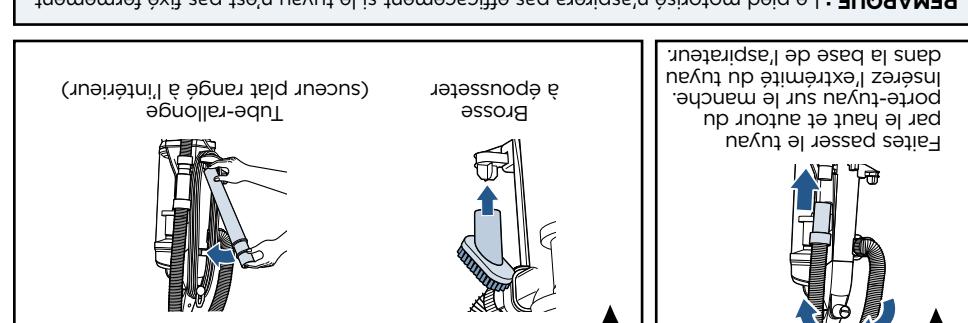


Now, put your accessory tools on the vacuum and you're ready to go!



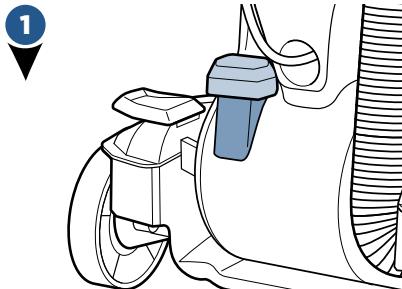
Dusting Brush  
Extension Wand  
(Crevice Tool stores inside)

**NOTE:** The PowerFoot will not suction properly unless the hose is firmly attached.

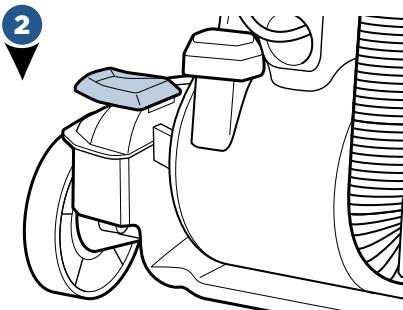


Le seul outil dont vous aurez besoin pour assembler votre aspirateur est un tournevis à tête cruciforme.

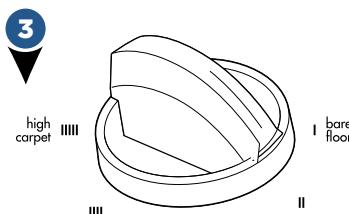
# Power ON & Settings



Press the red power button with your foot to turn the vacuum ON ① and once again to turn your vacuum OFF ①.



Press the recline pedal and pull handle back towards you.



Turn the dial on the foot of the vacuum to the desired setting. If the dial is difficult to turn, tilt the vacuum back slightly to take the weight off the foot while turning.

- Lowest setting** - For low pile carpet or bare floors. To pick up debris, it may be necessary to move up one setting.
- Medium setting** - For medium pile carpet.
- Highest setting** - For high pile and most shag carpet.

**TIP:** For optimal carpet cleaning performance, adjust to the lowest practical setting. If your vacuum is difficult to push, adjust to the next higher setting.

## WARNING

To reduce the risk of injury from moving parts while the vacuum is turned ON, always move the vacuum via the rolling wheels by using the upper handle at the back of the vacuum. Do not carry the vacuum while it is running. Always place vacuum on floor with handle in upright position when using tools.

**NOTE:** Brush Roll continues to rotate while tools are in use. Never place fingers under the vacuum when it is running. Never place PowerFoot on furniture or uneven surfaces. Do not place vacuum close enough to objects to pull into rotating brush.

**NOTE:** Certain carpets and low humidity conditions may generate small static discharges. Static discharges are entirely harmless and are not associated in any way with the main power supply.

**REMARQUE:** Certaines tapis et certaines conditions de faible humidité peuvent donner lieu à des effluves décharge statique. Ces décharges électrostatique sont complètement inoffensives et ne sont aucunement associées à l'allumage. Ne placez pas l'aspirateur suffisamment près d'objets pour les attirer dans la brosse rotative.

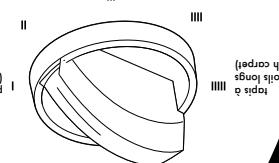
**REMARQUE:** Le rouleau de brosse continue de tourner même lorsque des accessoires sont utilisés. Ne mettez jamais vos doigts sous l'aspirateur lorsqu'il est en marche. Ne placez jamais le pied motorisé sur des meubles ou sur des surfaces inégales. Ne placez pas l'aspirateur suffisamment près d'objets pour les attirer dans la brosse rotative.

**AVERTISSEMENT**  
Afin de réduire les risques de blessures causées par les pièces mobiles pendant que l'aspirateur est en marche, déplacez toujours par les roulettes en utilisant le manche supérieure à l'arrière de l'aspirateur. Ne transportez pas l'aspirateur lorsqu'il est en marche. Lorsque vous utilisez des accessoires, placez toujours l'aspirateur sur le plancher avec le manche en position verticale.

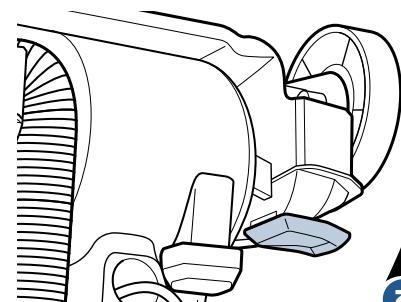
**ASTUCE:** Pour obtenir des performances optimales lors du nettoyage des tapis, positionnez l'appareil au plus bas réglage possible. Si il est difficile de pousser votre aspirateur, positionnez-le au réglage immédiatement supérieur.

**Réglage haut** - Pour la plupart des tapis à poils longs.  
**Réglage moyen** - Pour les tapis à poils moyens.  
**Réglage bas** - Pour les plaidhers nus ou les tapis à poils courts.

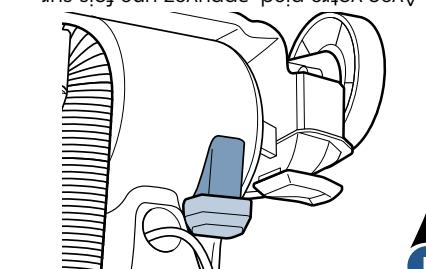
Utilisez la molette située sur le pied de l'aspirateur de l'appareil pendant que vous tournez la molette, inclinez légèrement l'aspirateur vers l'arrière de manière à alléger la charge sur le pied pour choisir le réglage désiré. Si il est difficile de tourner la molette, inclinez légèrement l'aspirateur pour ramasser certains débris, il peut être nécessaire de démonter l'aspirateur. Pour les plaidhers nus ou les tapis à poils courts, tournez la molette sur le pied de l'aspirateur de l'appareil pendant que vous tournez la molette.



Appuyez sur la pédale d'inclinaison et tirez le manche vers vous.



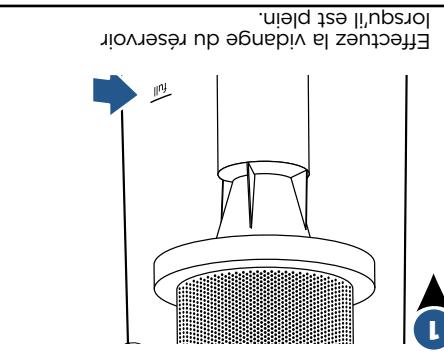
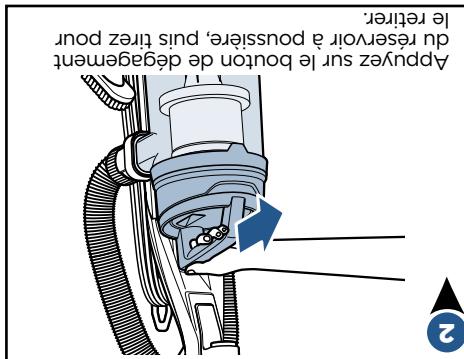
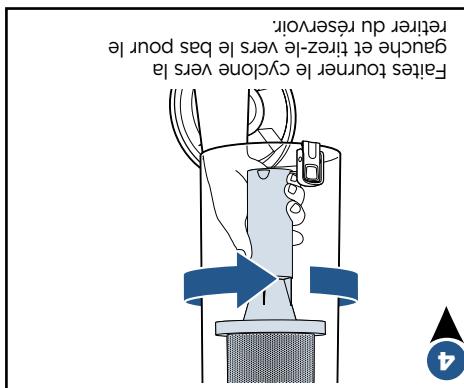
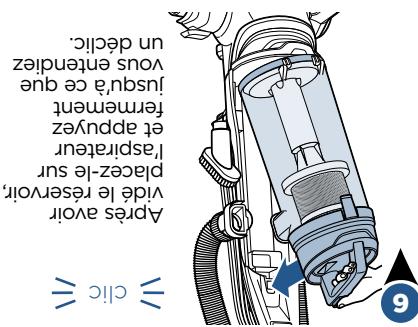
Appuyez sur le bouton d'interrupteur d'allumage pour mettre l'aspirateur en marche (ON ①) et une décharge pour l'arrêter (OFF ①).



## Mise en marche et réglages

## Vidange du réservoir à poussière

**REMARQUE:** Le réservoir à poussière peut être nettoyé à l'eau chaude avec un détergent doux. Laissez-le sécher complètement avant de le remplacer sur l'appareil.



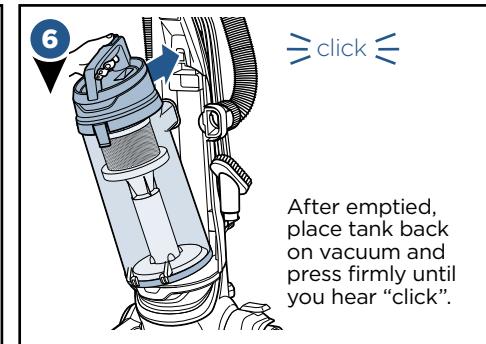
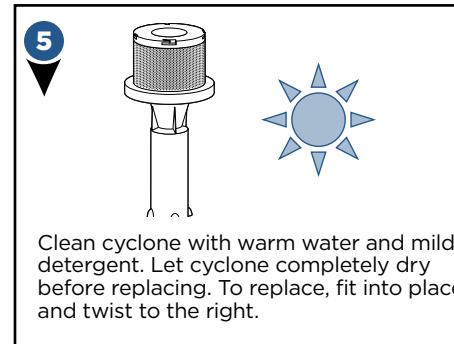
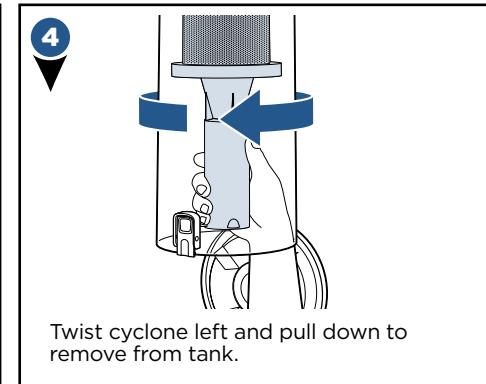
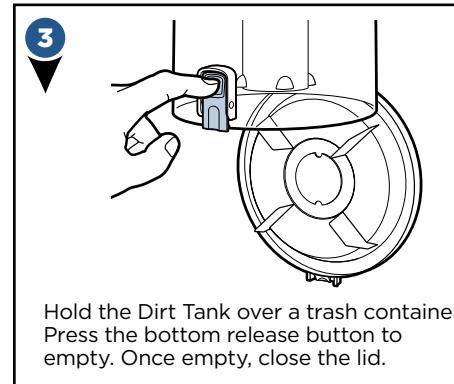
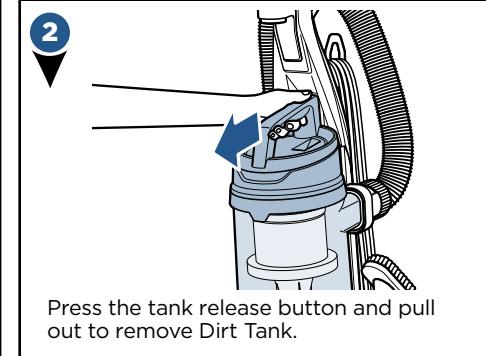
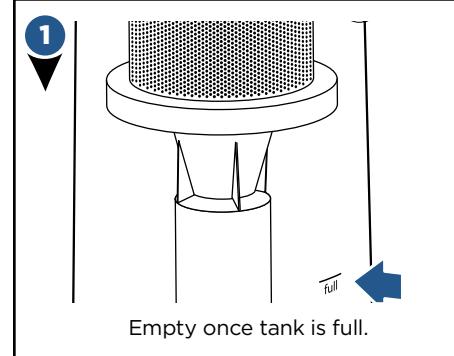
## AVERTISSEMENT

Avant de redémarrer l'appareil, mettre l'interrupteur d'alimentation en position éteinte (OFF) et débranchez la fiche polarisée de la prise électrique avant de procéder aux vérifications détaillées ou de diagnostiquer.

## Empty the Dirt Tank

### WARNING

To reduce the risk of electric shock, turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

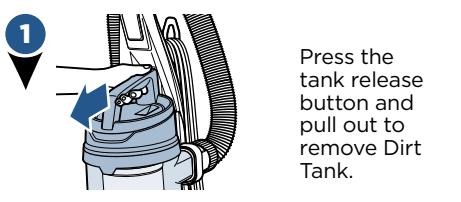


**NOTE:** The Dirt Tank may be washed in warm water with a mild detergent. Make sure it is completely dry before replacing.

## Clean the Pre-Motor Filter

### ⚠️ WARNING

- » To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.
- » Do not operate vacuum with damp or wet filters or without all filters in place.



Press the tank release button and pull out to remove Dirt Tank.



Remove foam filter from lid. Hand wash in warm water and rinse well; mild detergent may be used if desired.



Allow filter to air dry completely before placing back into the tank lid.



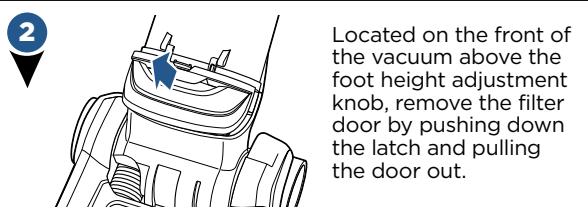
Return tank back on vacuum and press firmly until you hear "click".

**NOTE:** Replace this filter every 3 to 6 months. For replacements, go to [www.BISSELL.ca](http://www.BISSELL.ca).

## Maintain the Post-Motor Filter



Recline vacuum and lay back for easier filter access.



Located on the front of the vacuum above the foot height adjustment knob, remove the filter door by pushing down the latch and pulling the door out.



Remove the filter by grasping the sides of the filter and pulling out from the vacuum. Clean or replace filter as necessary.



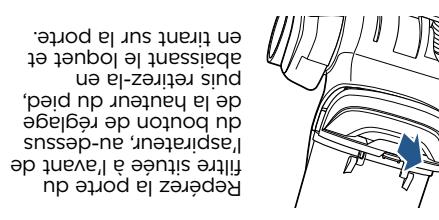
Replace filter in unit and replace filter door by lining up the sides of the door and sliding into place until you hear a "click".

**NOTE:** Replace this filter every 3 to 6 months. For replacements, go to [www.BISSELL.ca](http://www.BISSELL.ca).

**NOTE:** The pleated post-motor filter may NOT be washed with water or detergent. If dust and/or debris accumulates on filter, gently tap the filter on the side of a garbage container.

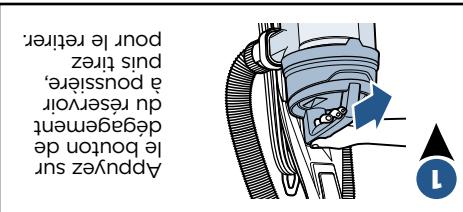
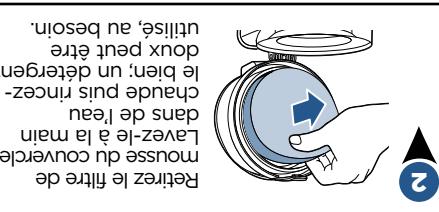
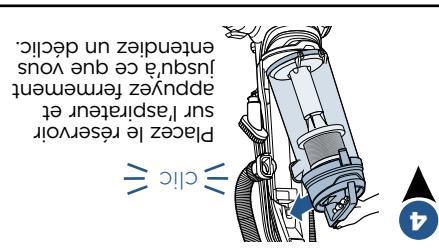
**REMARQUE:** Le filtre postmoteur plisse NE doit PAS être nettoyé avec de l'eau ou un détergent. Si de la poussière ou des débris s'accumulent sur le filtre, tapez-le doucement sur le côté d'une poubelle.

**REMARQUE:** Remplacez ce filtre tous les 3 à 6 mois. Pour les remplacements, allez au [www.BISSELL.ca](http://www.BISSELL.ca).



## Entretien du filtre postmoteur

**REMARQUE:** Remplacez ce filtre tous les 3 à 6 mois. Pour les remplacements, allez au [www.BISSELL.ca](http://www.BISSELL.ca).

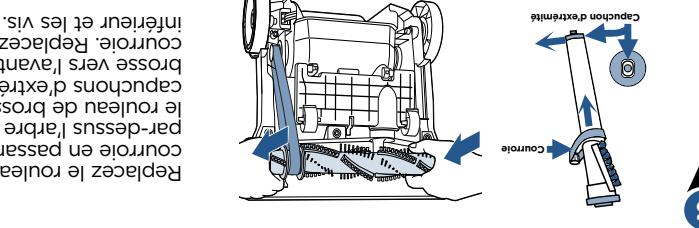


» Afin de réduire les risques de décharge électrique avant de procéder aux vérifications d'entretien ou de diagnostic, débranchez la prise polarisée de la prise murale. Mettez l'interrupteur d'alimentation en position éteinte (OFF) et appuyez pas fortement l'appareil si les filtres sont humides ou mouillés, ou si il manque des filtres.

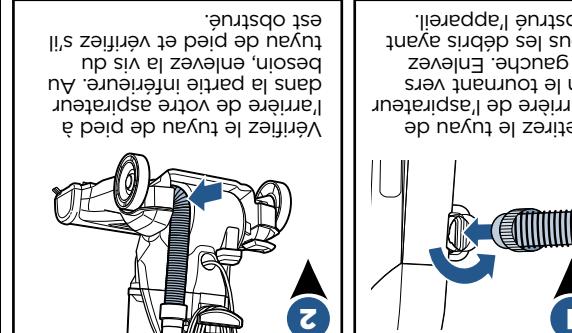
## AVERTISSEMENT

### Nettoyage du filtre pré-moteur

## Élimination d'une obstruction

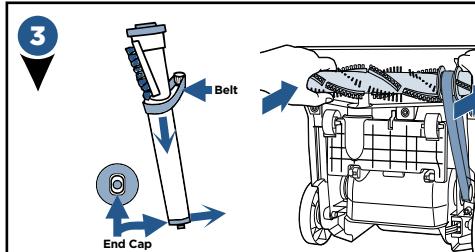
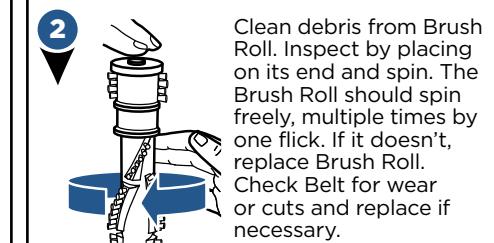
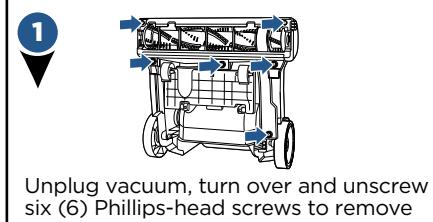


## Remplacement de la brosse et de la courroie



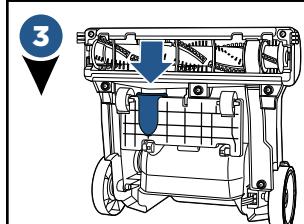
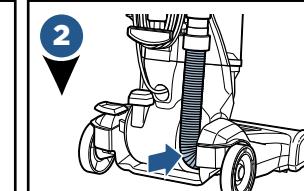
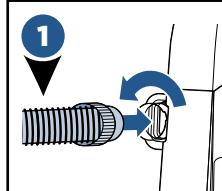
## Replace Brush & Belt

**WARNING** To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



## Clearing a Clog

**WARNING** To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



# Troubleshooting

Problem	Possible Causes	Remedies
<b>Vacuum won't turn on</b>	Power cord not plugged in Blown fuse/tripped breaker	Check electrical plug Check/replace fuse or reset breaker
<b>Vacuum won't pick up dirt</b>	Incorrect height adjustment Hose not attached to suction opening Crack or hole in hose Broken or worn drive belt Brush roll jammed Clog in vacuum Dirt Tank full Dirt Tank or upper tank not installed properly Filters are dirty	Adjust foot to correct height setting Grasp the hose wand and firmly push into the hose wand base Check hose and replace if needed Replace drive belt, see page 9 Remove brush and clean debris from brush ends, see page 9 Check for debris build-up or clogs in the inner tank, hose and foot/lower hose; see online video for more help Empty Dirt Tank Position correctly and lock in place, see page 7 Check and clean or replace pre-motor and post-motor filters, see page 8
<b>Tool won't pick up</b>	Crack or hole in hose Clog in vacuum Dirt Tank full Dirt Tank not installed properly Filters are dirty	Check hose and replace if needed Check for debris build-up or clogs in the inner tank, hose and foot/lower hose; see online video for more help Empty Dirt Tank Position correctly and lock in place, see page 7 Check and clean or replace pre-motor and post-motor filters, see page 8
<b>Vacuum difficult to push</b>	Incorrect height adjustment	Adjust foot to correct height setting, see page 6
<b>Visible dirt escaping from vacuum</b>	Dirt Tank full Filters missing or installed incorrectly	Empty Dirt Tank Check pre-motor and post-motor filters for correct installation, see page 8

## Garantie

## Warranty

If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at [www.BISSELL.ca/privacy-policy](http://www.BISSELL.ca/privacy-policy).

service. This warranty does not apply to fans or routine maintenance components such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

- BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

#### **Limited Two-Year Warranty**

Subject to the **\*Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental.

**NOTE:** Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

## Service

**Please do not return this product  
to the store.**

Other maintenance or service not included in the manual should be performed by an authorized service representative.

## Website

[www.BISSELL.ca/service-centers](http://www.BISSELL.ca/service-centers)

E-mail

[www.BISSELL.ca/email-us](http://www.BISSELL.ca/email-us)

Call

BISSELL Consumer Care  
1-800-263-2535

# Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

## Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

## Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

## Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

**Visit [BISSELL.ca/registration](http://BISSELL.ca/registration)!**

## Parts & Supplies

For Parts and Supplies, go to [www.BISSELL.ca](http://www.BISSELL.ca) and enter your model number in the search field.

## We're Waggin' Our Tails!

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We're proud to design products that help make pet messes, odours and pet homelessness disappear.

Visit [BISSELLsavespets.ca](http://BISSELLsavespets.ca) to learn more.



*Love your BISSELL® product?*

Don't keep it a secret.

Let us, and millions of others, know what you think!

Leave your star-rating on [BISSELL.ca](http://BISSELL.ca)

**www.BISSELL.ca**



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**www.BISSELL.ca**

Dites-nous ce que vous en pensez, à nous et à des millions d'autres! Évaluez le produit sur BISSELL.ca.  
Ne gardez pas cela secret.

*Vous aimeriez voir le produit BISSELL?*

Visitez le [BISSELLsavespets.ca](http://BISSELLsavespets.ca) pour en savoir plus.

BISSELL® appuie fièrement la BISSELL Pet Foundation. Vous achetez un produit BISSELL, vous contribuez aussi à sauver des animaux. Nous sommes fiers de concevoir des produits qui aident à faire disparaître les déchets dans l'environnement. Nous sommes également heureux de sauver des animaux sans foyer. Lorsque vous achetez un produit BISSELL, vous contribuez aussi à sauver des animaux sans foyer. Lorsque

**Nous fêtilions de joie!**



Pour vous procurer des pièces et fournitures, visitez [www.BISSELL.ca](http://www.BISSELL.ca) et entrez le numéro de modèle de votre appareil dans le champ de recherche.

**Pièces et fournitures**

Rendez-vous au [www.BISSELL.ca/registration](http://www.BISSELL.ca/registration)!

Rappelez-vous que nous sommes concentrés sur l'entretien de nos communautés avec nos services de nettoyage et plus.

En entrant des commentaires sur les produits, vous nous aidez à améliorer nos services de nettoyage et plus. Nous sommes également concentrés sur nos concours, nos offres et nos promotions spéciales.

Le nettoyage est rapide et facile et vous offre des avantages pour la durée de vie de votre produit. Vous recevez :

**Enregistrez votre produit aujourd'hui!**