

Shark[®]

**Lift-Away[™] ADV Upright
Vacuum with PowerFins[™] HairPro[™]
and Odour Neutralizer Technology**

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Vacuum with PowerFins[™] HairPro[™]
and Odour Neutralizer Technology**

LA481C Series • Série

**OWNER'S GUIDE
GUIDE DE L'UTILISATEUR**



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

WARNING

To reduce the risk of fire, electric shock, injury, or property damage, when using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. This appliance has a polarized plug. If the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user. The hose contains electrical wires. Do not use when damaged, cut, or punctured.
4. Use only identical replacement parts.
5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
7. The use of an extension cord is **NOT** recommended.
8. This vacuum cleaner contains no serviceable parts.
9. This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles, hose, or other accessories.
11. **DO NOT** handle plug or vacuum cleaner with wet hands.
12. **DO NOT** use without filters in place.
13. Only use Shark® branded filters and accessories.
14. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.

17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. Use extra care when cleaning on stairs.
20. **DO NOT** leave the vacuum cleaner unattended while plugged in.
21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
22. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
23. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
24. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
25. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
26. Turn off all controls before plugging in or unplugging the vacuum.

ODOUR

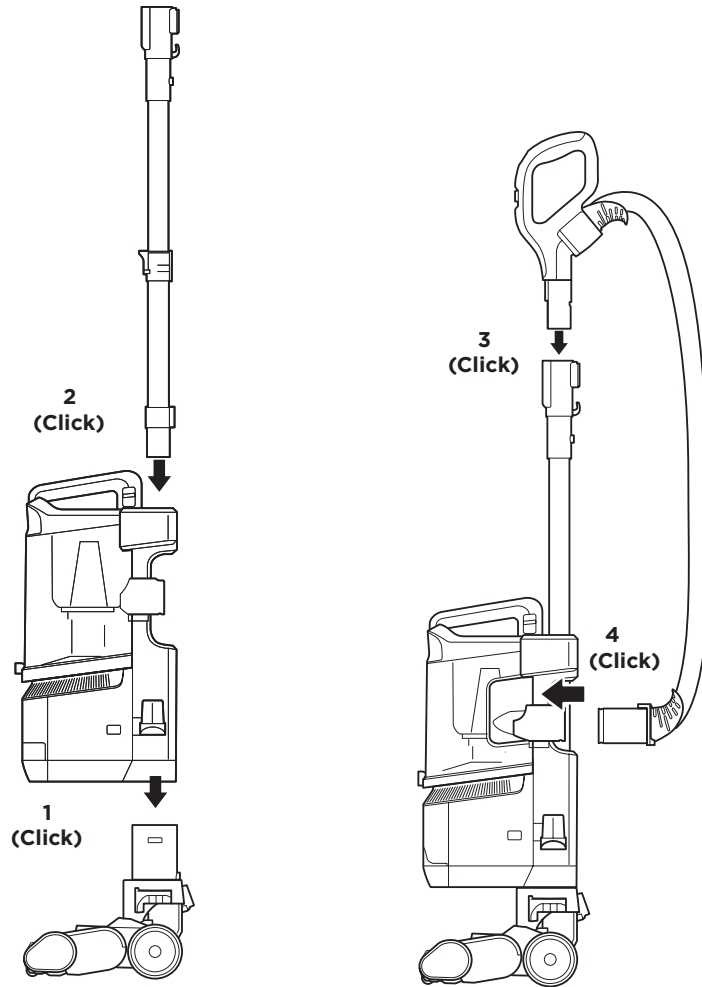
27. Observe the following when interacting with the Odour Neutralizer Technology cartridge.
 - a) **DO NOT** attempt to disassemble Odour Neutralizer Technology cartridge.
 - b) Avoid direct contact with the fragrance pod in the cartridge.
 - c) **DO NOT** directly inhale from the Odour Neutralizer Technology cartridge.
 - d) Keep away from children and pets.
 - e) Keep away from heat, sparks, and open flame.
 - f) **DO NOT** place in direct sunlight.

FRAGRANCE CARTRIDGE FIRST AID

- a) Avoid contact with fabrics and finished surfaces.
 - b) Eye contact: Remove contact lenses if present. Rinse continuously with water for several minutes.
 - c) Skin contact: Wash hands thoroughly after handling. If irritation or rash develops, seek medical advice/attention.
 - d) Inhalation: Move person to fresh air if they are experiencing any respiratory symptoms. If symptoms persist, seek medical advice/attention.
 - e) Ingestion: **DO NOT** induce vomiting. Seek medical advice/attention.
28. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
 29. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
 30. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
 31. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
 32. Make sure the dust cup and all filters are in place after routine maintenance.
 33. If provided, secure the power cord around the two cord hooks during storage.

SAVE THESE INSTRUCTIONS

ASSEMBLY

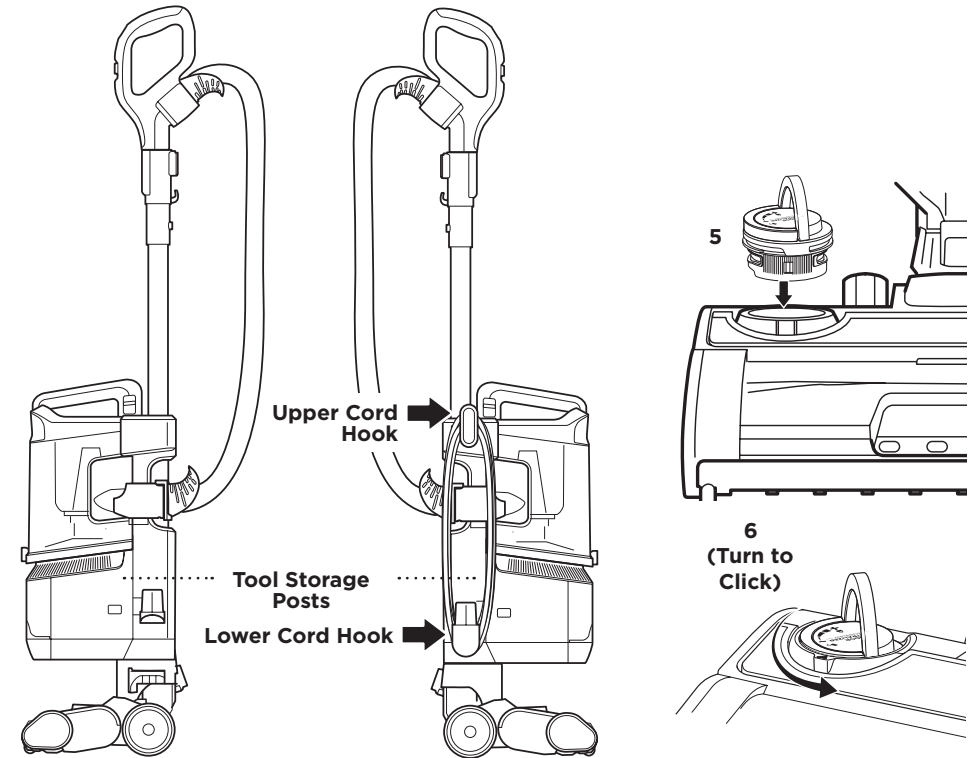


1. Place **Pod** down onto **Nozzle**.
2. Insert **Wand** into **Pod**.
3. Insert **Handle** into wand.
4. Attach **Hose** to back of pod.
5. Remove **Odour Neutralizer Technology Dial** from bag. Flip up the dial handle, align the teal arrows, then insert the dial into the nozzle.
6. To lock and engage the dial, rotate it counterclockwise until it clicks into the desired odour intensity setting.

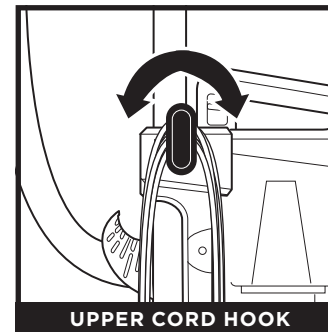
More detailed Odour Neutralizer Technology assembly instructions and visuals on the following two pages.

IMPORTANT: For proper operation, ensure all connections are securely clicked into place.

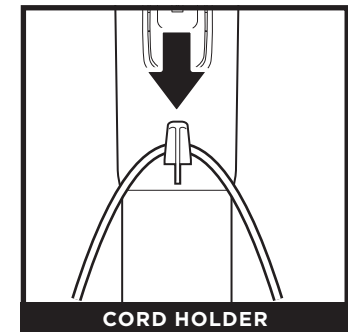
ASSEMBLY



POWER CORD



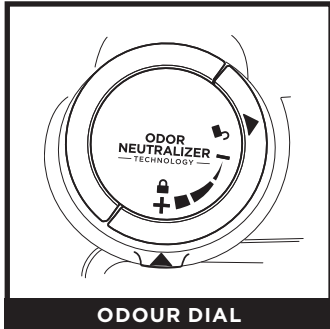
For cord access, rotate upper hook down and remove cord.



Use cord holder on the side of wand to hold cord in place while vacuuming.

TECHNOLOGY SETTINGS

SETTINGS



ODOUR DIAL

Flip up the dial handle and rotate the odour dial to adjust Odour Neutralizer Technology intensity or to unlock the dial for cartridge access.

Insertion/Removal: Rotate the odour dial to align the teal arrows. Remove the dial to access the odour cartridge for removal or replacement.

Low: Rotate the dial toward the Low position to decrease the intensity to the lowest level when the vacuum is in use.

High: Rotate the dial toward the High position for the highest intensity level when the vacuum is in use. This position is the recommended setting for optimal performance.

ODOUR NEUTRALIZER TECHNOLOGY TIPS

Odour Dial Must be Installed for Vacuum to Function Properly

- Remove odour cartridge from dial if you don't want the benefits of the odour neutralization technology.

Maintenance Required

- Clean all filters as recommended under Cleaning Filters.
- Empty the dust cup before storing your vacuum.
- Replace the cartridge as recommended under Odour Cartridge Replacement.
- Visit qr.sharkclean.com/odourtech to learn more and purchase replacements.
- If wet pet messes are cleaned up, thoroughly clean the vacuum.

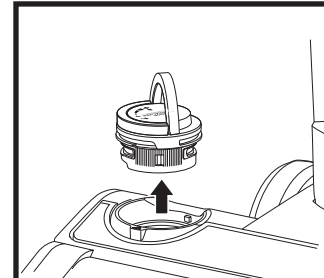
Fragrance Strength Over Time

- The intensity of the Odour Neutralizer Technology's fragrance may diminish over time. It may also have no noticeable fragrance at all. This is natural and does not indicate the technology isn't working. Follow replacement instructions to ensure continued performance.

NOTES: • The odour dial needs to be installed for the vacuum to function properly, with or without the odour cartridge.
• Odour Neutralizer Technology effectively deodourizes while interacting with odours from inanimate sources.

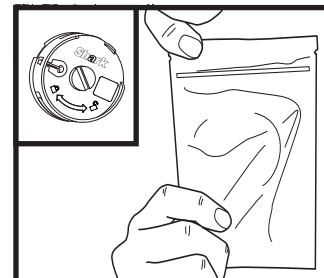
ODOUR NEUTRALIZER TECHNOLOGY

ODOUR CARTRIDGE REPLACEMENT



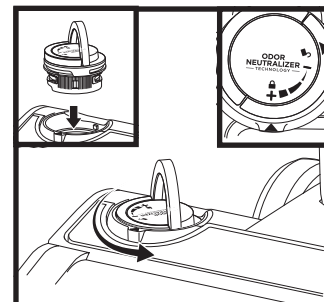
1. REMOVE ODOUR DIAL FROM NOZZLE

Flip up the handle and rotate the dial clockwise until the two teal arrows are aligned. Pull the handle to remove the dial from the nozzle.



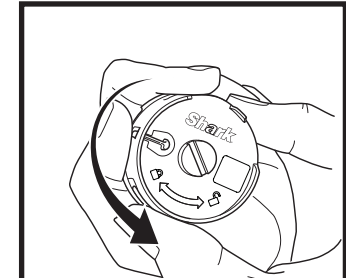
3. REMOVE NEW CARTRIDGE FROM BAG

Remove the new odour cartridge from the sealed packaging. To maintain the life of the cartridge, keep it in the sealed packaging until you are ready to install it.



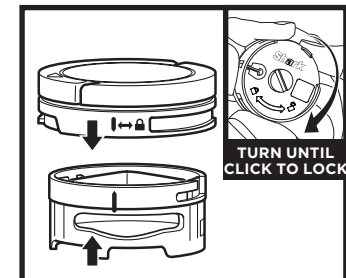
5. INSTALL DIAL IN NOZZLE

Align the teal arrow on the dial cover with the teal arrow on the nozzle, then reinsert the dial into the nozzle. Rotate the dial counterclockwise until it clicks into an intensity setting to engage. Rotate further to change the intensity setting.



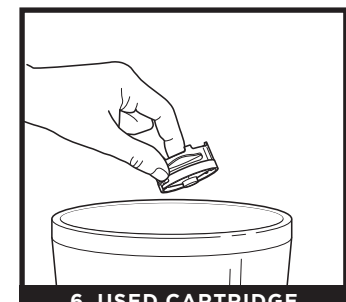
2. REMOVE OLD ODOUR CARTRIDGE

Rotate the cartridge counterclockwise in the dial housing and pull out the cartridge to remove it.



4. INSTALL NEW CARTRIDGE IN DIAL

Align the yellow arrow on the side of the cartridge with the yellow arrow on the side of the dial cover, then insert the cartridge into the dial. Rotate the cartridge clockwise to lock it in place.



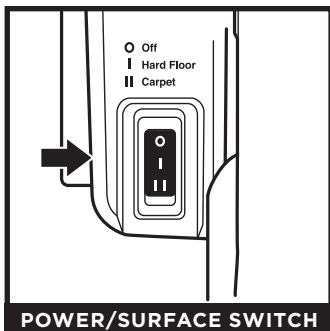
6. USED CARTRIDGE DISPOSAL

Dispose of the old cartridge by dropping it into the trash.

NOTE: Odour cartridges need to be replaced for optimal Odour Neutralizer Technology experience. We recommend changing cartridges when new bad odours are detected.

WHOLE-HOME CLEANING

SETTINGS

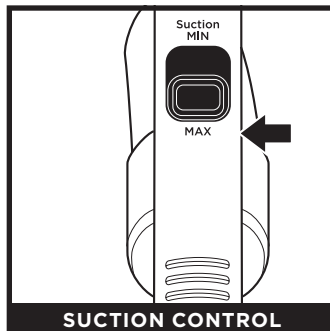


POWER/SURFACE SWITCH

Select surface setting:

- Power Off**
- I Hard Floor**
For hard floors and small area rugs.
- II Carpet**
For carpets.

NOTE: For deep carpet cleaning per ASTM F608, use setting II (Carpet) with MAX suction.



SUCTION CONTROL

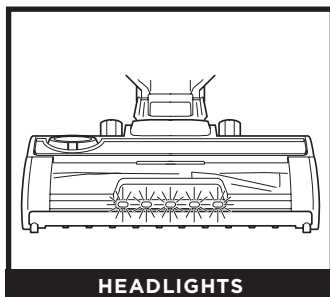
The **Suction Control Slider** located on the handle allows you to adjust the suction depending on the floor type.

MIN: to reduce suction and increase maneuverability on carpets.

MAX: to increase suction on hard floors.

NOTE: The brushroll spins in all modes.

HEADLIGHT INDICATOR LIGHTS



HEADLIGHTS

The headlights will flash or turn red to indicate issues that need attention.

Solid White Lights: The brushroll is spinning and the unit is working as it should.

Solid Red Lights: There is a jam in the brushroll area. Turn off the vacuum and unplug it, then remove any blockages in the nozzle.

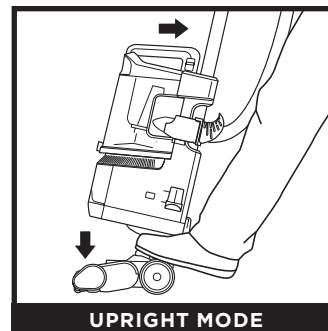
Flashing Red Lights: The motorized floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for more information.

Flashing White Lights: The vacuum is operating in an environment that is either too hot or too cold. This vacuum will only function properly in temperatures ranging from 32°F (0°C) to 104°F (40°C). Turn the vacuum off and adjust the room temperature.

NOTE: For deep cleaning per ASTM F608 (embedded dirt in carpets), please set to **Carpet** mode.
NOTE: For maximum suction for above-floor cleaning per ASTM F558, set to **Hard Floor** mode.

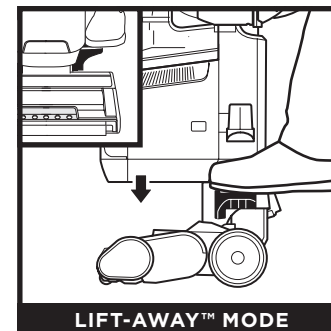
WHOLE-HOME CLEANING

CLEANING MODES



UPRIGHT MODE

To engage **Brushroll**, select a surface setting, step on floor nozzle, and tilt handle back firmly.



LIFT-AWAY™ MODE

Step on the pedal on the floor nozzle to lift off the pod.



ABOVE-FLOOR—HANDLE

Press the **Handle Release** button and pull up on the handle to detach it from the wand.



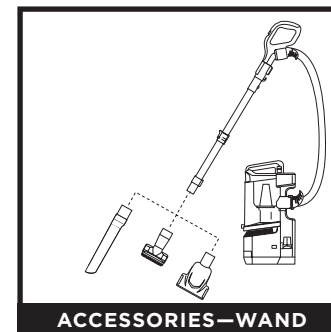
ABOVE-FLOOR—WAND

Press the **Wand Release** button and pull up on the wand to detach it from the pod.



ACCESSORIES—HANDLE

Attach an optional cleaning accessory to handle or wand.



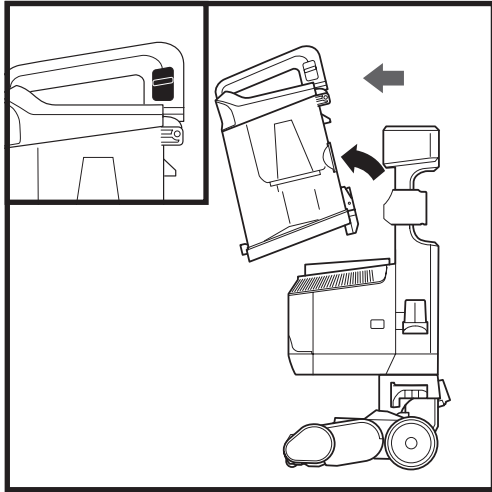
ACCESSORIES—WAND

NOTE: All accessories are compatible with both the wand and the handle. Included accessories will vary by model.

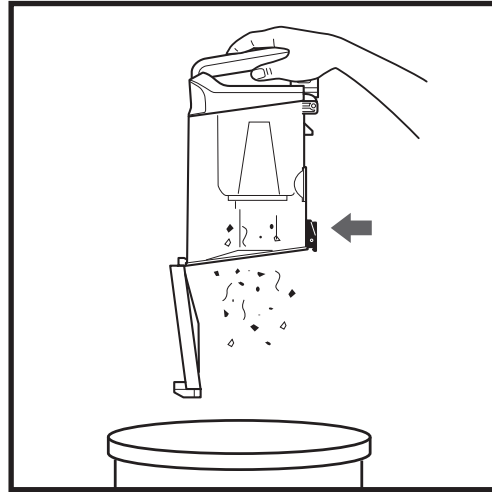
EMPTYING THE DUST CUP

IMPORTANT: Unplug the power cord before performing any maintenance.

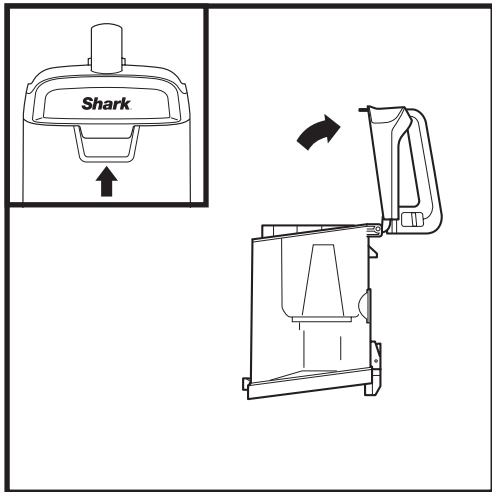
Empty the dust cup each time you vacuum and periodically during cleaning, when debris in the dust cup reaches the MAX fill line.



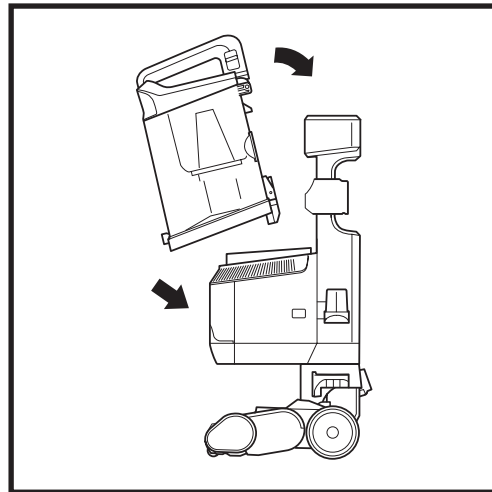
To remove the **Dust Cup**, slide up on the release button located on the side of dust cup handle. Tilt dust cup forward, then lift to remove.



To empty debris into the trash, press the lower release button and the bottom of the dust cup will drop open.



Clear debris from the **Lint Screen** in the dust cup. Lift the upper release tab at the top of the dust cup and open the lid. Gently brush the lint screen to remove debris.



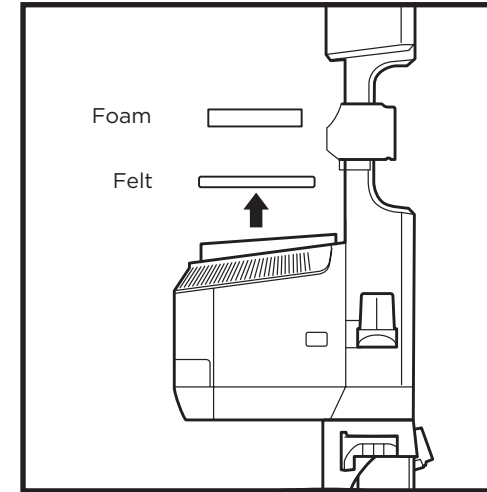
To reinstall, place the bottom of the dust cup onto the pod and then tilt until it clicks into place.

CLEANING THE FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power and to maximize the effectiveness of the Odour Neutralizer Technology.

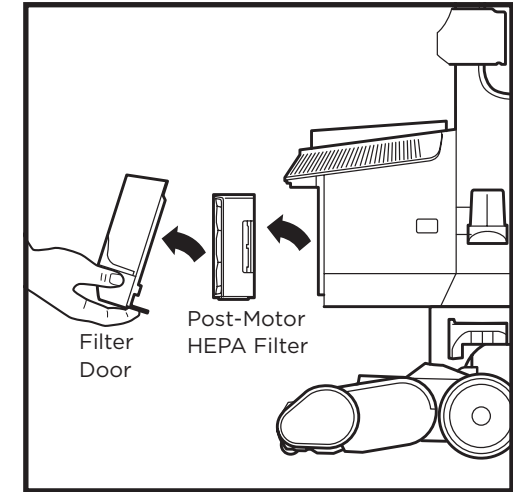
Rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

IMPORTANT: DO NOT use soap when cleaning the filters.



RINSE PRE-MOTOR FILTERS EVERY MONTH

Remove the **Dust Cup**, then lift out **Filters**.



RINSE HEPA FILTER EVERY YEAR

To remove the **HEPA Filter**, first pull the tab on the bottom of the filter door, then lift off the door. Press the tab on the side of the HEPA filter and pull out the filter. To reinstall the door, align the top first, then press in the bottom until it clicks into place.

MAINTENANCE

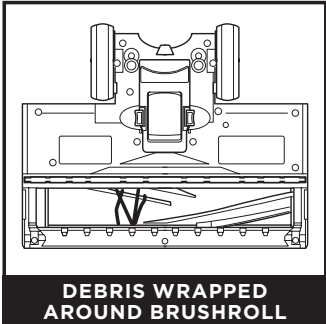
NOZZLE MAINTENANCE

SELF-CLEANING BRUSHROLL

If any hair is wrapped around the brushroll, continue vacuuming, using Carpet mode on a bare floor surface, a low-pile carpet, or a small area rug. This will allow the self-cleaning brushroll to remove the hair wrap and send it to the dust cup.

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.

If some fibers remain wrapped around the brushroll after continued use, clear them from the brushroll.

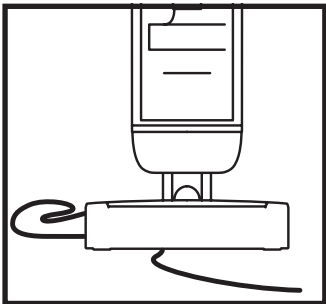


DEBRIS WRAPPED
AROUND BRUSHROLL

Clean off any debris on the brushroll.

NOTE: If any hair is wrapped around the brushroll, extending cleaning time will allow the self-cleaning brushroll to remove it for you. If some fibers remain wrapped around brushroll after continued use, carefully remove them.

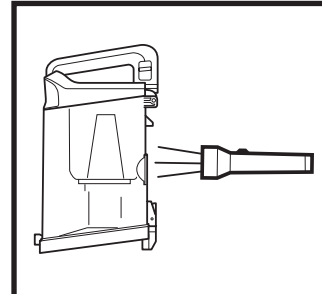
CORD MAINTENANCE



To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.

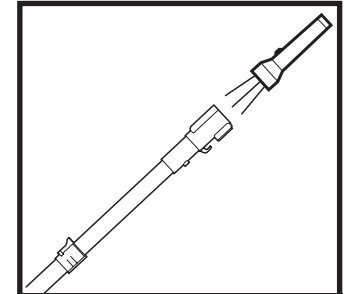
1. **DO NOT** pull or carry vacuum cleaner by the cord or use cord as a handle.
2. **DO NOT** unplug by pulling on the cord. Grasp the plug, not the cord.
3. **DO NOT** close the door on the cord.
4. **DO NOT** pull the cord around sharp corners.
5. **DO NOT** leave the cord near heated surfaces.

CHECKING FOR BLOCKAGES



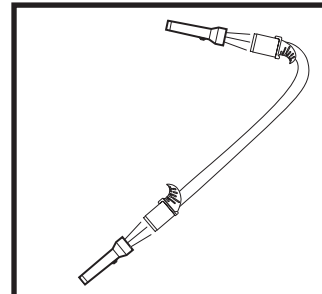
DUST CUP BLOCKAGES

Detach dust cup from vacuum pod. Empty dust cup and remove debris from lint screen in the top of the dust cup.



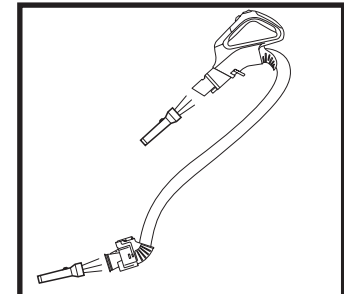
WAND BLOCKAGES

Detach wand from pod and handle, and check both ends for blockages.



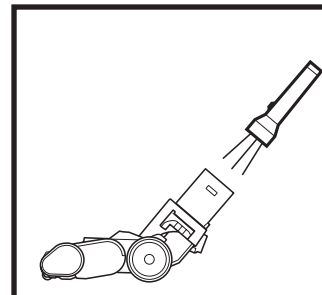
HOSE BLOCKAGES

Detach hose from handle by pressing on the release button at the top of the hose. Detach the hose from the pod, and check openings for blockages.



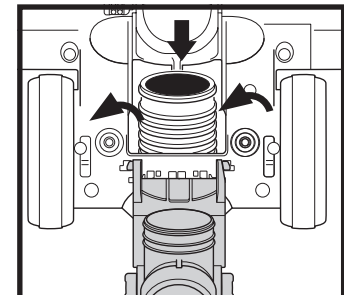
HANDLE/HOSE BLOCKAGE

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



NOZZLE BLOCKAGE

Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.



NOZZLE HOSE BLOCKAGE

To access the nozzle hose, pinch the release touchpoints on the bottom of the nozzle, then lift the cover and clear any blockages.

AVAILABLE ACCESSORIES

A Crevice Tool

This slender tool offers extended reach to access corners, baseboards, tight spaces, and ceilings.

B Upholstery Tool

Picks up hair, dust, and large debris from mattresses, couches, curtains, lampshades, and other delicate upholstered fabrics.

C Pet Multi-Tool

A single convertible tool for cleaning tough pet messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.

D Duster Crevice Tool

Two cleaning tools in one. The crevice tool gives you extended reach to clean in tight spaces, while the soft brush is ideal for dusting delicate surfaces.

E Pet Power Brush

The turbine brush loosens and removes pet hair and debris from carpets, and powerfully deep-cleans dander out of upholstery and other surfaces.

F Under-Appliance Wand

Clean under and behind hard-to-move appliances and furniture with this adjustable 36" tool. Flip the extension piece over to clean the underside of appliances.

G Anti-Allergen Dust Brush

This brush features nylon fiber bristles specifically designed for removing fine dust and allergen particles from the most delicate surfaces.

H HairPro™ Self-Cleaning Pet Power Brush

Tackles pet hair and ground-in dirt from above-floor areas like carpeted stairs and upholstery, while actively removing hair wrap as it cleans.

I Home & Car Detail Kit

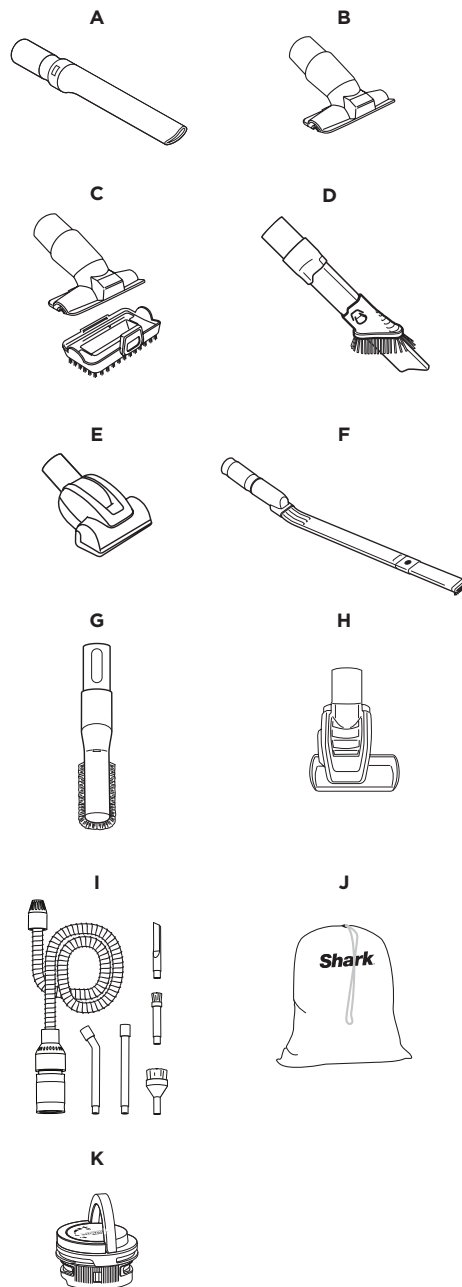
Deep-clean your car like a professional detailer, or clean hard-to-reach areas in your home. Micro-sized tools let you clean around delicate objects and access the tightest spaces like car vents and computer keyboards.

J Accessory Bag

This convenient accessory storage bag measures 32 cm x 70 cm and fits the Under-Appliance Wand. Smaller size available at sharkaccessories.com.

K Odour Neutralizer Technology Assembly

Guards against bad odours inside your vacuum.



NOTE: Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit sharkclean.ca/page/parts-and-accessories.

TROUBLESHOOTING

Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, DO NOT run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. DO NOT use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them in the vacuum.
- Dust cup may be full; empty dust cup.
- Check handle, hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found.
- If any string, hair, or carpet fibers are wrapped around the PowerFins® brushroll, carefully cut debris with scissors and remove from brushroll. See Nozzle Maintenance section for more information.

Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Ensure the suction control slider on the handle is set to MIN.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

Brushroll does not spin in carpet cleaning mode.

- If the headlight indicator light turns red, immediately turn off and unplug the vacuum. Remove pod from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically turn on the brushroll.
- If this problem persists on thick carpets, move the suction control slider to MIN.

Vacuum turns off on its own or headlight indicator lights flash red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Perform the following steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters. See Emptying the Dust Cup and Cleaning and Replacing the Filters sections for more information.
- Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.

Vacuum is emitting air that smells bad.

- Dust cup may be full; empty dust cup. Empty dust cup after each use for optimal Odour Neutralizer Technology performance.
- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Check to make sure odour cartridge is installed in the dial and the dial is installed in the nozzle.
- Check the Odour Neutralizer Technology dial on the nozzle to see what setting is enabled.
- If Odour Neutralizer Technology dial is at any setting from Low to High and the cartridge has been installed for 6 months or longer, consider replacing it.
- If the odour cartridge is still emitting a scent but you dislike it, consider turning the intensity down, or reinstall the dial in the nozzle without the cartridge.
- If the Odour Neutralizer Technology cartridge is not emitting a scent, consider replacing it.

For all other issues, please go to support.sharkclean.com or call Customer Service 1-855-520-7816.

FIVE (5) YEAR LIMITED WARRANTY

The Five (5) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of five (5) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to five (5) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkclean.ca/page/parts-and-accessories.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters, not removing debris from the brushroll), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit support.sharkclean.ca for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-855-520-7816** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourshark.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-855-520-7816** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourshark.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

REGISTER YOUR PURCHASE



sharkclean.ca/register/guarantee



Scan QR code using mobile device



Scan here or visit qr.sharkclean.com/odourtech for more information



Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

TIP: You can find the model and serial numbers on the QR code label on the bottom of the back of the vacuum pod.

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz

Watts: 960W

ODOUR NEUTRALIZER TECHNOLOGY SPECIFICATIONS

1. Product Name: Odour Neutralizer Technology Cartridge
2. Manufacturer: Shark Ninja 89 A Street Needham, MA 02494
3. Weight: 17.6g / 0.62oz
4. Ingredients: Solid SM composite polymer C17 + fragrance SE 272235

CONSIGNES DE SÉCURITÉ IMPORTANTES

POUR USAGE DOMESTIQUE SEULEMENT

⚠ AVERTISSEMENT

Pour réduire le risque d'incendie, de décharge électrique, de blessure ou de dommages matériels lors de l'utilisation d'un appareil électrique, il faut toujours suivre les précautions de base suivantes :

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. This appliance has a polarized plug. If the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user. The hose contains electrical wires. Do not use when damaged, cut, or punctured.
4. Use only identical replacement parts.
5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
7. The use of an extension cord is **NOT** recommended.
8. This vacuum cleaner contains no serviceable parts.
9. This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles, hose, or other accessories.
11. **DO NOT** handle plug or vacuum cleaner with wet hands.
12. **DO NOT** use without filters in place.
13. Only use Shark® branded filters and accessories.
14. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.

17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. Use extra care when cleaning on stairs.
20. **DO NOT** leave the vacuum cleaner unattended while plugged in.
21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
22. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
23. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
24. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
25. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
26. Turn off all controls before plugging in or unplugging the vacuum.

ODOUR

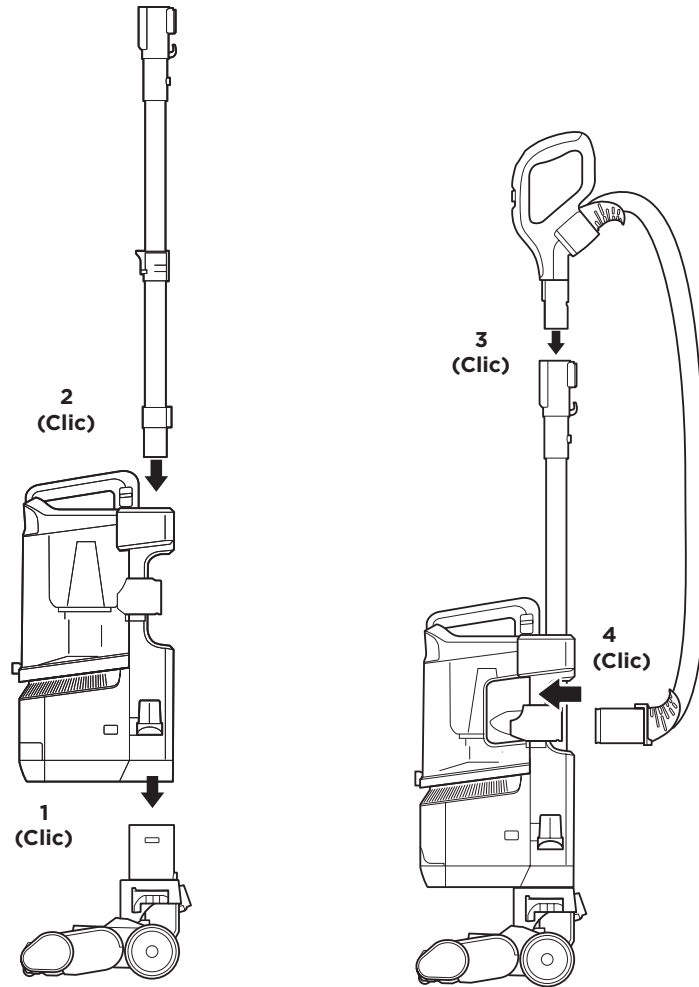
27. Observe the following when interacting with the Odour Neutralizer Technology cartridge.
 - a) **DO NOT** attempt to disassemble Odour Neutralizer Technology cartridge.
 - b) Avoid direct contact with the fragrance pod in the cartridge.
 - c) **DO NOT** directly inhale from the Odour Neutralizer Technology cartridge.
 - d) Keep away from children and pets.
 - e) Keep away from heat, sparks, and open flame.
 - f) **DO NOT** place in direct sunlight.

FRAGRANCE CARTRIDGE FIRST AID

- a) Avoid contact with fabrics and finished surfaces.
 - b) Eye contact: Remove contact lenses if present. Rinse continuously with water for several minutes.
 - c) Skin contact: Wash hands thoroughly after handling. If irritation or rash develops, seek medical advice/attention.
 - d) Inhalation: Move person to fresh air if they are experiencing any respiratory symptoms. If symptoms persist, seek medical advice/attention.
 - e) Ingestion: **DO NOT** induce vomiting. Seek medical advice/attention.
28. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
 29. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
 30. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
 31. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
 32. Make sure the dust cup and all filters are in place after routine maintenance.
 33. If provided, secure the power cord around the two cord hooks during storage.

CONSERVEZ CES INSTRUCTIONS

ASSEMBLAGE

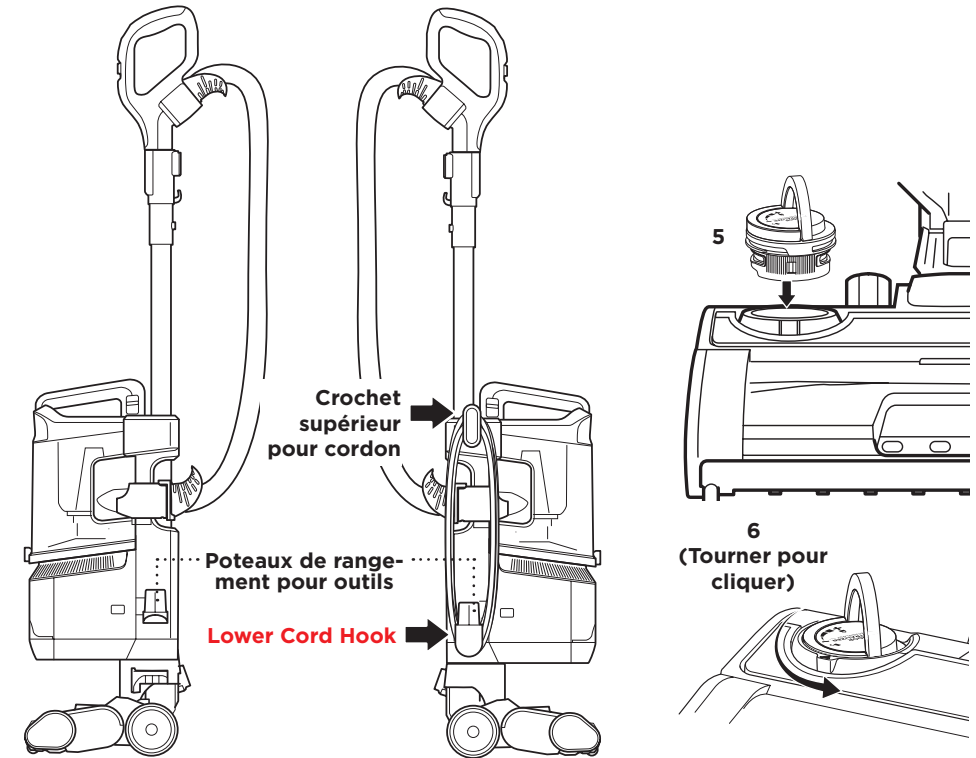


1. Place **Pod** down onto **Nozzle**.
2. Insert **Wand** into **Pod**.
3. Insert **Handle** into wand.
4. Attach **Hose** to back of pod.
5. Remove **Odour Neutralizer Technology Dial** from bag. Flip up the dial handle, align the teal arrows, then insert the dial into the nozzle.
6. To lock and engage the dial, rotate it counterclockwise until it clicks into the desired odour intensity setting.

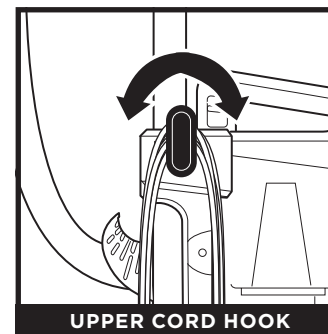
More detailed Odour Neutralizer Technology assembly instructions and visuals on the following two pages.

IMPORTANT: For proper operation, ensure all connections are securely clicked into place.

ASSEMBLAGE

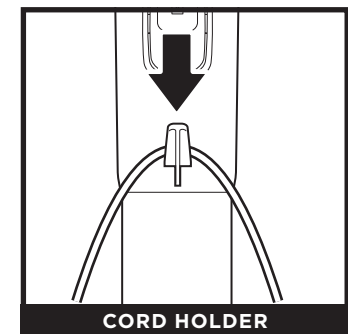


CORDON D'ALIMENTATION



UPPER CORD HOOK

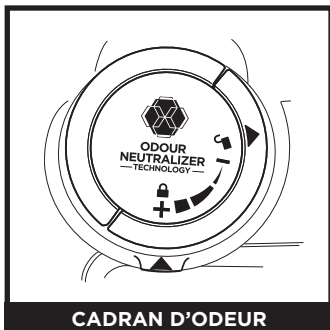
Pour accéder au cordon, faites pivoter le crochet supérieur vers le bas et retirez le cordon.



CORD HOLDER

Utilisez l'attache à cordon située sur le côté du tube pour maintenir le cordon en place pendant l'aspiration.

PARAMÈTRES



CADRAN D'ODEUR

Relevez la poignée du cadran d'odeur et tournez le cadran pour régler l'intensité de la technologie d'élimination des odeurs ou pour déverrouiller le cadran pour accéder à la cartouche.

Insertion/retrait : Faites tourner le cadran d'odeur pour aligner les flèches sarcelle. Retirez le cadran pour accéder à la cartouche d'odeur et la retirer ou la remplacer.

Bas : Tournez le cadran à la position Low (Bas) pour diminuer l'intensité au niveau le plus bas lorsque l'aspirateur est utilisé.

Élevé : Tournez le cadran à la position High (Élevé) pour augmenter l'intensité au niveau le plus élevé lorsque l'aspirateur est utilisé. Cette position est le réglage recommandé pour un rendement optimal.

CONSEILS SUR LA TECHNOLOGIE D'ÉLIMINATION DES ODEURS

Le cadran d'odeur doit être installé pour que l'aspirateur fonctionne correctement.

- Retirez la cartouche d'odeur du cadran si vous ne voulez pas des avantages de la technologie d'élimination des odeurs.

Entretien requis

- Nettoyez tous les filtres comme recommandé dans la section Nettoyage des filtres.
- Videz le compartiment à poussière avant de ranger votre aspirateur.
- Remplacez la cartouche comme recommandé dans la section Remplacement de la cartouche d'odeur.
- Visitez le site qr.sharkclean.com/odourtech pour en savoir plus et acheter des pièces de rechange.
- Si vous avez ramassé des dégâts humides laissés par un animal de compagnie, nettoyez soigneusement l'aspirateur.

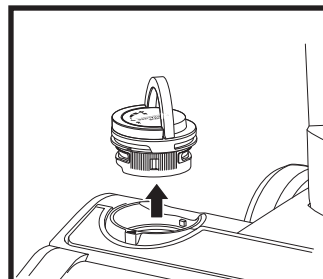
Intensité de la fragrance au fil du temps

- L'intensité de la fragrance de la technologie d'élimination des odeurs peut diminuer au fil du temps. Il se peut aussi que la fragrance ne soit pas perceptible. C'est naturel et cela n'indique pas que la technologie ne fonctionne pas. Suivez les instructions de remplacement pour obtenir un rendement optimal.

REMARQUES :

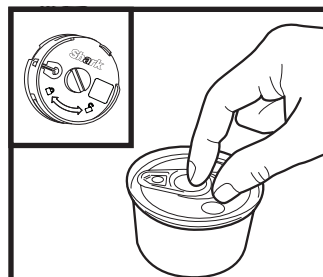
- Le cadran d'odeur doit être installé pour que l'aspirateur fonctionne correctement, avec ou sans la cartouche d'odeur.
- La technologie d'élimination des odeurs désodorise efficacement tout en interagissant avec les odeurs provenant de sources inanimées.

REMPACEMENT DE LA CARTOUCHE D'ODEUR



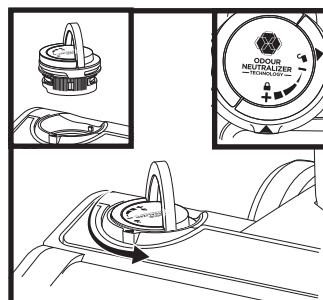
1. RETIRER LE CADRAN D'ODEUR DE LA TÊTE D'ASPIRATEUR

Relevez la poignée et tournez le cadran dans le sens horaire jusqu'à ce que les deux flèches sarcelle soient alignées. Tirez sur la poignée pour retirer le cadran de la tête d'aspirateur.



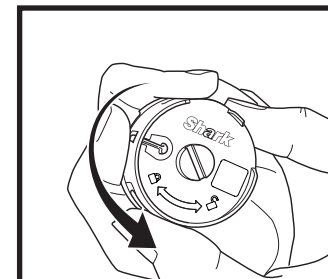
3. RETIRER LA NOUVELLE CARTOUCHE LA BOÎTE

Retirez la nouvelle cartouche de la boîte. Pour prolonger la durée de vie de la cartouche, conservez-la dans la boîte jusqu'à ce que vous soyez prêt à l'installer.



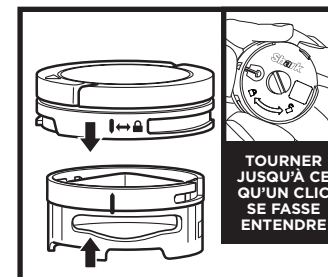
5. INSTALLER LE CADRAN DANS LA TÊTE D'ASPIRATEUR

Alignez la flèche sarcelle sur le couvercle du cadran avec la flèche sarcelle sur la tête d'aspirateur, puis réinsérez le cadran dans la tête d'aspirateur. Tournez le cadran dans le sens antihoraire jusqu'à ce qu'il s'enclenche au réglage d'intensité souhaité. Tournez-le davantage pour changer le réglage d'intensité.



2. RETIRER LA CARTOUCHE D'ODEUR USAGÉE

Tournez la cartouche dans le sens antihoraire et tirez dessus pour la retirer du cadran.



4. INSTALLER LA NOUVELLE CARTOUCHE DANS LE CADRAN

Alignez la flèche jaune sur le côté de la cartouche avec la flèche jaune sur le côté du couvercle du cadran, puis insérez la cartouche dans le cadran. Tournez la cartouche dans le sens horaire pour la verrouiller en place.



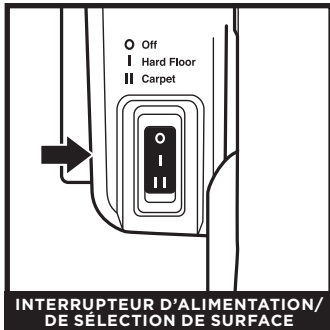
6. MISE AU REBUT DE LA CARTOUCHE USAGÉE

Jetez la cartouche usagée en la déposant dans la poubelle.

REMARQUE : Les cartouches d'odeur doivent être remplacées tous les 6 mois pour un rendement optimal de la technologie d'élimination des odeurs.

NETTOYAGE DOMESTIQUE COMPLET

RÉGLAGES



INTERRUPTEUR D'ALIMENTATION/
DE SÉLECTION DE SURFACE

Sélectionner le réglage de surface :

○ Hors tension

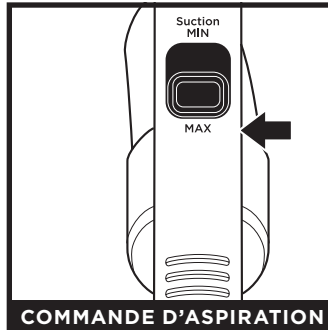
I Plancher dur

Pour les planchers nus et les petits tapis, la brosse rotative tourne lentement.

II Tapis

Pour les tapis, la brosse rotative tourne rapidement pour ramasser les débris coincés.

NOTE: For deep carpet cleaning per ASTM F608, use setting II (Carpet) with MAX suction.



COMMANDE D'ASPIRATION

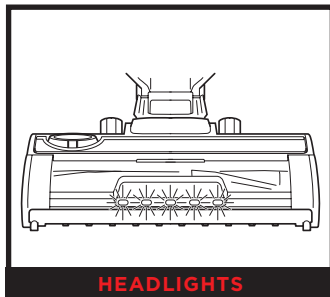
Le curseur de commande d'aspiration situé sur la poignée vous permet de régler l'aspiration en fonction du type de plancher.

MIN : pour réduire la puissance d'aspiration et augmenter la manœuvrabilité sur les tapis.

MAX : pour augmenter la puissance d'aspiration sur les planchers nus.

NOTE: The brushroll spins in all modes

HEADLIGHT INDICATOR LIGHTS



HEADLIGHTS

The headlights will flash or turn red to indicate issues that need attention.

Solid White Lights: The brushroll is spinning and the unit is working as it should.

Solid Red Lights: There is a jam in the brushroll area. Turn off the vacuum and unplug it, then remove any blockages in the nozzle.

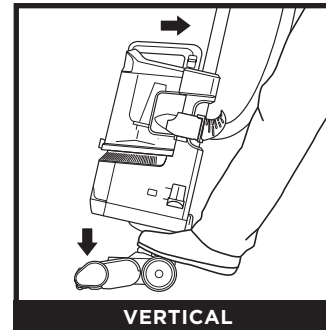
Flashing Red Lights: The motorized floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for more information.

Flashing White Lights: The vacuum is operating in an environment that is either too hot or too cold. This vacuum will only function properly in temperatures ranging from 32°F (0°C) to 104°F (40°C). Turn the vacuum off and adjust the room temperature.

NOTE: For deep cleaning per ASTM F608 (embedded dirt in carpets), please set to **Carpet** mode.
NOTE: For maximum suction for above-floor cleaning per ASTM F558, set to **Hard Floor** mode.

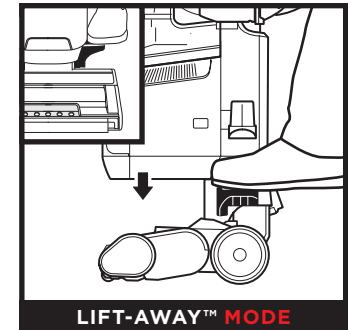
NETTOYAGE DOMESTIQUE COMPLET

MODES DE NETTOYAGE



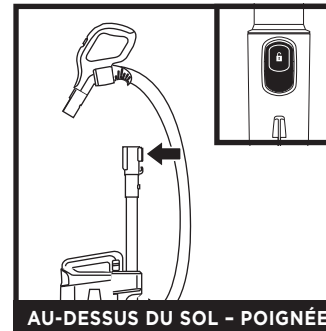
VERTICAL

Pour activer les brosses rotatives, appuyez sur la buse de plancher et inclinez la poignée vers l'arrière.



LIFT-AWAY™ **MODE**

Step on the pedal on the floor nozzle to lift off the pod.



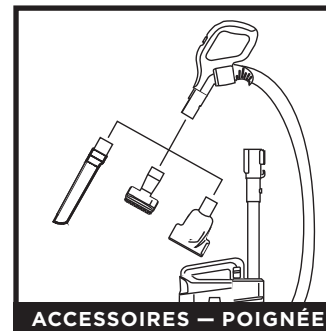
AU-DESSUS DU SOL - POIGNÉE

Appuyez sur le loquet **Handle Release** (dégagement de la poignée) afin de détacher la



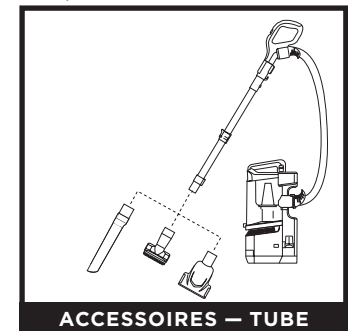
AU-DESSUS DU SOL - TUBE

Appuyez sur le bouton **Wand Release** (dégagement du tube) afin de détacher le tube du réceptacle.



ACCESSOIRES — POIGNÉE

Fixez un accessoire de nettoyage à la poignée ou au tube.



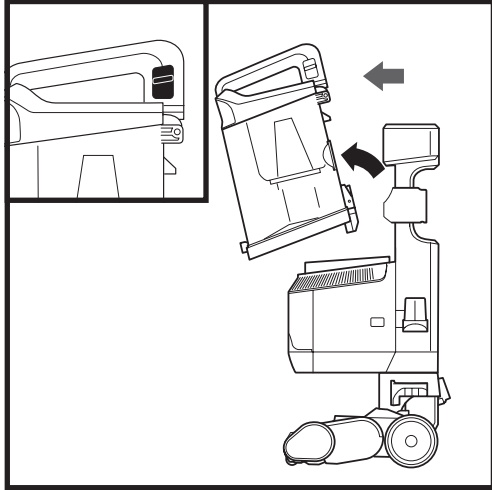
ACCESSOIRES — TUBE

REMARQUE : Tous les accessoires sont compatibles avec le tube et la poignée.

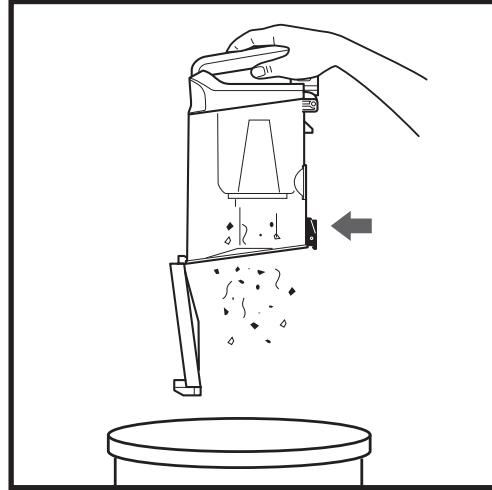
VIDANGE DU COMPARTIMENT À POUSSIÈRE

IMPORTANT : Débranchez le cordon d'alimentation avant d'effectuer tout entretien

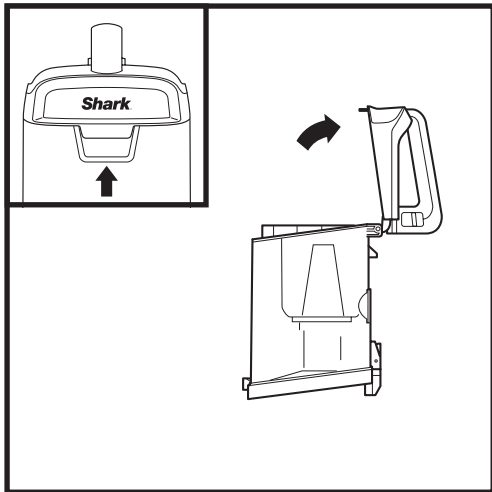
Empty the dust cup each time you vacuum and periodically during cleaning, when debris in the dust cup reaches the MAX fill line.



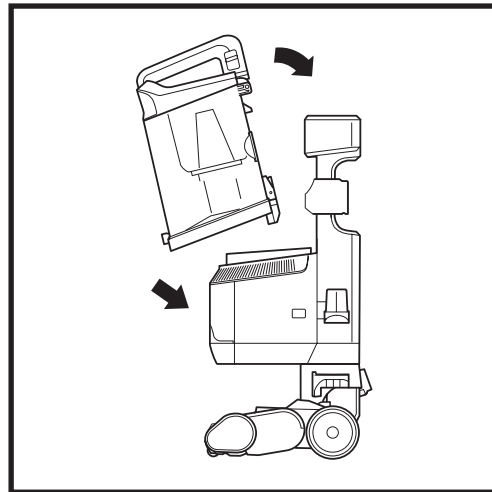
To remove the **Dust Cup**, slide up on the release button located on the side of dust cup handle. Tilt dust cup forward, then lift to remove.



To empty debris into the trash, press the lower release button and the bottom of the dust cup will drop open.



Clear debris from the **Lint Screen** in the dust cup. Lift the upper release tab at the top of the dust cup and open the lid. Gently brush the lint screen to remove debris.



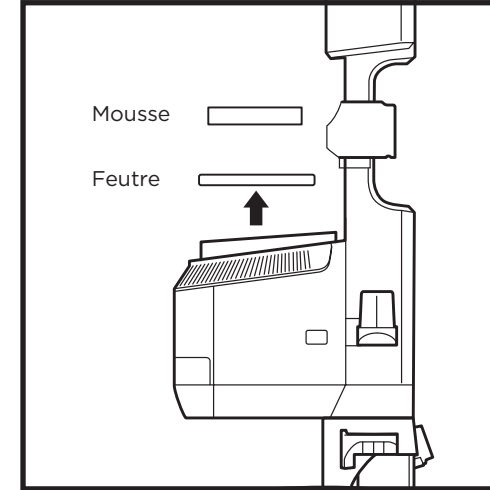
To reinstall, place the bottom of the dust cup onto the pod and then tilt until it clicks into place.

CLEANING THE FILTERS

Regularly clean and replace the filters to keep your vacuum's suction power strong and to maximize the effectiveness of the Odour Neutralizer Technology.

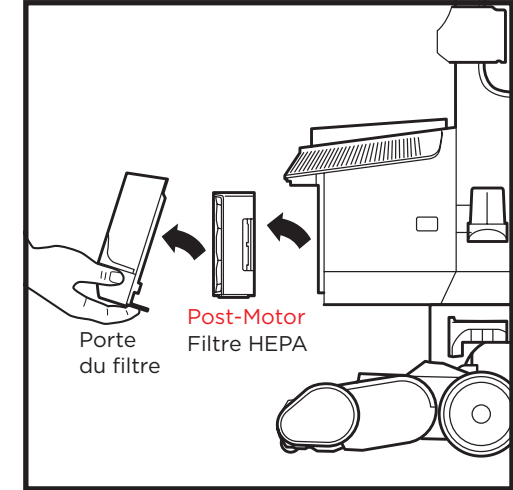
Rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

IMPORTANT : N'UTILISEZ PAS de savon pour nettoyer les filtres.



RINSE PRE-MOTOR FILTERS EVERY MONTH

Remove the **Dust Cup**, then lift out **Filters**.



RINSE HEPA FILTER EVERY YEAR

To remove the **HEPA Filter**, first pull the tab on the bottom of the filter door, then lift off the door. Press the tab on the side of the HEPA filter and pull out the filter. To reinstall the door, align the top first, then press in the bottom until it clicks into place.

ENTRETIEN

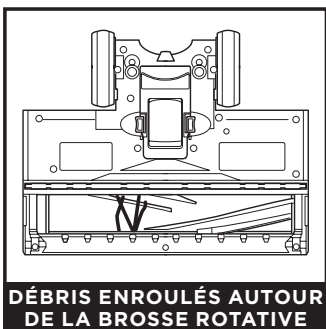
ENTRETIEN DE LA BUSE

BROSSE ROTATIVE AUTONETTOYANTE

S'il y a des cheveux enroulés autour de la brosse rotative, continuez à passer l'aspirateur en utilisant le mode Carpet/Low Pile (carpettes/tapis à poils courts) sur les planchers, les tapis à poils courts ou les carpettes. Ainsi, la brosse rotative autonettoyante pourra enlever les cheveux enroulés et les envoyer dans le récipient à poussière.

Si vous passez l'aspirateur sur un objet dur ou tranchant ou que vous remarquez un changement de bruit pendant que vous passez l'aspirateur, vérifiez la présence d'obstructions ou d'objets coincés dans la brosse rotative.

Si certaines fibres restent enroulées autour de la brosse rotative après une utilisation continue, retirez-les de la brosse.

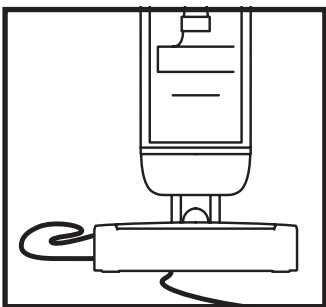


DÉBRIS ENROULÉS AROUND DE LA BROSSE ROTATIVE

Nettoyez tous les débris sur la brosse rotative.

REMARQUE : Si des cheveux sont enroulés autour de la brosse rotative, un nettoyage prolongé permettra à la brosse rotative autonettoyante de les enlever pour vous. Si des fibres restent enroulées autour de la brosse rotative après une utilisation continue, enlevez-les prudemment.

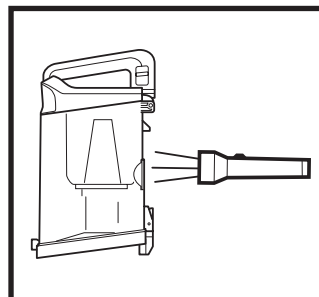
ENTRETIEN DU CORDON



Pour minimiser le risque d'endommager le cordon d'alimentation, NE PAS faire passer l'aspirateur sur le cordon d'alimentation. Si cela se produit, coupez immédiatement l'alimentation de l'aspirateur et retirez le cordon de la brosse rotative ou de la buse.

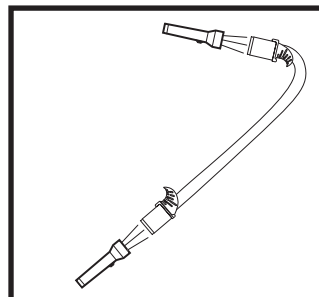
1. **N'UTILISEZ PAS** le cordon d'alimentation comme poignée, pour porter ou pour tirer l'aspirateur.
2. **NE DÉBRANCHEZ PAS** l'appareil en tirant sur le cordon d'alimentation. Agrippez par la fiche et non le cordon.
3. **NE FERMEZ PAS** de porte sur le cordon d'alimentation.
4. **NE TIREZ PAS** le cordon autour d'un coin pointu.
5. **NE LAISSEZ PAS** le cordon près de surfaces chauffées.

CHECKING FOR BLOCKAGES



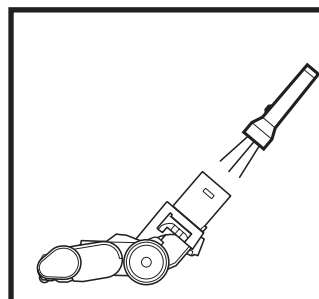
DUST CUP BLOCKAGES

Détachez le tuyau du réceptacle de l'aspirateur et vérifiez le tuyau et l'ouverture du réceptacle pour voir s'il y a des obstructions.



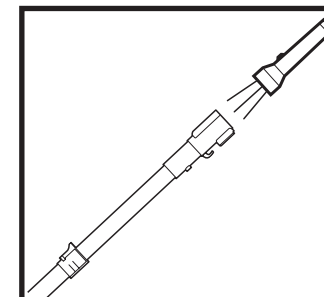
HOSE BLOCKAGES

Détachez le tube de la buse de plancher, inclinez la buse vers l'arrière, et vérifiez s'il y a des obstructions dans l'ouverture.



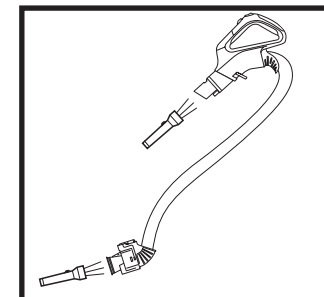
NOZZLE BLOCKAGE

Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.



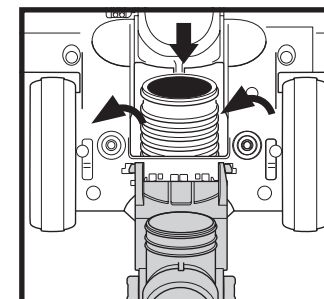
WAND BLOCKAGES

Détachez le tube de la buse de plancher et de la poignée et vérifiez s'il y a des obstructions des deux côtés.



HANDLE/HOSE BLOCKAGE

Détachez la poignée du tube et le tuyau du réceptacle de l'aspirateur afin de vérifier s'il y a des obstructions aux extrémités.



NOZZLE HOSE BLOCKAGE

Pour accéder au flexible de la tête d'aspirateur, pincez les points de contact de dégagement situés au bas de la tête d'aspirateur, puis soulevez le couvercle et éliminez les obstructions.

AVAILABLE ACCESSORIES

A Suceur plat

This slender tool offers extended reach to access corners, baseboards, tight spaces, and ceilings.

B Outil à meubles

Enlève les cheveux, la poussière et les gros débris des matelas, des canapés, des rideaux, des abat-jours et des autres tissus rembourrés délicats.

C Accessoire polyvalent pour les poils d'animaux de compagnie

Un seul outil convertible pour nettoyer les dégâts des animaux de compagnie de deux manières : utilisez la brosse à poils rigides pour nettoyer les débris tenaces, ou retirez la brosse à poils pour révéler un outil à meubles parfait pour nettoyer les poils d'animaux tenaces et les amas de débris.

D Outil suceur plat avec brosse à épousseter

Deux accessoires pour le nettoyage en un. Le suceur plat vous permet de mieux atteindre des espaces restreints à nettoyer, tandis que la brosse douce à épousseter est parfaite pour nettoyer des surfaces délicates.

E Brosse motorisée pour les poils d'animaux

La brosse à turbine détache et élimine les poils d'animaux et les débris des tapis, et nettoie en profondeur et avec puissance les squames des tissus d'ameublement et d'autres surfaces.

F Tube d'extension pour l'espace sous les meubles

Utilisez cet outil réglable de 91 cm pour nettoyer en dessous et à l'arrière des meubles et des appareils électroménagers difficiles à déplacer. Retournez l'accessoire de rallonge pour nettoyer en dessous des appareils électroménagers.

G Brosse à épousseter anti-allergène

Cette brosse est dotée de poils en fibre de nylon spécialement conçus pour enlever la poussière fine et les particules allergènes des surfaces les plus délicates.

H Brosse électrique autonettoyante HairPro pour animaux de compagnie

s'attaque aux poils d'animaux domestiques et à la saleté incrustée dans les zones surélevées, comme les marches recouvertes de tapis et les meubles en tissu, tout en retirant activement l'enroulement de poils et de cheveux pendant qu'elle nettoie.

I Trousse de détail pour la maison et l'automobile

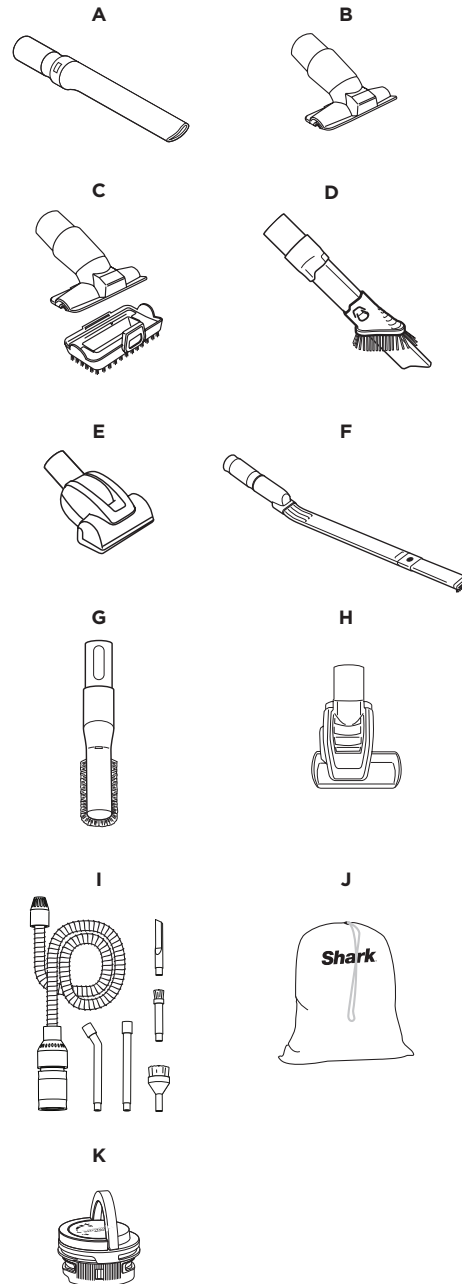
Deep-clean your car like a professional detailer, or clean hard-to-reach areas in your home. Micro-sized tools let you clean around delicate objects and access the tightest spaces like car vents and computer keyboards.

J Sac d'accessoires

Ce sac de rangement pratique pour accessoires de 32 cm x 70 cm peut contenir le tube d'extension pour l'espace sous les meubles. Version en format réduit proposée sur sharkclean.ca/page/parts-and-accessories.

K Odour Neutralizer Technology Assembly

Guards against bad odours inside your vacuum.



NOTE: Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit sharkclean.ca/fr/page/parts-and-accessories.

TROUBLESHOOTING

Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, DO NOT run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. DO NOT use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them in the vacuum.
- Dust cup may be full; empty dust cup.
- Check handle, hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found.
- If any string, hair, or carpet fibers are wrapped around the PowerFins® brushroll, carefully cut debris with scissors and remove from brushroll. See Nozzle Maintenance section for more information.

Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Ensure the suction control slider on the handle is set to MIN.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

Brushroll does not spin in carpet cleaning mode.

- If the headlight indicator light turns red, immediately turn off and unplug the vacuum. Remove pod from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically turn on the brushroll.
- If this problem persists on thick carpets, move the suction control slider to MIN.

Vacuum turns off on its own or headlight indicator lights flash red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Perform the following steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters. See Emptying the Dust Cup and Cleaning and Replacing the Filters sections for more information.
- Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.

Vacuum is emitting air that smells bad.

- Dust cup may be full; empty dust cup. Empty dust cup after each use for optimal Odour Neutralizer Technology performance.
- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Check to make sure odour cartridge is installed in the dial and the dial is installed in the nozzle.
- Check the Odour Neutralizer Technology dial on the nozzle to see what setting is enabled.
- If Odour Neutralizer Technology dial is at any setting from Low to High and the cartridge has been installed for 6 months or longer, consider replacing it.
- If the odour cartridge is still emitting a scent but you dislike it, consider turning the intensity down, or reinstall the dial in the nozzle without the cartridge.
- If the Odour Neutralizer Technology cartridge is not emitting a scent, consider replacing it.

For all other issues, please go to support.sharkclean.ca/hc/fr-c or call Customer Service 1-855-520-7816.

GARANTIE LIMITÉE DE CINQ (5) ANS

La garantie limitée de cinq (5) ans s'applique aux achats effectués auprès de détaillants autorisés de **SharkNinja Operating LLC**. La garantie s'applique uniquement au premier propriétaire et au produit original et n'est pas transférable.

SharkNinja garantit ce produit contre toute défectuosité de matériau ou de main-d'œuvre pour une période de cinq (5) ans à compter de la date d'achat, dans le cadre d'un usage domestique normal et si le produit est entretenu conformément aux exigences décrites dans le guide de l'utilisateur, sujet aux conditions et aux exclusions ci-dessous :

Qu'est-ce qui est couvert par cette garantie?

1. L'appareil d'origine ou les pièces usables considérés comme défectueux, à la seule discrétion de SharkNinja, seront réparés ou remplacés jusqu'à cinq (5) ans à compter de la date d'achat initiale.
2. Dans le cas d'un remplacement de l'appareil, la garantie prendra fin six (6) mois après la date de réception de l'appareil de remplacement ou pendant le reste de la période de garantie existante, selon la période la plus longue. SharkNinja se réserve le droit de remplacer l'appareil par un autre de valeur égale ou supérieure.

Qu'est-ce qui n'est pas couvert par cette garantie?

1. L'usure normale des pièces (comme les filtres en mousse, les filtres HEPA, les tampons, etc.) qui nécessitent un entretien et/ou un remplacement réguliers afin d'assurer le bon fonctionnement de votre appareil n'est pas couverte par cette garantie. Vous pouvez faire l'achat de pièces de rechange par l'entremise du site sharkclean.ca/fr/page/parts-and-accessories.
2. La garantie ne s'applique pas aux appareils ayant été altérés ou utilisés à des fins commerciales.
3. Les dommages causés par une mauvaise utilisation (comme aspirer de l'eau ou d'autres liquides), un abus, une négligence lors de la manipulation, un manquement à l'entretien nécessaire (comme ne pas nettoyer les filtres ne pas enlever les débris du rouleau de brosse), ou un dommage dû à une mauvaise manipulation pendant le transport.
4. Les dommages indirects et accidentels.
5. Les défaillances causées par des réparateurs non autorisés par SharkNinja. Ces défectuosités incluent les dommages causés lors du processus d'expédition, de modification ou de réparation du produit SharkNinja (ou de l'une de ses pièces) lorsque la réparation est effectuée par un réparateur non autorisé par SharkNinja.
6. Les produits achetés, utilisés ou mis en fonction à l'extérieur de l'Amérique du Nord.

Comment obtenir du service

Si votre appareil ne fonctionne pas comme il le devrait lors d'un usage domestique normal pendant la période de garantie, consultez le site support.sharkclean.ca/hc/fr-ca pour obtenir des renseignements au sujet des soins et de l'entretien du produit. Nos spécialistes du service à la clientèle sont aussi disponibles au **1-855-520-7816** pour de l'assistance sur les produits et les options de garantie de service offertes, y compris la possibilité de profiter de nos options de garantie VIP pour certaines catégories de produits. Afin que nous puissions mieux vous aider, veuillez enregistrer votre produit en ligne au sharkclean.ca/register/guarantee et ayez le produit à portée de main lorsque vous appelez.

SharkNinja assumera les frais de retour de l'appareil à nos sites par le consommateur en vue de la réparation ou du remplacement de l'appareil. Un montant de 25,95 \$ (sujet à changement) sera facturé lorsque SharkNinja expédiera l'appareil réparé ou remplacé.

Comment présenter une demande de service sous garantie

Vous devez téléphoner au **1-855-520-7816** pour soumettre une réclamation au titre de la garantie. Vous aurez besoin du reçu comme preuve d'achat. Nous vous demandons également d'enregistrer votre produit en ligne au sharkclean.ca/register/guarantee et d'avoir le produit à portée de main lorsque vous appelez afin que nous puissions mieux vous aider. Un spécialiste du service à la clientèle vous fournira les directives d'emballage et de retour.

Manière dont les lois provinciales ou étatiques s'appliquent

Cette garantie vous accorde des droits spécifiques légaux et vous pouvez aussi bénéficier d'autres droits qui varient d'une province ou d'un État à l'autre. Certains États américains ou certaines provinces Canadiennes n'acceptent pas l'exclusion ou la limitation de dommages accessoires ou indirects, de sorte que les dispositions ci-dessus peuvent ne pas s'appliquer à votre cas.

ENREGISTREZ VOTRE ACHAT



sharkclean.ca/fr/register/guarantee



Numérisez le code QR avec votre appareil mobile



Balayez ce code ou visitez le site qr.sharkclean.com/odourtech pour en savoir plus.



Les avantages d'enregistrer votre produit et de créer un compte :

- Obtenez un support produit plus facile et plus rapide, et accédez aux informations de garantie
- Accédez aux instructions de dépannage et de maintenance produit
- Soyez parmi les premiers à connaître les promotions de produits exclusives

CONSEIL : Le numéro de modèle est indiqué sur la plaque signalétique à l'arrière de l'appareil.

CONSEIL : Le code de la date est indiqué sur l'une des broches du cordon d'alimentation.

NOTEZ LES RENSEIGNEMENTS CI-DESSOUS

Numéro de modèle : _____

Numéro de série : _____

Date d'achat : _____
(Conservez la facture)

Magasin où l'appareil a été acheté : _____

CARACTÉRISTIQUES TECHNIQUES

Tension : 120 V~, 60 Hz

Puissance : 960 W

SPÉCIFICATIONS DE LA TECHNOLOGIE D'ÉLIMINATION DES ODEURS

1. Nom du produit : Cartouche de technologie d'élimination des odeurs
2. Fabricant : SharkNinja 89 A Street Needham, MA 02494
3. Poids : 17,6g / 0,62oz
4. Ingrédients : Polymère composite solide SM C17 + fragrance SE 272235

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Lift-Away™ ADV Upright Vacuum with PowerFins® HairPro™ and Odour Neutralizer Technology.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-855-520-7816
sharkclean.ca

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

VEUILLEZ LIRE ATTENTIVEMENT LE PRÉSENT MODE D'EMPLOI ET LE CONSERVER À TITRE INFORMATIF.

Ce guide de l'utilisateur est conçu pour vous aider à bien comprendre votre nouvel aspirateur vertical Shark® Lift-Away™ ADV Upright Vacuum avec PowerFins® HairPro™ et technologie d'élimination des odeurs.

SharkNinja Operating LLC
États-Unis : Needham, MA 02494
Canada : Saint-Laurent (Québec) H4S 1A7
1-855-520-7816
sharkclean.ca

Les illustrations peuvent différer du produit réel. Nous tentons constamment d'améliorer nos produits; par conséquent, les caractéristiques indiquées dans le présent guide peuvent être modifiées sans préavis.

Ce produit peut être couvert par un ou plusieurs brevets américains. Voir sharkninja.com/patents pour plus d'informations.

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