

# PADERNO™

## User Manual 1.3 CU. FT. MICROWAVE OVEN WITH EVEN-HEAT INVERTER

Model No. MWO021

Product No. 043-1533-4



Product No. 043-1533-4

The PADERNO™ 1.3 Cu. Ft. Microwave Oven with Even-Heat Inverter provides quick, even heating for consistent results. The multiple pre-set functions take the guesswork out of programming cook power and time. Prep, cook and reheat delicious meals with ease and convenience.

# Table of Contents

---

|                               |    |
|-------------------------------|----|
| IMPORTANT SAFETY INSTRUCTIONS | 4  |
| Technical Information         | 9  |
| Using Your Microwave Oven     | 11 |
| Cleaning and Maintenance      | 18 |
| Troubleshooting               | 19 |
| Our Guarantee                 | 20 |

# IMPORTANT SAFETY INSTRUCTIONS

---

When using electrical appliances, basic safety precautions should always be followed.

**WARNING:** To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy, read and follow these safety instructions:

1. Read all instructions before using. Save these instructions for future reference.
2. Read and follow the "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" on page 7.
3. This appliance must be grounded. Only connect to properly grounded outlet. See "GROUNDING INSTRUCTIONS" on page 6.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Sealed containers or foods (such as whole eggs) should not be heated in the microwave as they may explode. Some products such as whole eggs and sealed containers-for example, closed glass jars - are able to explode and should not be heated in the microwave oven.
6. Use this appliance only for its intended use as described in the manual. DO NOT use corrosive chemicals or vapours in this appliance. This type of microwave is specifically designed to heat or cook food. It is not designed for industrial or laboratory use.
7. HOT CONTENTS CAN CAUSE SEVERE BURNS. DO NOT ALLOW CHILDREN TO USE THE MICROWAVE. Use caution when removing hot items.
8. DO NOT operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. The appliance should not be repaired or opened by an unlicensed person. Refer to the "Our Guarantee" section regarding the product's warranty before returning the appliance to the point of purchase.
9. DO NOT modify this appliance in any way. The appliance should not be repaired or opened by an unlicensed person.
10. DO NOT cover or block any openings on the appliance.
11. DO NOT store this appliance outdoors. DO NOT use this product near water.
12. DO NOT immerse cord or plug in water.
13. Keep cord away from heated surfaces.
14. DO NOT let cord hang over edge of table or counter.
15. To reduce the risk of fire:
  - a. DO NOT overcook food. Carefully supervise appliance when paper, plastic, or other combustible materials are placed inside the microwave to facilitate cooking.



- b. Remove wire twist-ties from paper or plastic bag before placing bag in microwave.
  - c. If material inside the microwave ignites, keep the microwave door closed, turn microwave off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
  - d. DO NOT use the microwave cavity for storage purposes. DO NOT leave paper products, cooking utensils, or food in the cavity when not in use.
16. Liquids, such as water, coffee, or tea may become overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave is not always present.
- WARNING:** THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.
17. DO NOT insert oversized food or oversized dishware or containers in the microwave.
18. DO NOT insert any type of metal material, including foil, utensils and cookware, in the microwave.
19. When cleaning surfaces of the door and microwave, use only mild, non-abrasive soaps, or detergent applied with a sponge or soft cloth. DO NOT use metal scouring pads.
20. DO NOT store any materials, other than the manufacturer's recommended accessories, in the microwave when it is not in use.
21. If materials inside the microwave oven should ignite, the microwave oven door should be kept closed, the appliance turned off and the power cord disconnected or the power shut off at the fuse or circuit breaker panel.

**SAVE THESE  
INSTRUCTIONS  
THIS PRODUCT  
IS INTENDED  
FOR HOUSEHOLD  
USE ONLY**

**GROUNDING INSTRUCTIONS**

---

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING: Electric Shock Hazard**

---

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.

Touching some of the internal components can cause serious personal injury or death. DO NOT disassemble this appliance. The appliance should not be repaired or opened by an unlicensed person.

This device complies with part 18 of the FCC Rules.

**Notes on the Power Cord**

---

A short power-supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a long cord. Longer cord sets or extension cords are available and may be used if care is exercised in their use. If a long detachable power-supply cord or extension cord is used:

- The marked electrical rating of the detachable power-supply cord or extension cord should be at least as great as the electrical rating of the appliance.
- If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.
- The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.

# PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

---

1. DO NOT attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
2. DO NOT place any object between the oven front face and the door. DO NOT allow soil or cleaner residue to accumulate on sealing surfaces.
3. DO NOT operate the oven if it is damaged. It is particularly important that the oven door is closed properly and that there is no damage to the:
  - a. Door (bent)
  - b. Hinges and latches (broken or loosened)
  - c. Door seals and sealing surfaces
4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

## Radio Interference

---

1. Operation of the microwave oven may cause interference to your radio, television or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
  - a. Clean door and sealing surface of the oven.
  - b. Reorient the receiving antenna of radio or television.
  - c. Relocate the microwave oven with respect to the receiver.
  - d. Move the microwave oven away from the receiver.
  - e. Plug microwave oven into a different outlet so that the microwave oven and receiver are on different branch circuits.

## SAVE THESE INSTRUCTIONS

# SAFETY PRECAUTIONS FOR SERVICING

---

This appliance is to be serviced only by a properly qualified electrician.

Do NOT attempt to open or repair the appliance.

---

PRECAUTIONS TO BE OBSERVED  
BEFORE AND DURING SERVICING  
TO AVOID POSSIBLE EXPOSURE TO  
EXCESSIVE MICROWAVE ENERGY

1. Do not operate or allow the microwave oven to be operated with the door open.
2. Make the following safety checks on all microwave ovens to be serviced before activating the magnetron or other microwave source, and make repairs as necessary:
  - Interlock operation
  - Proper door closing
  - Seal and sealing surfaces (arcing, wear, and other damage)
  - Damage to or loosening of hinges and latches
  - Evidence of dropping or abuse.
3. Before turning on microwave power for any service test or inspection within the microwave generating compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connection.
4. Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.

5. A microwave leakage check to verify compliance with the Federal Performance Standard should be performed on each oven prior to release to the owner.

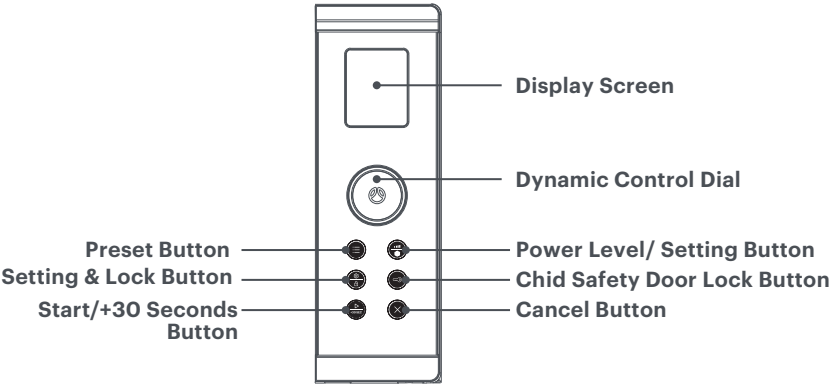
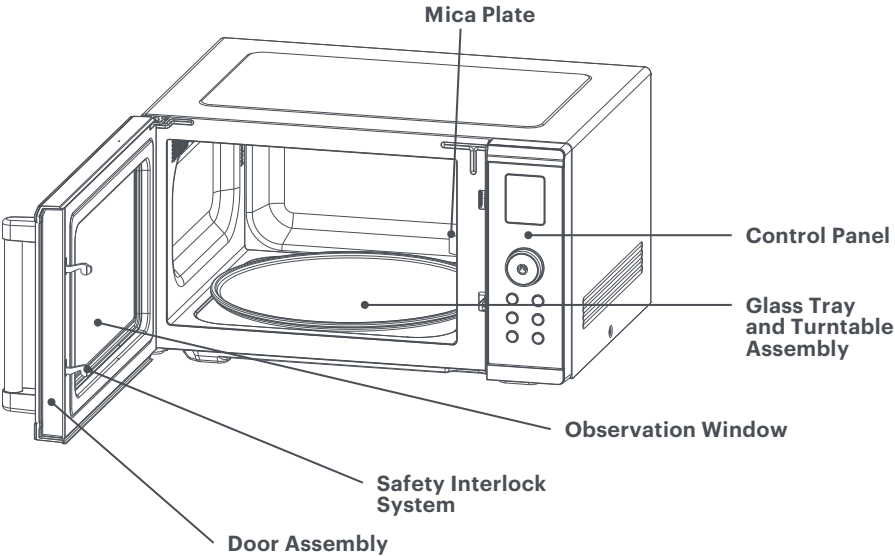
## SAVE THESE INSTRUCTIONS

## Technical Information

---

### Product Specifications

|                                 |                                                         |
|---------------------------------|---------------------------------------------------------|
| Rated Voltage                   | 120 VAC, 60 Hz                                          |
| Rated Input Power (Microwave)   | 1350 W                                                  |
| Rated Output Power (Microwave)  | 1200 W                                                  |
| Microwave Oven Capacity         | 1.3 cu. ft.                                             |
| Turntable Diameter              | 31.5 cm (12 3/8")                                       |
| External Dimensions (W x D x H) | 20 7/16 x 17 51/64 x 12 3/8"<br>(51.9 x 45.2 x 31.5 cm) |
| Net Weight                      | Approx. 12.5 kg (27 lb 9 oz)                            |



**Note:** Product may vary slightly from illustration.



## Using Your Microwave

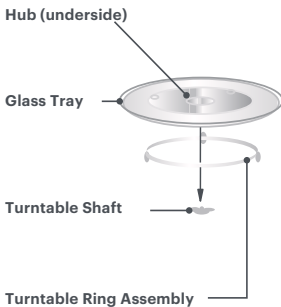
Quickly and conveniently heat or cook delicious food in your PADERNO™ 1.3 Cu. Ft. Microwave Oven with Even-Heat Inverter.

### Before First Use

Refer to the Cleaning & Maintenance section of this manual. Clean the appliance thoroughly before first use. Remove all packing material and accessories. Examine the microwave oven for any damage. Do not install if microwave oven is damaged.

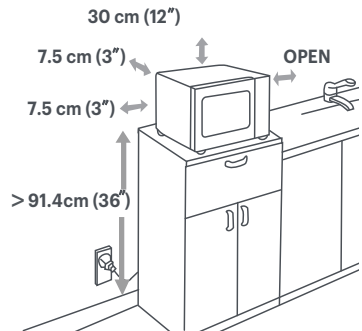
### Turntable Installation

1. Never place the glass tray upside down. The glass tray should never be restricted.
2. Both glass tray and turntable ring assembly must always be used during cooking.



### Countertop Installation

1. Select a level surface that provides enough open space for the intake and outlet vents.
  - a. There must be at least 7.5 cm (3") of clearance between the oven and any adjacent walls, leaving one side open.
  - b. There must be a clearance of at least 30 cm (12") above the oven. The minimum installation height is 36inch (91.4cm).



- c. Do not remove the legs from the bottom of the oven.
- d. Blocking the intake and/or outlet openings can damage the oven.
- e. Place the oven as far away from radios and televisions as possible. Operation of microwave oven may cause interference to your radio or television reception.

2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

**WARNING:** Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.

## Child Safety Lock

---

Child Safety Lock is a system that safeguards against unintended activation of the oven, providing a protective measure to ensure child safety.

### How the child safety lock works:

---

Initiating a cooking process triggers the door lock. The child safety lock is active by default. It will only be deactivated if the user chooses to do so manually. In the event of a power disconnection, the oven will preserve the state of the child safety lock, whether it is activated or deactivated.

### Manual Disabling of Child Safety Door Lock

---

1. In the standby state, press and hold  for 3 seconds. The screen will display L-F. Press  and the  button in turn within 10 seconds. The screen will display U-O indicating the door lock has been disabled. If the  and  button are not pressed within 10 seconds, the screen display will return to the standby state.
2. To reengage the door lock, press and hold  for 3 seconds and the screen will display U-O. Press  and  button in turn within 10 seconds and the screen will display L-F, and the door lock will be enabled. If the  and  button are not pressed within 10 seconds, the screen display will return to the standby state.

## Start Cooking

---

Click " " button to start cooking. The door will be automatically locked, and the screen will display the working status.

## During Cooking

---

1. During cooking/operation, click  door lock button, and a beep will sound once indicating the door is unlocked. The working state and display remain unchanged.
  - A: If the door is not opened after 10 seconds, it will lock again, and the beep will sound once. The working state and display remain unchanged.
  - B: If the door is opened within 10 seconds, heating stops, and a pause is displayed. While the door is open, it remains unlocked. When the door is closed, it will no longer be locked; heating stops and a pause is displayed. Click  to continue cooking and the door will automatically lock again.
2. During cooking/operation, click " " to stop heating. The display will show pause state, and the door remains locked.
  - A: Click the " ", and the beep will sound once and the door remains locked. The screen display returns to a working state.
  - B: If the next operation is not carried out within 30 minutes, a beep will sound once, and the door will be unlocked.

## Unlocking After Cooking is Completed

---

1. After cooking, the screen displays "L-F" for 30 minutes, and the door remains locked. If there is no operation within 30 minutes, a beep sounds once and the door will unlock. The screen display returns to the standby state.
2. Within 30 minutes of the "L-F" state, click  and open the door within 10 seconds. The screen returns to standby state and the door will not be locked. (If you only press the button, and do not open the door, it will be automatically locked after 10 seconds.)

## Setting the Clock

1. Press the  button on the control panel. The time will flash to indicate it can be selected.
2. Rotate the dial to adjust the hours, and click the dial to confirm the selection.
3. Rotate the dial to adjust the minutes, and click the dial to confirm the selection.
4. Rotate the dial to select between "AM" or "PM", and click the dial to confirm the selection.

NOTE: During clock setting, if no action is taken for 1 minute, the oven will return to standby mode.

## Setting the Weight Measurement Units

1. After the clock has been set, the units will flash to indicate that they can be set.
2. Rotate the dial to select between "LBS", "OZ" or "KG", and click the dial to confirm the selection.

NOTE: During weight measurement unit selection, if no action is taken for 1 minute, the oven will return to standby mode.

## Setting the Volume

1. After the weight measurement units have been set, the volume icon will flash to indicate the volume can be set.
2. Rotate the dial to select between four volume levels: High, Medium, Low and Mute.  
Click the dial to confirm the selection.

NOTE: During volume selection, if no action is taken for 1 minute, the oven will return to standby mode.

## Setting the Control Screen Lock

1. Press and hold the  button for 3 seconds.
2. The Lock icon will appear on the screen to indicate the screen is locked.
3. Press and hold the  button for 3 seconds to deactivate the screen lock.

## Sleep Mode

After 2 minutes of inactivity, the microwave oven will go into sleep mode, where only the time is illuminated. To wake the microwave oven up, rotate or click the dial, or press any button.

## Quick Start Cooking

1. Press the  button to immediately begin heating for 30 seconds. Add an extra 30 seconds by pressing the  button during the heating process.
2. Alternately, rotate the dial to set to cooking time. Click the dial to confirm the selection, and press the  button to begin the heating process.
3. The heating process can be canceled by pressing the .

## Adjusting the Power Level

Select the  button and rotate the dial to select Level 1-10, indicated on the power level bar (Level 1 is the minimum power, Level 10 is the maximum power). Click the dial to confirm the selection.

## Using the Defrost Function

### Weight Defrost

1. Press the  eleven times .
2. Rotate the dial to select between "Meat", "Poultry" or "Fish". Click the dial to confirm the selection.
3. Rotate the dial to select the desired weight. Click the dial to confirm the selection.
4. Press the  button to begin defrosting.

Time Defrost

1. Press the  button **twelve** .
2. Rotate the dial to adjust the defrosting time. Click the dial to confirm the selection.
3. Press the  button to begin defrosting.

Using the Timer Function

1. Press the  button once.
2. Rotate the dial to cycle to the Timer function. Click the dial to confirm the selection.
3. Rotate the dial to adjust the time. Click the dial to confirm the selection.
4. Press the  button to begin the Timer.

Using the Preset Function

1. Press the  button once.
2. Rotate the dial to cycle through the pre-set options. Click the dial to confirm the selection. Some presets will require two selections (Melt, Soft, and Stew).
  - a. Popcorn
  - b. Melt – Select between Butter, Chocolate or Cheese
  - c. Soft – Select Butter or Ice Cream
  - d. Stew – Select Chicken or Curry
  - e. Keep Warm
  - f. Favourites – Select between 3 saved Favourites settings
3. Rotate the dial to adjust the weight. Click the dial to confirm the selection.
4. Press the  button to begin the heating process.

| Menu      | Sort      | Weight                |
|-----------|-----------|-----------------------|
| Popcorn   | Popcorn   | 50 g (1 3/4 oz)       |
|           |           | 90 g (3 oz)           |
|           |           | 100 g (3 1/2 oz)      |
| Melt      | Butter    | 1/4 cup (1/2 sticks)  |
|           |           | 1/2 cup (1 stick)     |
|           |           | (1 cup) 2 sticks      |
|           |           | (1 1/2 cups) 3 sticks |
|           | Chocolate | 113 g (4 oz)          |
|           |           | 227 g (8 oz)          |
|           | Cheese    | 113 g (4 oz)          |
|           |           | 227 g (8 oz)          |
| Soften    | Butter    | 1/4 cup (1/2 sticks)  |
|           |           | 1/2 cup (1 stick)     |
|           |           | 1 cup (2 sticks)      |
|           |           | 1 1/2 cups (3 sticks) |
|           | Ice Cream | 230 g (8 oz)          |
|           |           | 450 g (16 oz)         |
| Stew      | Chicken   | 4 serving             |
|           | Curry     | 4 serving             |
| Keep Warm | N/A       | N/A                   |

Setting Your Favourites

1. Press the  button and rotate the dial to “Favourites”. Click the dial to confirm the selection.
2. Rotate the dial to select between Favourites 1-3. Click and hold the dial for 3 seconds to enter settings mode.
3. Select desired cooking time and power level. Click the dial to confirm selection.
4. Once the Favourite is set, choose the Favourite from the pre-set menu and select  to begin the cooking process using those settings.

NOTE: The Favourites will not be lost when electricity is off.

## Using the Autocook Menu

| Menu             | Weight Range                                 | Additional Instructions                                                                                                                                                                                                                                                                                            |
|------------------|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sensor Reheat    | 227–510 g (8–18 oz)                          | <p>a. When reheating a casserole, add 44–59 mL (3 to 4 tablespoons) of water and cover with a lid or vented plastic wrap before heating. Stir after reheating is finished.</p> <p>b. When reheating a plate of food, cover with a lid or vented plastic wrap before heating. Stir after reheating is finished.</p> |
| Frozen Pizza     | 170–283 g (6–10 oz)                          | Use this Autocook function for baking frozen pizza. Follow the manufacturer's direction for preparation and add more cooking time, if needed.                                                                                                                                                                      |
| Fresh Vegetables | 227–510 g (8–18 oz)                          | Vegetable pieces should all be the same size for even cooking. Wash the vegetables thoroughly and place them in a dish. For every 1 tablespoon (14 mL) of vegetables, add ½ cup (75 g) of water. Cover the dish with a lid or vented plastic wrap before cooking. If desired, add salt or butter after cooking.    |
| Potato           | 1–3 Potatoes, 170–227 g (6–8 oz) each potato | <b>Pierce each potato 6 times around the surface, using a fork.</b> Line the turntable with paper-towel, and place the potatoes around the edge. DO NOT cover. If additional time is needed, continue cooking manually. Let stand in microwave oven for 5 minutes after cooking.                                   |
| Meat             | 227–510 g (8–18 oz)                          | Stir ground meat in a bowl before cooking. Cover with a lid or vented plastic wrap before cooking.                                                                                                                                                                                                                 |

1. Press the  button twice.
2. Rotate the dial to select from the Autocook menu. Click the dial to confirm the selection.
  - a. Sensor Reheat
  - b. Frozen Pizza
  - c. Fresh Vegetables
  - d. Potato
  - e. Meat
3. Click the dial to confirm selection.
4. Press the  to begin cooking process.

NOTE: Avoid pausing the cooking cycle when using Sensor Reheat to prevent sensor error.

## Multi-Stage Cooking

---

Two cooking stages can be set prior to cooking. In multi-stage cooking, if one section is defrosting, then defrosting will be placed in the first section automatically. When the first stage is finished, the oven will sound once and enter the next stage.

Example: To defrost food for 5 minutes first and then cook the food 3 minutes with level 8.

1. In standby status or sleep mode, press  button twice.
2. Rotate the dial to input the 5 minutes.
3. Click the dial to confirm the time.
4. Keep pressing  button to select level 8.
5. Click the dial to confirm the selected power.
6. Rotate the dial to choose 3 minutes.
7. Click the dial to confirm the cooking time.
8. Press  button to start cooking.

## Hints & Tips

---

Use the following for best results when cooking or reheating food:

1. The room temperature should be less than 35°C (95°F).
2. The weight of the food should be more than 110 g (4 oz).
3. The cavity, glass tray and utensils should be kept dry before adding food.
4. Food should be covered but should have a vent to allow for steam to escape.
5. To pause the cooking cycle, the door can be opened. To resume cooking, close the door and press the  button.

6. Avoid pausing the cooking cycle when using the Autocook function to prevent sensor error when cooking.
7. Food should be left to stand after cooking is finished.
8. The oven will need time to cool after being used for long periods of time, and may not operate if the cavity temperature is too high. Leave it for a few minutes before beginning the next heating operation.

## Tips for Using Sensor Reheat

---

Note the following requirements for different foods.

1. Casseroles: Add 44–59 mL (3 to 4 tablespoons) of water to the dish before heating, cover with a lid or vented plastic wrap.
2. Canned food: Empty contents into a microwave-safe casserole dish or serving bowl, cover with a lid or vented plastic wrap. After reheating, let the food stand for a few minutes before removing from the microwave.

## Microwave-Safe Materials

---

### CAUTION: Personal Injury Hazard

Tightly closed containers could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

To test if a dish or container can be used in the microwave oven, try the following.

1. Fill a microwave-safe container with 250 mL (1 cup) of cold water along with the item in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the item. If the empty item is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

Below is a summary of materials that can be used in the microwave oven:

| Item                  | Notes                                                                                                                                                                                                                                                                        |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Browning Dish         | Follow manufacturer's instructions. The bottom of browning dish must be at least 5 mm (3/16") above the turntable. Incorrect usage may cause the turntable to break.                                                                                                         |
| Dinnerware            | Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.                                                                                                                                                                               |
| Glass Jars            | Always remove the lid. Only use to heat food until warm. Most glass jars are not heat resistant and may break.                                                                                                                                                               |
| Glassware             | Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped glassware.                                                                                                                                                            |
| Oven Cooking Bags     | Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.                                                                                                                                                                        |
| Paper Plates and Cups | Use for short-term cooking or reheating only. DO NOT leave oven unattended while cooking.                                                                                                                                                                                    |
| Paper Towels          | Use to cover food for reheating and absorbing fat. Use for short-term cooking only. Supervise during use.                                                                                                                                                                    |
| Parchment Paper       | Use a cover to prevent splattering or a wrap for steaming.                                                                                                                                                                                                                   |
| Plastic               | Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling Bags" and tightly closed plastic bags should be slit, pierced or vented as per directions on package. |
| Plastic Wrap          | Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.                                                                                                                                                           |
| Thermometers          | Microwave-safe only (meat and candy thermometers).                                                                                                                                                                                                                           |
| Wax Paper             | Use as a cover to prevent splattering and retain moisture.                                                                                                                                                                                                                   |

Below is a summary of materials that should **NOT** be used in the microwave oven:

| Item                            | Notes                                                                                            |
|---------------------------------|--------------------------------------------------------------------------------------------------|
| Aluminum Tray                   | May cause arcing. Transfer food to microwave-safe dish.                                          |
| Food Carton with Metal Handle   | May cause arcing. Transfer food to microwave-safe dish.                                          |
| Metal or metal-trimmed dishware | May cause arcing and a fire in the microwave oven. Metal shields the food from microwave energy. |
| Metal twist ties                | May cause arcing and a fire in the microwave oven.                                               |
| Paper bags                      | May cause fire in the microwave oven.                                                            |
| Plastic Foam                    | Plastic Foam may melt or contaminate the liquid inside when exposed to high temperature.         |
| Wood                            | Wood will dry out when used in the microwave oven and may split or crack.                        |

## Cleaning and Maintenance

---

### Cleaning

---

1. Before cleaning, unplug the microwave oven and allow it to cool completely.
2. Remove the turntable from the microwave and wash it with warm, soapy water. Use only mild, non-abrasive soaps, or detergent applied with a sponge or soft cloth. DO NOT use metal scouring pads. Thoroughly dry the turntable before placing it back into the microwave.
3. Using a damp cloth, clean the exterior and interior of the microwave oven. DO NOT allow water or soap to drip into the ventilation ports. Make sure the microwave is dried before plugging it back to the power source.
4. NEVER immerse the microwave in water or any other liquid.
5. The microwave should be cleaned regularly. Uncleaned food particles and grease on the microwave plate could cause sparking in the microwave.



## Troubleshooting

Check possible troubleshooting concerns below and potential solutions. If the microwave oven still does not work properly, contact customer service.

| Issue                         | Possible Cause                                                                                                                                                                            | Possible Remedy                                                                                                                                                                        |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Microwave Oven will not start | a. Electrical cord for oven is not plugged in.<br>b. Door is open.<br>c. Wrong operation is set.                                                                                          | a. Plug into the outlet.<br><br>b. Close the door.<br>c. Check instructions.                                                                                                           |
| Arcing or Sparking            | a. Materials to be avoided in Microwave Oven were used.<br>b. The oven is operated when empty.<br>c. Spilled food remains in the cavity.<br>d. The mica plate is deteriorated.            | a. Use the microwave-safe cookware only.<br>b. Do not operate oven when empty.<br>c. Clean cavity with wet towel.<br>d. Call the customer service number and ask for a new mica plate. |
| Unevenly Cooked Foods         | a. Materials to be avoided in microwave oven were used.<br>b. Food is not defrosted completely.<br>c. Cooking time or power level is not suitable.<br>d. Food is not turned or stirred.   | a. Use microwave-safe cookware only.<br><br>b. Completely defrost food.<br>c. Adjust cooking time or power level.<br><br>d. Turn or stir food.                                         |
| Overcooked Foods              | a. Cooking time or power level is not suitable.                                                                                                                                           | a. Adjust cooking time or power level.                                                                                                                                                 |
| Undercooked Foods             | a. Materials to be avoided in microwave oven were used.<br>b. Food is not defrosted completely.<br>c. Oven ventilation ports are restricted.<br>d. Cooking time or power is not suitable. | a. Use microwave-safe cookware only.<br><br>b. Completely defrost food.<br>c. Check to see that oven ventilation ports are not restricted.<br>d. Adjust cooking time or power level.   |
| Improper Defrosting           | a. Materials to be avoided in microwave oven were used.<br>b. Cooking time or power level is not suitable.<br>c. Food is not turned or stirred.                                           | a. Use microwave-safe cookware only.<br><br>b. Adjust cooking time or power level.<br><br>c. Turn or stir food.                                                                        |

## Our Guarantee

---

If you experience any issues with your PADERNO™ 1.3 Cu. Ft. Microwave Oven with Even-Heat Inverter, please refer to the warranty terms below to determine the corrective course of action.

### 1-Year Limited Warranty

---

Padinox Inc. ("PADERNO") has been fuelling your passion for cooking since 1979. This iconic Canadian brand gives you outstanding durability and performance, so you can concentrate on the important things, like what to make next.

That's why we stand by all our products! Starting from the date of purchase, PADERNO warrants that your Kitchen Appliance is free from any manufacturing defects in materials or workmanship for a period of 1 year.

This warranty is only offered on PADERNO appliances sold and used in Canada. The PADERNO warranty covers all costs related to restoring the proven defective product through the repair or replacement of any defective part and necessary labour so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product at PADERNO's discretion.

The PADERNO warranty does not apply to appliances that have been used commercially or in non-household applications. The warranty does not cover damages resulting from misuse or abuse of the product and/or uses inconsistent with this Use and Care manual, attempts at repair, theft, use with unauthorized attachments or failure to follow the instructions provided with the product. This warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by

PADERNO, are used. You may also arrange for service after the warranty expires at an additional cost. **There are no other express warranties except as set forth herein and any applicable implied warranties of merchantability and fitness (or those provided for by law) are limited in duration to the period of coverage of this express written limited warranty.**

### CONTACT:

If you have any trouble with the product during the warranty period, please visit us online at **www.PADERNO.com** or contact us at: **1-800-263-9768** or via email **customer.service@padinox.ca**

Padinox Inc. Toronto Canada M4P 2V8

**A receipt indicating the purchase date is required for any claims, so please keep it in a safe place.** We recommend that you register your product on our website - **<https://www.PADERNO.com/pages/product-registration>**

Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase.









Cook. For life.

Valued by professional chefs and passionate home cooks alike, PADERNO™ offers an exceptional level of durability and performance guaranteed.

Connect with us at [PADERNO.com](http://PADERNO.com) to learn more and register your product.

For questions and concerns, please contact:  
[Customer.service@padinox.ca](mailto:Customer.service@padinox.ca)  
1-800-263-9768