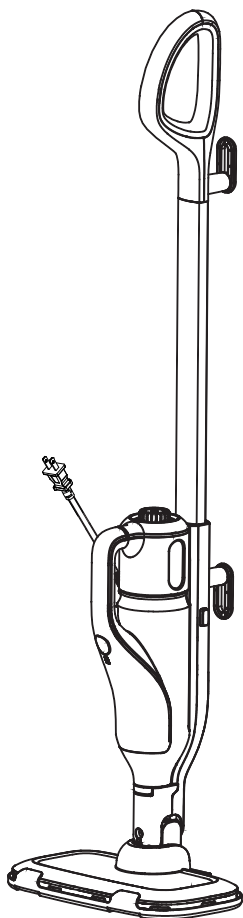


NOMA®

SurfaceElite™+ 2-in-1 Steam Cleaner

PRODUCT NO. 043-7131-4



USER MANUAL

— READ AND SAVE THESE INSTRUCTIONS —

NOMA® Customer Support: 1-866-827-4985

SAFETY / CAUTIONS

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM CLEANER.

Always connect a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- Read the user manual carefully and follow the instructions closely.
- Make sure the household voltage is the same as that indicated on the rating label of the unit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children shall not play with the appliance.
- Keep the appliance away from children when it is energized or cooling down.
- Always switch off, unplug from the socket after use or before cleaning the appliance or any maintenance task.
- Do not unplug by pulling and jerking the cord with force.
- Do not handle the plug or the appliance with wet hands.
- Use only the attached parts which are supplied by the manufacturer.
- This appliance is intended for household use only. Do not use the appliance at any outdoor area. Commercial use will void warranty.
- Do not leave the appliance unattended while it is connected to the mains power outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid any hazard.
- Do not step on or wrap the cord around arms or legs when using the appliance.
- Do not pull, lift or carry the appliance by its supply cord. In order to avoid damages to the cord, do not pull the cord around sharp corners and edges.
- Do not use the appliance if it has been dropped, if there are visible signs of damage, if it appears faulty or if it is leaking.
- Keep appliance away from oven, stove, etc.
- Do not position the appliance above you when cleaning the stairs.
- Unplug the cleaner before filling the water container and do not over fill.
- The water container cap must not be opened during use.
- Do not immerse the appliance into the water or other liquids.
- Do not add chemicals, detergents, perfumes or liquids other than water into the water tank of the appliance.
- Keep the appliance dry to protect against electric shock.
- Do not use the appliance to clean or direct steam towards animals, people or plants.
- Do not use on any unsealed hard floor surfaces. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. It is also recommended to check the use and care instructions from the floor manufacturer.
- Liquid or steam must not be directed towards equipment containing electrical components, such as ovens.

CAUTION

Steam cleaner generates hot steam and components in contact with water will also reach high temperatures. Please be extra careful when using the unit to avoid scalding. Surfaces are also in high temperature during use. Avoid contact with the surfaces and steam. Do not let children get close to the Steam Cleaner or use it without any supervision.

WARNING

Scalding Risk

CAUTION!

Hot Surface

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

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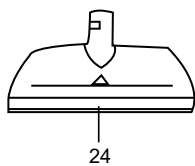
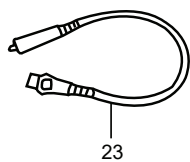
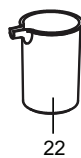
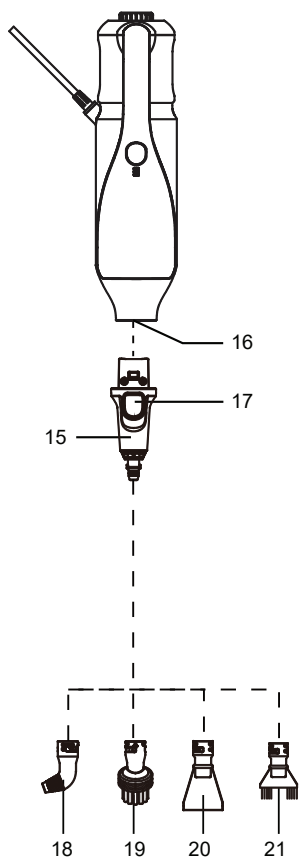
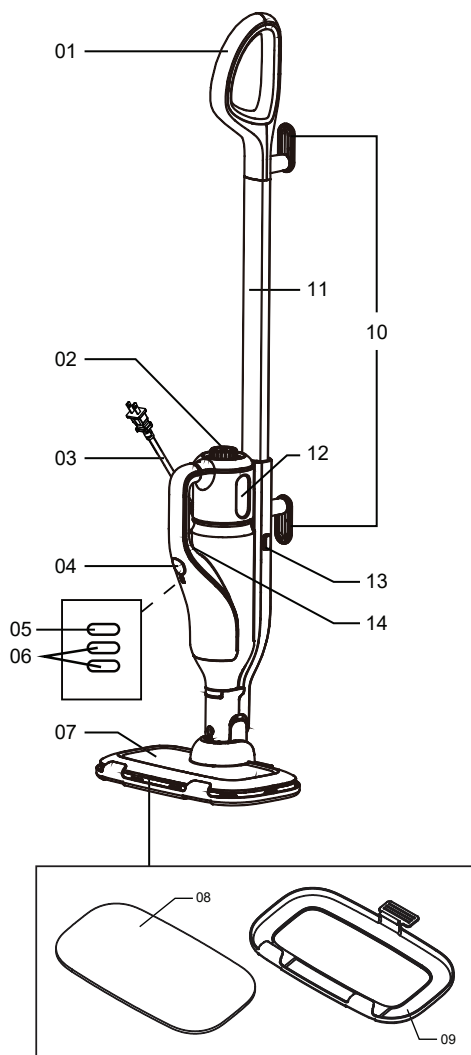
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KNOW YOUR STEAM CLEANER

FEATURES

01. HANDLE ASSEMBLY
02. WATER TANK CAP
03. POWER CORD
04. VARIABLE STEAM CONTROL BUTTON (LOW & HIGH)
05. ON/OFF LED
06. LEDS FOR STEAM FLOW RATE
07. FLOOR HEAD
08. MICROFIBRE MOP PAD (X2, WITH 1 PAD PRE-INSTALLED ON THE FLOOR HEAD)
09. CARPET SLIDER (PRE-INSTALLED ON THE FLOOR HEAD)
10. UPPER & LOWER CORD STORAGE HOOKS
11. METAL TUBE
12. WATER TANK
13. HANDHELD RELEASE BUTTON
14. STEAM RELEASE TRIGGER
15. TOOL ADAPTOR
16. STEAM NOZZLE
17. TOOL ADAPTOR RELEASE BUTTON
18. ANGLE TOOL
19. BRISTLE TOOL
20. SCRAPER TOOL
21. CREVICE TOOL
22. WATER CUP
23. EXTENDED HOSE
24. WINDOW SQUEEGEE
25. SMALL MOP
26. STORAGE BAG



B OPERATING INSTRUCTIONS

SET UP DIRECTIONS

ASSEMBLY

A cross-head screwdriver is required. 

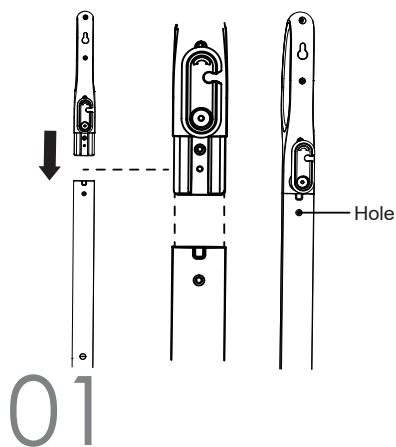
WARNING

Do not plug in your steam cleaner until you are familiar with all instructions and operating procedures.

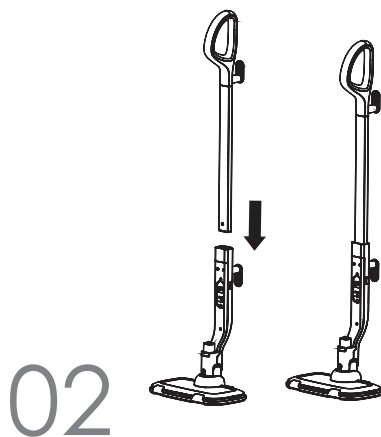
Your **SurfaceElite™ + 2-in-1 Steam Cleaner** comes in four easy-to-assemble components and requires a cross-head screwdriver to assemble.

- Hand Vacuum
- Metal Tube
- Main Body
- Handheld Steam Cleaner

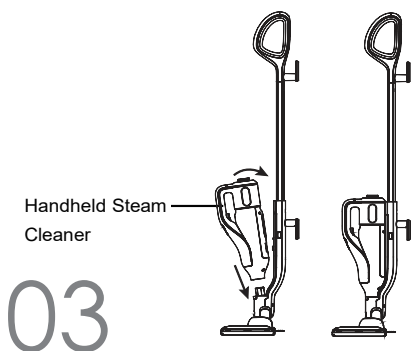
Remove all components from the packaging.



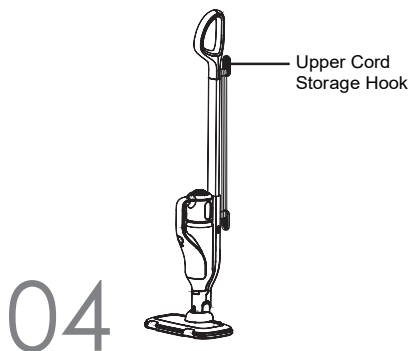
Align the handle to the metal tube and insert it into place. Install the provided screw into the hole on the metal tube with a cross-head screwdriver. Do not over-tighten the screw.



Align the metal tube to the main body of cleaner and insert. Make sure the metal tube is locked in position and secure.

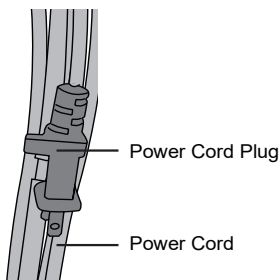


Place the handheld steam cleaner onto the main body of the cleaner until a "click" is heard.



Make sure the upper cord storage hook is in the proper position as shown. Wrap the power cord loosely around the upper and lower cord storage hooks.

NOTE: Make sure to wrap the power cord around the upper cord storage hook first, and then around the lower cord storage hook to avoid damaging the power cord.



Lock power cord plug onto the power cord.

WARNING

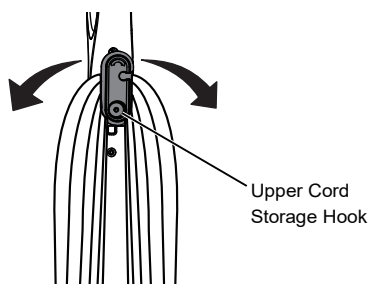
Electric Shock and Personal Injury Hazard

Wrapping the cord too tightly with excessive stress on the cord may cause cord damage. A damaged cord is an electric shock hazard and could cause personal injury or damage.

GETTING STARTED

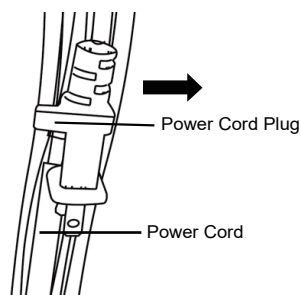
POWER CORD – RELEASE AND USE

ATTACHING THE BATTERY PACK



01

Turn the upper cord storage hook to either side and down to release the power cord.



02

Detach the power cord plug from the power cord.

WARNING

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

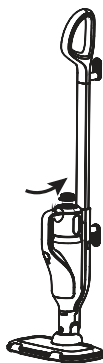
WARNING

Personal Injury and Product Damage Hazard

- When any abnormality/failure occurs, stop using the product immediately and disconnect the power plug.
- DO NOT use outlets above counters. Damage from cord to items in surrounding area could occur.

WATER TANK USE

01



Before you begin cleaning, turn the water tank cap counter-clockwise and open it.

02



Fill up the water tank with cold distilled water and close the tank cap.

NOTE: In order to reduce mineral build-up and prolong the lifespan of steam cleaner, the use of distilled or de-mineralized water is highly recommended.



WARNING

Do not add any chemicals, detergents or perfumes into the water tank.



CAUTION

Always switch off and unplug the steam cleaner when adding water or changing a microfibre mop pad.

OPERATION

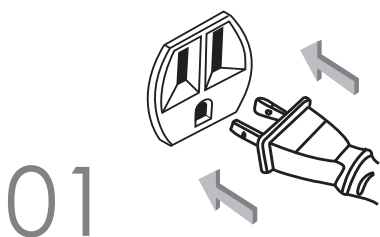
STEAM CLEANING HARD FLOORS

NOTE: Always sweep or vacuum the floor to remove the dirt and debris before steam cleaning.

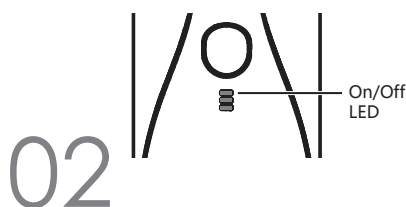
NOTE: Prior to use, wash the microfibre mop pad to remove lint.

WARNING

- Do not use the steam cleaner without microfibre mop pad attached to the floor head.
- Do not use the carpet slider when cleaning hard floors.
- Do not let the product sit in one place for a long time. The high temperature will hurt the floor and may leave a mark.



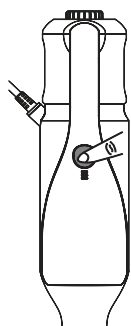
Plug the power cord plug into an outlet located near the floor. The On/Off LED will be flashing red to indicate the steamer is warming up.



After about 20 seconds, the On/Off LED will stop flashing and the red LED will be steadily on, indicating the cleaner is ready for use.

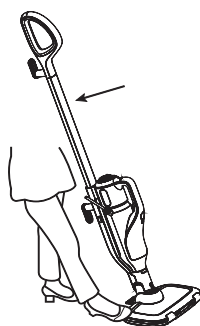
NOTE: The variable steam control button can be used to select Low or High volume of steam, depending on your specific cleaning requirement, as well as starting or stopping the steam cleaner. Press the variable steam control button once to turn the steamer on High, and press the button again to switch to Low volume of steam. Two blue LEDs will light when on High, and one LED will light when set to Low. To turn the steamer off, press the variable steam control button one more time.

03



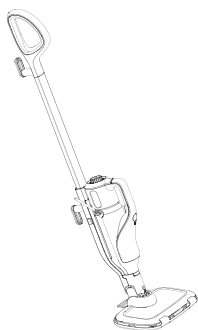
Press the variable steam control button once to start steam cleaning. The steam cleaner operates with High volume of steam by default. When on High, 2 blue LEDs will be lit.

04



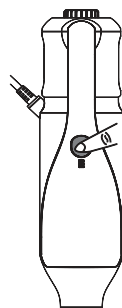
Recline the cleaner by placing a foot on the floor head and lowering the main body towards the floor.

05



Move the cleaner slowly backwards and forwards, and pay extra attention to high foot traffic areas or common areas.

06



Once you have completed steaming, press the variable steam control button to stop the steam cleaner and put the steam cleaner back in the upright position. Unplug the power cord plug from the outlet.



CAUTION

Do not allow the steam cleaner to remain in one spot for any length of time as damage to the floor surface may occur.

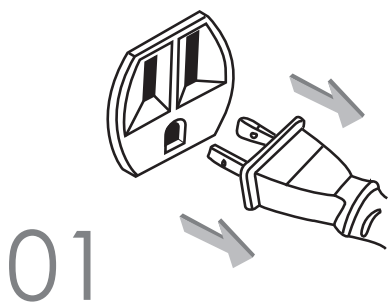
CAUTION

- Always unplug the steam cleaner when removing the floor head or handle.
- Always ensure the steam cleaner has fully cooled down before removing the floor head.

WARNING

- Steam cleaning is safe for all sealed hard floor surfaces, but should not be used on unsealed (not waxed) surface.
- Steam cleaners are designed to be used on horizontal surfaces only.

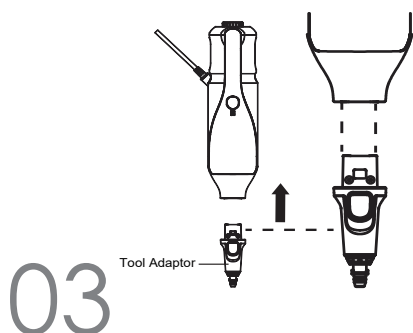
USING HANDHELD STEAM CLEANER



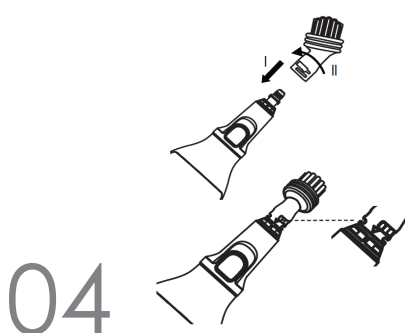
01 Make sure the steam cleaner is unplugged from the outlet and it has cooled down.



02 Push the release button on the main body to take out the handheld steam cleaner.

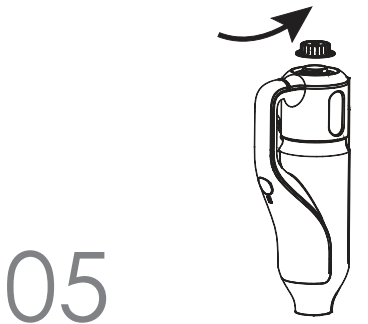


03 Fit the tool adaptor to steam nozzle of handheld steam cleaner. Insert the adaptor until it is locked in position and secure.

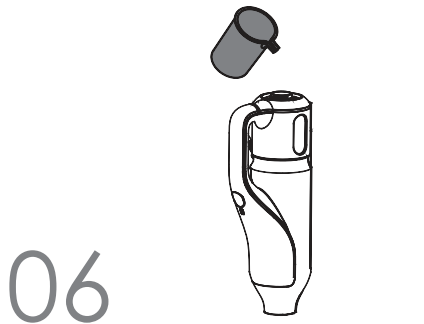


04 Choose the desired attachment and fit it onto the tool adaptor as shown. Insert the tool and rotate counter-clockwise until it is locked in position and secure.

IMPORTANT! Ensure that the accessories are securely fastened before using the handheld steam cleaner. If steam escapes from the joint, it means the accessories are not correctly fitted. Allow the unit to cool then remove and re-fit the accessories.



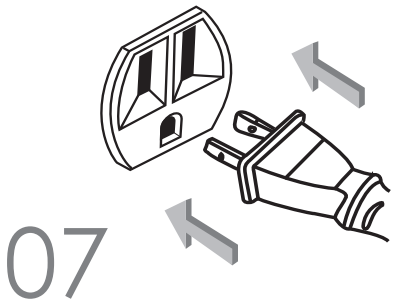
05 Turn the water tank cap counter-clockwise and open it.



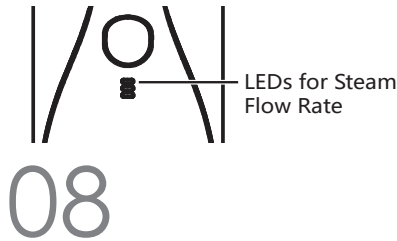
06 Fill up the water tank with cold distilled water and close the tank cap.

⚠ CAUTION

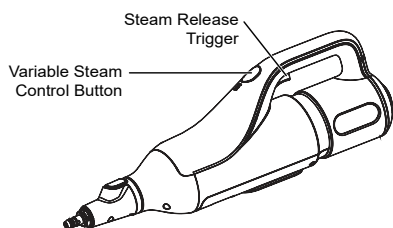
Do not allow the steam cleaner to remain in one spot for any length of time as damage to the floor surface may occur.



07 Plug the handheld steam cleaner into an outlet. The On/Off LED will be flashing red, indicating the steamer is warming up.

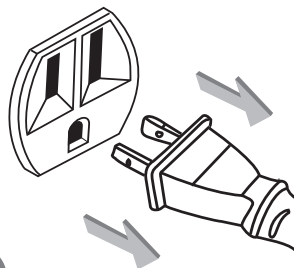


08 After about 20 seconds, the red On/Off LED will turn off, and the 2 blue LEDs for steam flow rate will light indicating the steamer is ready to use and set to High, which is the default setting. Press the variable steam control button to set the steamer to Low, depending on your specific cleaning requirement.



09

To produce steam, press and hold the steam release trigger.



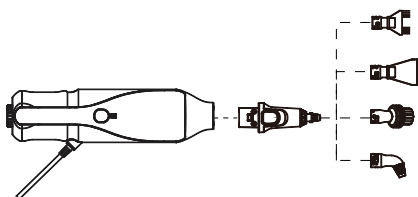
10

Once you have completed steaming, unplug the power cord plug from the outlet. Re-assemble the handheld steam cleaner to the main body after it has fully cooled down.

NOTE: The variable steam control button is used to select Low or High volume of steam, depending on your specific cleaning requirement.

ACCESSORY OVERVIEW

The included tool adaptor, bristle tool, crevice tool, angle tool and scraper tool can only be attached onto the handheld steam cleaner.



USE OF ACCESSORIES

Tool Adaptor

The tool adaptor is attached onto the handheld steam cleaner. Use it for cleaning heavily soiled areas such as washrooms and kitchens.



Bristle Tool

The bristle tool is attached onto the tool adaptor. Use it for cleaning stubborn grease and grime.



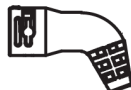
Scraper Tool

The scraper tool is attached onto the tool adaptor. Use it for cleaning oven grills and racks.



Angle Tool

The angle tool is attached onto the tool adaptor. Use it for cleaning places with deep cracks and corners, such as stove tops and sinks.



Carpet Slider

The carpet slider is used on carpet, sofa, fabrics, etc. Do not use it when cleaning hard floors.



IMPORTANT! Inspect the seal on the steam nozzle before each use, if the seal is missing or damaged, do not use the appliance. Please contact the NOMA® Customer Support: 1-866-827-4985.

C CLEANING INSTRUCTIONS

CARE AND MAINTENANCE

WARNING

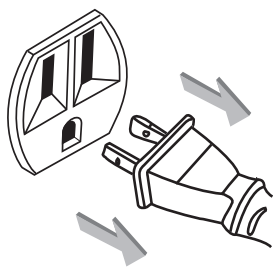
To reduce the risk of fire, electric shock or injury, unplug the cleaner from the mains power and ensure the appliance has cooled before performing maintenance or troubleshooting.

CAUTION

Always ensure the appliance has fully cooled down before performing any maintenance tasks.

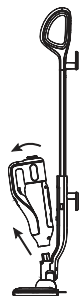
EMPTY THE WATER TANK

01



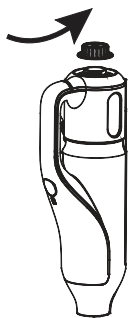
Unplug the cleaner from the mains power and ensure the unit has cooled.

02



Push the release button on the main body to take out the handheld steam cleaner.

03



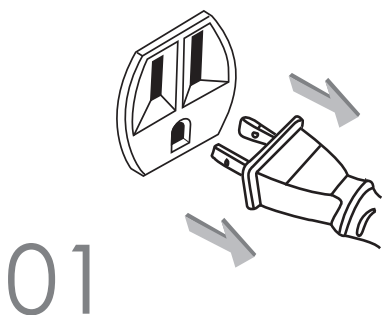
Turn the water tank cap counter-clockwise and open it.

04

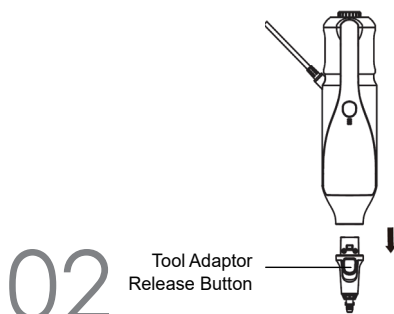


Empty any excess water from the tank and close it.

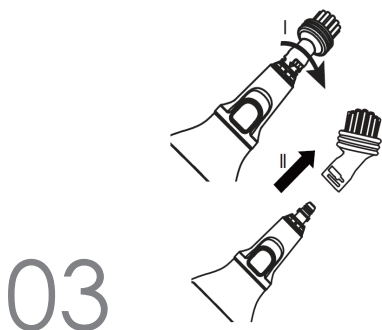
REMOVING THE TOOL ADAPTOR AND ACCESSORIES



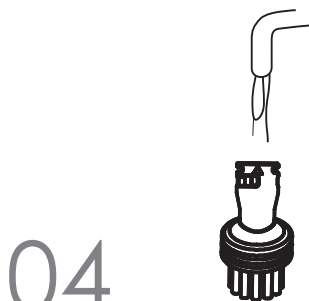
01
Unplug the cleaner from the mains power and ensure the unit has cooled.



02
Press the tool adaptor release button and pull the tool adaptor out of the steam nozzle.

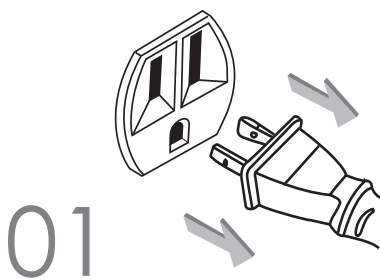


03
Rotate the small accessory and pull it out of the tool adaptor.

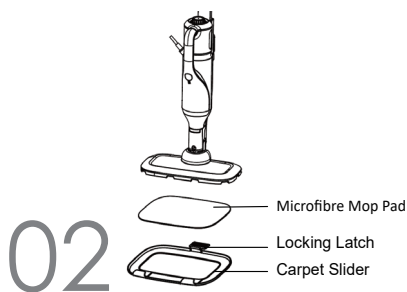


04
Clean the surface and bristles of the tools with warm water.

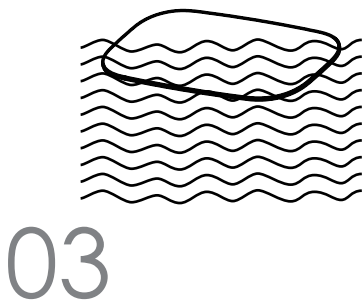
REMOVING AND CLEANING THE MICROFIBRE MOP PAD



01 Unplug the cleaner from the mains power and ensure the unit has cooled.



02 If necessary, remove the carpet slider by undoing the locking latch, then peel the microfibre mop pad from the floor head.



03 Wash the microfibre mop pad with mild detergent at a maximum temperature of 40°C (104°F).

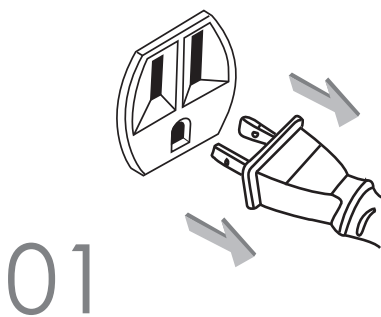
IMPORTANT! Do not use bleach or fabric softener to wash the microfibre mop pad.

NOTE: The microfibre mop pad must be maintained regularly. Microfibre mop pad should be washed after every use.

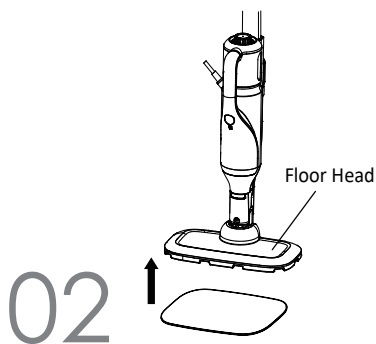
WARNING

- Wash the microfibre mop pad separately from other fabrics to avoid picking up lint.
- We recommend only using liquid detergent, as powder detergents can leave behind a residue on the microfibre.
- Do not use any fabric softeners or bleach when cleaning the microfibre mop pad, as this could damage the microfibre material.
- In order to prolong the life of the microfibre mop pad, we recommend that you air dry them.
- We recommend that the microfibre mop pad be replaced every three to four months.

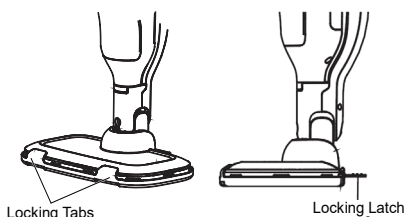
INSTALLING THE MICROFIBRE MOP PAD



01 Unplug the cleaner from the mains power and ensure the unit has cooled.



02 Attach the microfibre mop pad to the floor head.



03

Reinstall the carpet slider to the floor head. First align the carpet slider to the floor head and lock the locking tabs to the floor head as shown. Then lock the other side of the carpet slider to the floor head using the locking latch. Ensure the slider carpet slider is locked in position and secure.



PRODUCT SPECIFICATIONS

OVERVIEW

Product Name	NOMA® SurfaceElite™ + 2-in-1 Steam Cleaner
Product Model	043-7131-4
Voltage	120 V AC, 60 Hz
Power	1350 W
Water Tank Capacity	0.38 Litres
Steam Rate (Low/High)	18/26 mL/min
Steaming Time (Low/High)	21/15 min
Heating Up Time	20 seconds
Steam Temperature	100 °C
Power Cord Length	6.56M (21' 6")
Net Weight	2.8 kg
Product Dimension (L x W x H)	300 x 165 x 1100 mm

E TROUBLESHOOTING

COMMON PROBLEMS

If you have any problem with the product, please complete simple user checklist before contacting NOMA® Customer Support: 1-866-827-4985

COMMON PROBLEMS	POSSIBLE CAUSES	SUGGESTED SOLUTIONS
The steam cleaner does not switch on.	Unplugged at wall outlet.	Make sure the unit is fully plugged into a good wall outlet.
	<ol style="list-style-type: none"> 1. Defective power cord. 2. Blown fuse or tripped breaker. 3. Not plugged in properly. 	<ol style="list-style-type: none"> 1. Check the power cord for damage. If loose or if any damage found, contact customer support. 2. Replace fuse and reset the breaker. 3. Plug the cord into the outlet properly.
The steam cleaner is not producing steam.	Water tank may be empty.	Make sure there is water inside the water tank.
	<ol style="list-style-type: none"> 1. Heating up time is not finished. 2. Water tank is not installed properly. 3. Steam path may be blocked. 4. Improper liquid used. 	<ol style="list-style-type: none"> 1. Wait for approximately 20 seconds after first plugging in. 2. Install the tank properly; press until you hear a "click" noise. 3. Clear blockages from the channels. 4. Use only distilled water.
The microfibre mop pad is not picking up dirt.	Microfibre mop pad is dirty.	Make sure the microfibre mop pad is clean.

FAQs

1. When is Steam Cleaner ready for use?

In approximately 20 seconds.

2. Can I use Steam Cleaner on all floor surfaces?

Use the steamer on hard floors like marble, ceramic, stone, linoleum, tiles, sealed hardwood floors and parquet.

3. Can I put detergents or other chemicals inside the water tank?

No, you will damage the product.

4. What if the water is not clean?

Use filtered water or distilled or de-mineralized water.

5. How long will one tank of water last before needing a refill?

Up to 23 minutes of steaming. It depends on the steam control level.

6. Is the microfibre pad washable?

Yes, it can be washed by hand or washing machine with mild detergent at a maximum temperature of 40°C (104°F). Do not use bleach or fabric softener.



Please do not return this product to store. For

difficulties, questions or concerns, call NOMA® customer service at 1-866-827-4985 and a member of our team will be happy to help you!



WARRANTY AND DISPOSAL

ENVIRONMENTALLY FRIENDLY

3-YEAR LIMITED WARRANTY

This NOMA® product carries a 3 three (3) warranty against defects in workmanship and materials. At its discretion, NOMA Canada agrees to have any defective part(s) replaced free of charge within the stated warranty period, when returned with proof of purchase. This product is not guaranteed against wear or breakage due to misuse and/or abuse.



You can help protect the environment!

Your appliance contains a number of materials that may be recovered or recycled. Please leave your unit at a local civic waste collection point.



MADE IN CHINA

IMPORTED BY
NOMA CANADA
TORONTO, CANADA M4S 2B8