

# Cuisinart®

## *PerfecTemp®* 12-Cup Programmable Thermal Coffeemaker

DCC-3700C



Instruction  
Booklet

For your safety and continued enjoyment of this product,  
always read the instruction book carefully before using.

# Important Safeguards

When using electrical appliances, basic safety precautions should always be taken, including the following:

1. **READ ALL INSTRUCTIONS.**
2. **Always unplug from outlet when either the appliance or display clock is not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.**
3. Do not touch hot surfaces. Use handles and knobs.
4. To protect against electric shock, do not place cord, plug, or base unit in water or other liquids.
5. This appliance should not be used by or near children or individuals with certain disabilities.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, and electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, push the Brew/Off button, then remove plug from wall outlet.
12. Do not use appliance for other than intended use.
13. Snap lid securely onto carafe before serving any beverages.
14. Scalding may occur if the lid is removed during the brewing cycle.
15. The thermal carafe is designed for use with this coffeemaker only. It must never be used on the range top.
16. Do not set a hot carafe on a wet or cold surface.
17. Do not use a cracked carafe or a carafe having a loose or weakened handle.
18. Do not clean carafe or heating plate with cleansers, steel wool pads, or other abrasive materials.
19. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIRS SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
20. Do not place cloth beneath coffeemaker or otherwise restrict airflow.
21. Use only the Cuisinart® Gold-Tone Commercial Style Filter or standard cone-shaped paper filters with this unit. OTHER GOLD-TONE PERMANENT FILTERS MAY CAUSE THE COFFEEMAKER TO OVERFLOW.
22. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.
23. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
24. Close supervision is necessary when any appliance is used by or near children.
25. The heating element is subject to residual heat after use.

## SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

# Warning: Risk of Fire or Electric Shock



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated, dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## Special Cord Set Instructions

A short power-supply cord is provided to reduce the risks of injury resulting from becoming entangled in or tripping over a longer cord. Longer detachable power supply cords or extension cords are available and may be used if care is exercised in their use. If a longer extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

## Notice

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

## Operating Notice

Clogging and backing up of water and/or coffee in the filter basket can occur under any or a combination of any of the following conditions: The use of too finely ground coffee, using two or more paper filters, using the gold-tone filter in conjunction with a paper filter or not properly cleaning coffee grounds from the gold-tone filter, or allowing coffee grounds to spill over the filter.

**Caution:** Never open the filter basket during the brewing cycle, even if no water is draining from the filter basket, because extremely hot water/coffee can spill out from the filter basket and cause injury. If water/coffee is not draining from the filter basket during the brewing cycle, unplug the unit and wait 10 minutes before opening and checking the filter basket.

### WARNING

RISK OF FIRE OR ELECTRIC SHOCK  
DO NOT OPEN

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK,

DO NOT REMOVE COVER (OR BACK)

NO USER-SERVICEABLE PARTS INSIDE

REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY

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# Important Unpacking Instructions

1. Place the box on a large, sturdy, flat surface.
  2. Remove literature.
  3. Turn the box so that the back side of the coffeemaker is down and slide the coffeemaker from the box.
  4. After the coffeemaker has been removed, place the box out of the way and lift off the left and right inserts.
  5. Grasp the carafe by its handle, remove it from the heating plate, and remove the polybag.
  6. Remove the polybag covering the coffeemaker.
- Save all packing materials in case you have to ship the machine in the future.
- KEEP ALL PLASTIC BAGS AWAY FROM CHILDREN.

# The Quest for the Perfect Cup of Coffee

## Element 1: Water

Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn't taste good from the tap, it won't taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes, and odors for the purest coffee flavor every time you brew.

## Element 2: Coffee

While coffee is 98% water, all of the flavor comes from the beans. To achieve the same great taste you enjoy at a coffee bar, you need to use the same quality of coffee. If you choose to grind your own beans, buy them fresh and whole. Buy only about a two-week supply at a time, because once the bean is broken, its flavor degrades quickly.

## Element 3: Grind

The grind is critical for proper flavor extraction. If the grind is too fine, over extraction and bitterness will result. Too fine a grind may also clog the filter. If the grind is too coarse, the water will pass through too quickly and the maximum flavor will not be extracted. When grinding your own beans, we recommend a medium-fine grind.

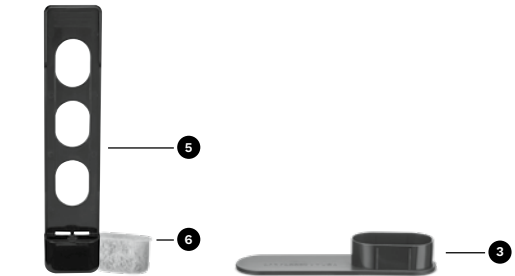
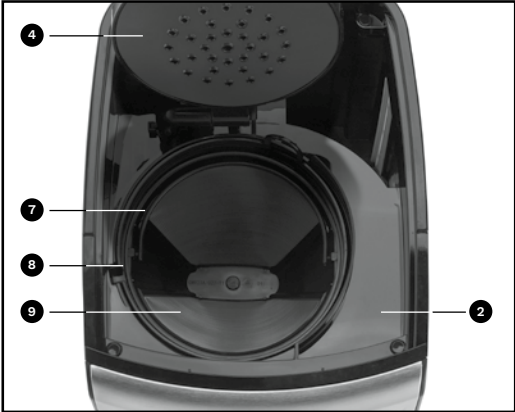
## Element 4: Proportion

Coffee that is too strong or too weak is always a disappointment. Follow the recommended portions of ground coffee in the instructions under BREWING COFFEE, and later adjust the amount to suit your taste.

# Features and Benefits

- 1. Coffeemaker Lid**  
Opens to access filter basket, water filter, and water reservoir.
- 2. Water Reservoir**  
Includes extra-large front fill channel that improves access for easier filling and side view water level window.
- 3. Integrated Coffee Scoop**
- 4. Shower Head**  
Distributes water evenly over coffee, reducing temperature loss as water passes through grounds.
- 5. Charcoal Water Filter Holder**  
Holds water filter firmly in place.
- 6. Charcoal Water Filter**  
Eliminates chlorine, bad tastes, and odors from tap water.
- 7. Filter Basket**  
Holds a #4 paper filter **OR** a gold-tone filter.
- 8. Filter Basket Holder**
- 9. Cuisinart® Permanent Gold-Tone Commercial-Style Filter**  
Eliminates the need for paper filters.

- 10. Control Panel**  
See detailed illustration, page 6.
- 11. Brew Pause™**  
Stops flow of coffee from basket when carafe is removed (20 seconds max) from the heater plate, so a cup can be poured mid-brew.
- 12. 12-Cup Thermal Carafe**  
The easy-pour carafe has an ergonomic handle that holds up to 12 cups.
- 13. 60-Second Reset** (not shown)  
One-minute protection in case a breaker trips, the unit is unplugged, or the power fails. It holds all programmed information, including time of day, Auto On time, and Auto Off time.



# Getting to Know Your Control Panel

Detailed programming and use instructions are on pages 7 and 8.



## 1. OVER ICE Button

Adjusts the brew process to maximize coffee flavor ideal for iced coffee.

## 2. AUTO ON Button

Select to automatically start brewing coffee at the time you've programmed.

## 3. 1-4 Cup Button

Adjusts brew process to maximize coffee flavor when brewing fewer than 5 cups.

## 4. Tone

Press TONE to turn on/off for audible alert when brew cycle is complete.

## 5. Backlit Display

Displays time of day and Auto On time. Indicators for Clock, Program, Tone Off, and Clean.

### A. Clock Icon

Use to set hours and minutes for time.

### B. PROG Icon

Select to program AUTO ON time.

Coffeemaker brew time can be programmed up to 24 hours in advance.

### C. CLEAN Icon

Indicator appears in Clock Display when it is time to decalcify your coffeemaker.

### D. Ready Tone Icon

Select to turn an audible "Brew Cycle Finished" alert on or off.

## 6. BREW/OFF

Select to begin or stop brew cycle.

## 7. Function Knob

Turn to scroll through function selection and activation in display. Press knob to activate and deactivate choice selections.

## Charcoal Water Filter

### Inserting the Water Filter

- Remove the filter from polybag and soak it, fully immersed, in cold tap water for 15 minutes.
- Lift the water filter holder out of the water reservoir.
- Press down on the filter compartment and pull toward you to open.
- Place filter into the holder and snap it closed. Be careful – improper placement can tear the filter skin.
- Flush filter by running cold tap water through holes in bottom of compartment for 10 seconds.
- Allow the filter to drain completely.
- Slide the water filter holder back into the channel in the water reservoir, pushing it down to the base of the unit.



**NOTE:** We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water.

Replacement filters can be purchased in stores, by calling Cuisinart Customer Service, or at [www.cuisinart.ca](http://www.cuisinart.ca)



## Setting Up Your 12-Cup Coffeemaker

### Initial Cleaning

Perform an initial cleaning before making your first beverage. Follow these instructions, without adding coffee.

1. Insert charcoal water filter as shown on left (if you haven't already).
2. Fill water reservoir.



3. Make sure carafe is in place.
4. Plug the power cord into an independent outlet.
5. Press the BREW/OFF button and allow brew cycle to run.
6. The one-time cleaning process is complete. Discard hot water. Your coffeemaker is ready to use.

## Programming Your 12-Cup Coffeemaker

### Setting the Clock


When the coffeemaker is plugged in, 12:00 will flash in the display for 10 seconds, indicating the unit is in Clock Set mode. If 12:00 stops flashing, simply press the Function Knob to return to flashing Clock Set mode.

#### Setting Hours and Minutes

Turn the Function Knob to scroll through hour times and choose desired time. Be sure the PM indicator is on if setting a PM time.

When hour time is selected, press the Function Knob to switch to minutes. Turn knob to select desired minute time and press the Function Knob to confirm selection and exit clock setting.

#### Clock Setting Mode

To enter clock setting mode after initial plug in, turn the Function Knob to  and press the Function Knob to activate clock mode. The hour time will flash. Follow instructions in Setting Hours and Minutes above to set time.

## Setting the AUTO ON Time

Turn the Function Knob to the PROG icon in the clock display and press the knob to activate AUTO ON. The AUTO ON indicator and digital display will flash the default (12:00) or previously selected time.

Follow directions under SETTING THE CLOCK on page 7 to program your start-brew time. Five seconds after finishing, the unit will automatically exit AUTO ON setup mode.

### 1. To activate Auto On

Press the AUTO ON button. Previously set time will appear and indicator will light up.

### 2. To deactivate Auto On: Press illuminated AUTO ON button; indicator will go off, indicating mode is turned off.

## Turning Off Ready Tone

Your coffeemaker features a Ready Tone that beeps 5 times when coffee is finished brewing. To turn this alert off, press TONE button; an icon will appear in the display to indicate tone is off. To turn tone back on, press TONE button again; icon will disappear.

## Brewing Coffee

**Follow instructions in Setting Up Your 12-Cup Coffeemaker on page 7.**

### 1. Insert the charcoal water filter

Follow directions for the preparation and insertion of the filter on page 7.



### 2. Fill the water reservoir

Open the coffeemaker reservoir cover by lifting it up. Pour in the desired amount of water, using the water level indicator located at the side of the coffeemaker.

### 3. Before brewing

Make sure the thermal carafe is in position on the heater plate and the top cover is closed. Plug the cord into an electrical outlet.

### 4. Set preferences

- Press the 1–4 cup button if you are brewing fewer than 5 cups. The indicator light will illuminate.
- Press the OVER ICE button to prepare iced coffee. See page 9 for detailed instructions.

### 5. Add ground coffee

Insert a #4 paper filter or permanent filter. Be sure that a paper filter is completely open and fully inserted in the basket. It may help to fold and flatten the seams of a paper filter beforehand. Add 1 level scoop of ground coffee per cup. Adjust the amount according to taste.



**NOTE:** The maximum capacity for ground coffee is 15 tablespoons for this coffeemaker. Exceeding this amount may cause overflow if the coffee is too finely ground.



**6. Start brewing**

Press the Brew/Off button to begin brewing.

**7. After brewing**

When the brewing cycle is done, coffee will continue to stream from the filter for several seconds. When streaming completely stops, five beeps will sound, and you can now enjoy your coffee.

**NOTE:** Reservoir cover may be hot during and directly after brewing. Wait at least 10 minutes before opening.

overall flavor of the coffee. Do not fill past 10 cup marking with ice.

**3. Choose preferences**

Press OVER ICE button. The LED indicator will illuminate, indicating the function is active.

**4. Brewing**

Follow steps 5 through 7 in Brewing Coffee on page 8 to complete OVER ICE brewing.

**5. After brewing**

The coffeemaker will automatically shut off after brewing is complete.

## Brew Pause™ Feature

This feature interrupts the flow of coffee from the basket to let you pour that first cup mid-brew. Because the flavor profile of coffee brewed at the start of a cycle differs from that brewed toward the end, be aware that using this feature will weaken the flavor strength of the finished pot.

**NOTE:** Removing carafe for more than 20 seconds during brew cycle may cause filter basket to overflow.

## Brewing Over Ice

The OVER ICE feature adjusts the brew process to maximize coffee flavor ideal for making iced coffee. Either brew coffee directly over ice or add ice to coffee after it is brewed.

**1. Fill the water reservoir**

Open the coffeemaker reservoir cover by lifting it up. Pour in the desired amount of water, using the water level indicator located at the side of the coffeemaker.

**2. Add ice**

Fill the thermal carafe with ice up to the 10 cup marking. Make sure the thermal carafe is in position on the heater plate and the top cover is closed.



**NOTE:** Adjust amount of ice based on personal preference. Adding too much ice could impact the

# Cleaning and Maintenance

Always turn coffeemaker off and remove the plug from the electrical outlet before cleaning.

Lift up the coffeemaker lid. Remove and discard the paper filter and ground coffee. The filter basket can be washed in warm, soapy water and rinsed thoroughly, or cleaned in the upper rack of the dishwasher. Dry all parts after use.

**Do not put any water in the unit once the filter basket has been removed. Wipe the area under the filter basket with a damp cloth.**

Remove the carafe from the heating plate. Discard any remaining coffee. The carafe and lid can be washed in warm, soapy water and rinsed thoroughly, or placed in a dishwasher. The carafe and carafe lid should be placed on the upper rack only.

Do not use any scouring agents or harsh cleansers on any part of the coffeemaker.

Never immerse base unit in water or other liquids. To clean base, simply wipe with a clean, damp cloth and dry before storing. Fingerprints and other blemishes on the housing can be washed off with soap and water or a nonabrasive cleaning solution. Wipe heating plate with a clean, damp cloth. Never use rough, abrasive materials or cleansers to clean the heating plate. Do not dry the inside of the water reservoir with a cloth, as lint may remain.

## Maintenance

Any other servicing should be performed by an authorized service representative.

## Decalcification

Decalcification refers to the removal of calcium deposits that form over time on the metal parts of your coffeemaker. The mineral content of the tap water in your area and the frequency of use affect the rate of the calcium buildup, which can affect the functioning of your coffeemaker and the flavor of your coffee.

For best performance from your PerfectTemp® coffeemaker, we recommend cleaning it whenever the CLEAN icon lights up.

**NOTE:** Before decalcifying your unit, remove the charcoal water filter from the water reservoir.

### To clean:

1. Fill the water reservoir to capacity with a mixture of  $\frac{1}{3}$  white vinegar and  $\frac{2}{3}$  water.
2. Rotate the Function Knob to CLEAN in the clock display and press the knob. When the CLEAN icon flashes, the coffeemaker is in Clean mode.
3. When the cycle is completed, 5 beeps will sound and the coffeemaker will shut off.

4. If the CLEAN icon appears once more, repeat the cleaning procedure with a fresh solution of vinegar and water.

**NOTE:** One cleaning cycle is usually sufficient.

5. When the CLEAN icon remains off, run one cycle with a full reservoir of fresh, cold water to rinse the unit.
6. Return the charcoal water filter to the holder inside the water reservoir and your coffeemaker is ready to brew!

# WARRANTY

## LIMITED THREE-YEAR WARRANTY

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3 years from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at [www.cuisinart.ca](http://www.cuisinart.ca) to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

**Toll-free phone number:**

1-800-472-7606

**Address:**

Cuisinart Canada  
100 Conair Parkway, Unit # 1  
Woodbridge, ON L4H 0L2

**Email:**

[consumer\\_Canada@conair.com](mailto:consumer_Canada@conair.com)

**Model:**

DCC-3700C

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product (cheque or money order)
- Return address and phone number
- Description of the product defect
- Product date code\*/copy of original proof of purchase
- Any other information pertinent to the product's return

\* Product date code can be found on the underside of the base of the product. The product date code is a 4 or 5 digit number.  
Example, 23630 would designate year, month & day (2023, June 30th).

**Note:** We recommend you use a traceable, insured delivery service for added protection. Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us. To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606.

For more information, please visit our website at [www.cuisinart.ca](http://www.cuisinart.ca).

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