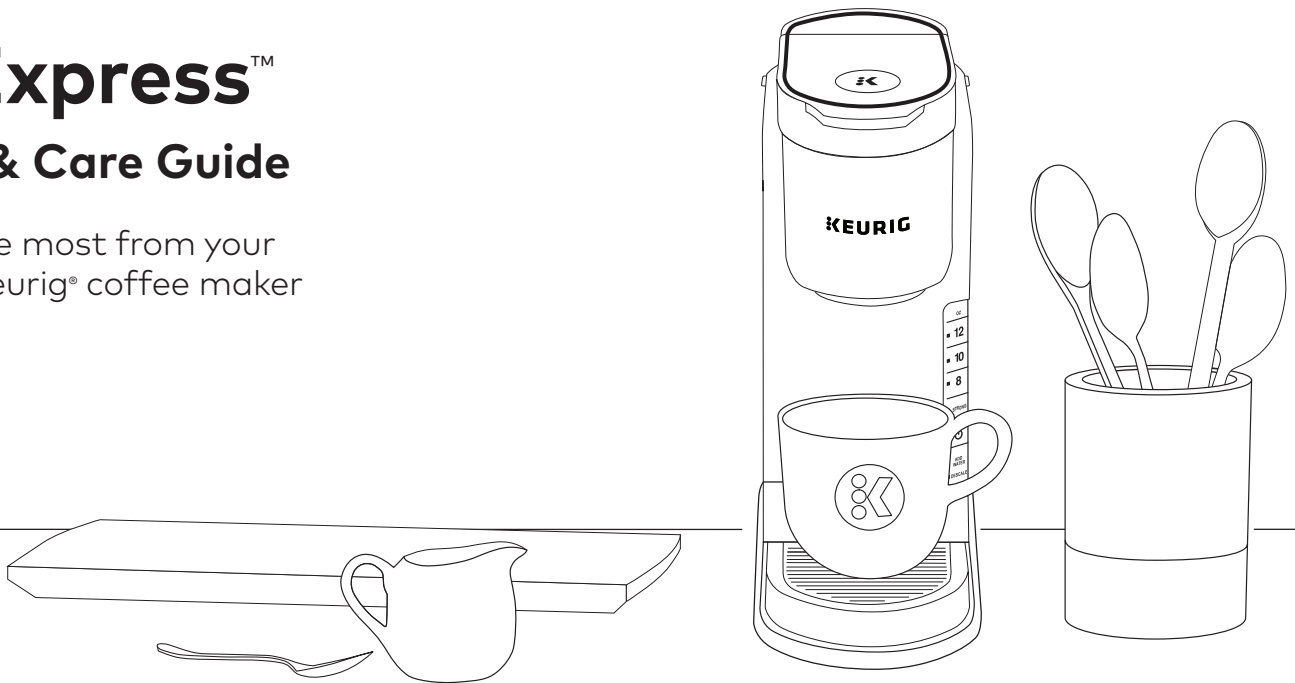


KEURIG®

K·Express™

Use & Care Guide

Get the most from your
new Keurig® coffee maker

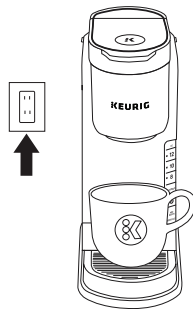


Before You Brew

1 Plug & Place

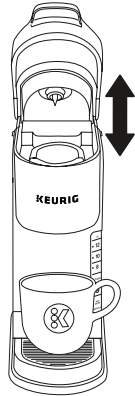
Remove packing tape from coffee maker. Plug into an outlet.

Place a large mug (296 ml/10 oz minimum) on the drip tray.



3 Lift & Lower

Lift and lower the handle. **Do not insert a K-Cup® pod.** The coffee maker will power on automatically.



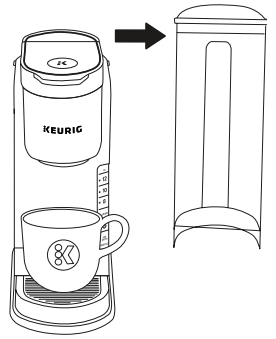
2 Rinse & Fill

Remove the water reservoir lid, then lift the reservoir straight up to remove it. If you have a Keurig® Water Filter, install it now. Refer to your Water Filter Starter Kit for instructions.

Rinse reservoir with fresh water and fill to the **MAX FILL** line.

Replace water reservoir, making sure the tank is seated properly in the base. Replace lid.

NOTE: Do not use distilled water.

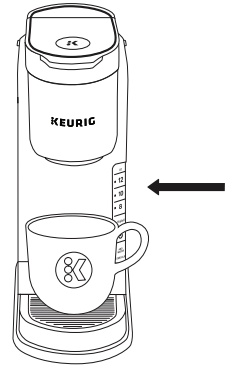


4 Cleansing Brew

The 3 cup sizes will blink. Press the **8 oz** button to start a cleansing brew. Pour the hot water into the sink.

Do not remove the water reservoir or lift the handle once the brew button has been pressed until the brew has completed.

The one-time setup process is now complete and you are ready to brew!

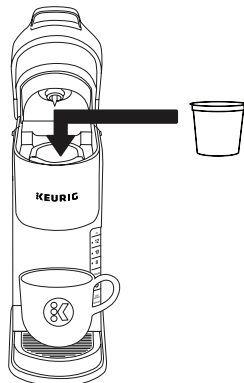


Brew Your First Cup

5 Place Mug & Pod

Place a mug on the drip tray. If using a travel mug, remove the drip tray and place the mug on the drip tray base. Lift the handle and place a K-Cup® pod in the K-Cup® pod holder. Lower the handle completely to close the lid.

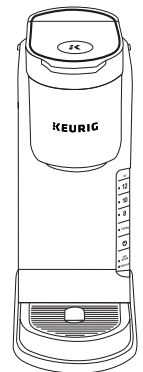
Do not remove the foil lid on the K-Cup® pod.



6 Brew & Enjoy!

The 3 brew sizes will blink. Select and press your brew size. The light will remain illuminated while brewing. Brewing is complete when the sizes are all illuminated. Lift the handle and recycle the K-Cup® pod with 3 easy steps. (See instructions below.) K-Cup® pods are recyclable in select locations; they may not be recyclable in your area.

CAUTION: While brewing, there is extremely hot water in the K-Cup® pod holder. To avoid injury, do not lift the handle during the brewing process.



Coffee Maker Features

FAST & FRESH-BREWED: Coffee made in minutes.

BACK-TO-BACK BREWING: Immediately brew a second cup, no need to wait for reheating.

TRAVEL MUG FRIENDLY: Accommodates travel mugs up to 17.8 cm (7") tall.

SIMPLE BUTTON CONTROLS: Just insert any K-Cup® pod and use the button controls to brew a delicious cup.

MAINTENANCE ALERT: Reminds you to descale after every 250 brews.

COMPATIBLE WITH THE MY K-CUP® UNIVERSAL

REUSABLE COFFEE FILTER: Brew your own ground coffee (sold separately).

Auto Off: Automatically turns your coffee maker off 5 minutes after the last brew for energy savings, but will be ready to brew as soon as it is powered on again.

STRONG BREW: For a bolder, more intense cup.

DESCALE MODE: Once in mode, follow guided process to effectively remove scale from your coffee maker.

High Altitude To ensure your coffee maker works properly at higher altitudes (1,500 metres/5,000 feet) please enable the High Altitude Brewing Mode on your coffee maker.

1. Begin with the coffee maker plugged in and powered off.
2. Press and hold the **POWER** button and **10 oz** button for 3 seconds. The **12 oz** button will illuminate to confirm that the High Altitude Brewing Mode has been enabled.
3. High Altitude Mode will remain enabled until steps 1-2 are repeated and the **12 oz** light turns off and the **8 oz** light turns on to confirm that the High Altitude Brewing mode is disabled.

HIGH ALTITUDE BREWING: While holding the coffee maker handle up, push down slowly on the K-Cup® pod in the pod holder until the bottom of the K-Cup® pod is punctured by the exit needle.

STRONG BREW MODE: Keeps the Strong feature on with every brew.

With the coffee maker plugged in and powered off, press and hold the **STRONG** button for 3 seconds (STRONG will blink twice).

To exit the mode, repeat the same steps.

To turn the **STRONG** off for a single brew, press the **STRONG** button once until no longer illuminated.

STRONG MODE will be reactivated for the next brew automatically.

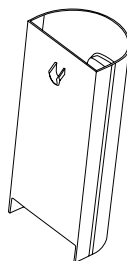
Caring For Your Coffee Maker

Regular cleaning keeps your coffee maker running smoothly. Always be sure to turn off and unplug your coffee maker before cleaning.



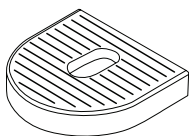
Coffee Maker Exterior

Keep your Keurig® coffee maker looking its best by cleaning the exterior from time to time. Just clean with a damp, soapy, lint-free, non-abrasive cloth. Never immerse the coffee maker in water or other liquids.



Water Reservoir

The water reservoir should be cleaned periodically by wiping the inside of the reservoir and underside of the lid with a damp, non-abrasive, lint free cloth. Do not dry the inside of the water reservoir with a cloth as lint may remain. Allow the reservoir to dry completely. Hand-wash only.



Drip Tray

The drip tray overflow should be emptied and cleaned occasionally. To remove, lift up off coffee maker base, keeping it level to avoid spilling. Rinse and clean with a damp, soapy, lint-free, non-abrasive cloth. Hand-wash only.

Regular Maintenance

For great-tasting coffee, keep your coffee maker running at peak performance by following the recommended maintenance schedule:

Frequency	Product	Benefit
Every 2 months	Keurig® Water Filters	Keeps your water fresh and help remove impurities
Every 3 months or when the Descale notification turns on*	Keurig® Descaling Solution	Eliminates mineral buildup to preserve the long-term health of your coffee maker

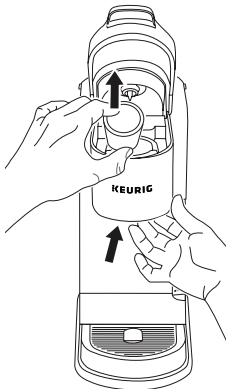
*To turn off Descale notification, follow the full descaling procedure as outlined in this guide.

If the coffee maker has been in storage, or hasn't been used in days, run a cleansing brew before brewing your beverage.

Periodically **hand-wash** the water reservoir and lid and drip tray with warm soapy water and rinse clean.

CAUTION: Parts are not dishwasher safe.

NOTE: Do not dry the inside of the water reservoir with a cloth as lint may remain.



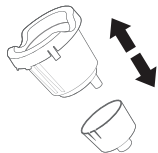
K-Cup® Pod Holder

To remove the K-Cup® pod holder from the coffee maker, lift the handle and grasp the top of the K-Cup® pod holder with one hand while pushing up on the bottom of the K-Cup® pod holder from underneath with the other until it releases. After cleaning, align the K-Cup® pod holder with the opening using the two front ribs as a guide and snap into place from the top.

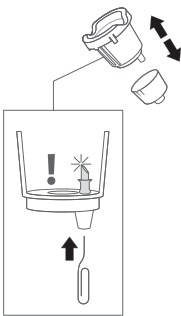
CAUTION: There are sharp needles that puncture the K-Cup® pod above the K-Cup® pod holder and in the bottom of the K-Cup® pod holder. To avoid risk of injury, do not put your fingers in the K-Cup® pod holder.

NOTE: Always remove and recycle the used K-Cup® pod after brewing. K-Cup® pods are recyclable in select locations; they may not be recyclable in your area.

Funnel

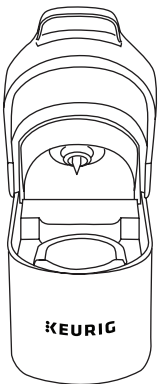


Washing the funnel ensures a fresh beverage experience. The funnel should be washed regularly and can be removed from the K-Cup® pod holder by pulling on it until it pops off. To replace it, orient the snaps to the indent and just snap it back onto the K-Cup® pod holder.



Exit Needle

Remove the pod holder assembly and detach the funnel. Locate the exit needle on the inside bottom of the K-Cup® pod holder. Insert a straightened paper clip into the exit needle to loosen any coffee grounds.



Entrance Needle

Lift the coffee maker handle and locate the entrance needle on the underside of the lid. To clean the holes in the needle, hold the coffee maker handle in the upward position and with your other hand, carefully insert a straightened paper clip into all the holes. Gently move it around to loosen any coffee grounds. Lower the handle completely and run a cleansing brew two times. Do not insert a K-Cup® pod.

Descaling Procedure

Note: the full descaling procedure must be completed to turn off the Descale light.

You will need: a large ceramic mug (414 ml/14 oz minimum), fresh water, Keurig® Descaling Solution, and access to a sink.

Do not use a paper cup. Ensure that there is no beverage pod in the K-Cup® pod holder. The descaling procedure takes approximately 20 minutes.

STEP 1: Prepare the Coffee Maker

Pour the entire bottle of Keurig® Descaling Solution into an empty water reservoir.

Then, fill the empty bottle with water and pour into the water reservoir.

Do not insert a K-Cup® pod.

Place a large mug on the drip tray.

STEP 2: Descale the Coffee Maker

To activate Descale Mode, begin with the coffee maker plugged in and powered off, then press and hold the **8 oz** and **12 oz** buttons together for 3 seconds.

When flashing, press the **12 oz** button to start the descaling process.

Once the brew is complete, pour the hot liquid into the sink.

Continue to brew until the **ADD WATER** light illuminates.

STEP 3: Fresh Water Rinse

Empty the water reservoir, rinse the tank, and refill to the **MAX** fill line with fresh water.

When flashing, press the **12 oz** button to start the rinsing process.

Once the brew is complete, pour the hot liquid into the sink.

Continue to brew 12 oz until the **DESCALE** notification turns off.

The coffee maker has now exited Descale Mode and will be ready for use!

NOTE: The cleaning action of Keurig® Descaling Solution may result in a "foam" dispensed from the coffee maker. This is natural, as the solution is reacting with the scale inside. For a coffee maker that is heavily scaled, the coffee maker may not fill properly after the descaler is added. If this occurs, you may see only a small or no output dispensed, followed by the sound of air blowing out. If this occurs:

- Turn off and unplug the coffee maker.
- If there is Keurig® Descaling Solution in the water reservoir, discard the contents, rinse the water reservoir thoroughly, and refill with water.
- Plug the coffee maker back in, power on, and repeat the Step 3 Fresh Water Rinse cycle. The coffee maker should begin to function normally as the solution is rinsed out and the scale is removed. If problem persists, allow coffee maker to sit unplugged for at least 30 minutes before continuing with the rinse.

Troubleshooting

Grounds in Your Coffee

Grounds may have gathered in the exit or entrance needles and can be cleaned using a straightened paper clip or similar tool.

- Clean the exit needle of the K-Cup® pod holder. Refer to the Exit Needle care instructions.
- Clean the coffee maker entrance needle. Refer to the Entrance Needle care instructions.

For optimal enjoyment and to limit grounds in your cup during hot water brews or when transitioning from brewing a coffee pod to a non-coffee pod (i.e. tea or cocoa), clean the exit and entrance needle per the instructions provided and perform 2 cleansing brews.

Coffee Maker Will Not Brew

- The water level must be at the minimum line to brew. Add an additional 59 ml (2 oz) of water to the reservoir to ensure the minimum fill level has been met, then press the size button. Repeat until the coffee maker begins to dispense.
- Lift up and replace the reservoir to ensure a secure fit on the base.

Brewing a Partial Cup

- Power the coffee maker off. Press and hold the 12 oz button for 5 seconds until water starts dispensing. Then release and let the water purge. Discard the contents into the sink. Press the power button to restart.
- The exit needle may be clogged. Refer to the Exit Needle care instructions.
- Clean the K-Cup® Pod Holder, see K-Cup® Pod Holder care instructions.
- The coffee maker may need to be descaled. If you have repeated the descale procedure on your coffee maker two times and it is still only brewing a partial cup, contact Customer Service.

Coffee Maker Does Not Have Power or Shuts Off

- Make sure that the power button has been turned on.
- Plug coffee maker into its own outlet. If the electric circuit is overloaded with other appliances, your coffee maker may not function properly. The coffee maker should be operated on its own circuit, separate from other appliances.
- For energy savings, the coffee maker automatically turns off 5 minutes after the last brew. Press the power button to restart.
- If the coffee maker still doesn't have power, contact Customer Service.

Helpful Hints

Water quality varies greatly. If you notice an undesirable taste in your beverage (such as chlorine or mineral tastes), we recommend using bottled or filtered water. Do not use distilled water.

Service

Beyond these recommended cleaning and maintenance procedures, this coffee maker is not user serviceable. For service, please refer to the Warranty section of this guide.

Storage

Empty the water reservoir before storing or transporting and take care to ensure that you store your coffee maker in a safe and frost-free environment. When you prepare to use it after storage, we recommend rinsing the water reservoir with fresh water and descaling the coffee maker as detailed in the Descaling your Coffee Maker section.

If you plan to move your coffee maker to a different location, turn the coffee maker off, unplug it, and empty the water reservoir. If your coffee maker has been in an environment below freezing, please be sure to let it warm to room temperature for at least 2 hours before using.

Click or Call!

Have Questions?

We're here to help. Visit support.keurig.ca for step-by-step videos on cleaning, descaling, and more.



Still Need Help?

Give us a call at
1-800-361-5628

Warranty

LIMITED ONE YEAR WARRANTY

Keurig Green Mountain, Inc. (Keurig) warrants that your coffee maker will be free of defects in materials or workmanship under normal home use for one year from the date of purchase. It is recommended that you register your coffee maker on keurig.ca/ welcome so that your purchase information will be stored in our system. Keurig will, at its option, repair or replace a defective coffee maker without charge upon its receipt of proof of the date of purchase. If a replacement coffee maker is necessary to service this warranty, the replacement coffee maker may be new or reconditioned. If a replacement coffee maker is sent, a new limited one year warranty will be applied to the replacement coffee maker.

This warranty only applies to coffee makers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from province to province.

Only the use of Keurig® K-Cup® pods and accessories will guarantee the proper functioning and lifetime of your Keurig® coffee maker. Any damage to or malfunction of your coffee maker resulting from the use of non-Keurig® pods and accessories may not be covered by this warranty or may result in a service fee if the damage or malfunction is determined to be caused by such use.

WHAT IS NOT COVERED BY THE LIMITED WARRANTY?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or province of purchase.

Nor does this warranty cover damages caused by use of non-Keurig® pods or accessories, services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig® parts, or external causes such as abuse, misuse, inappropriate power supply, or acts of God.

OTHER LIMITATIONS

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO YOUR KEURIG® COFFEE MAKER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the province of purchase.

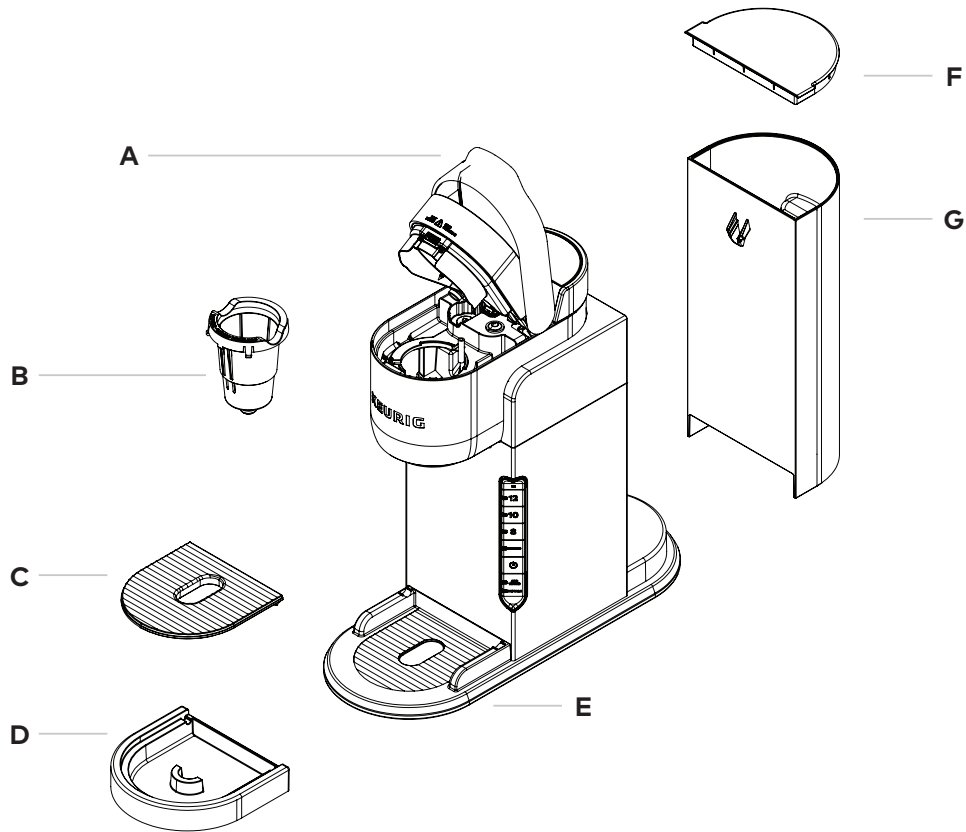
HOW DO YOU OBTAIN WARRANTY SERVICE?

Keurig® coffee makers are high-quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll free phone number 1-800-361-5628. Please do not return your coffee maker for servicing without first speaking to Keurig Customer Service to obtain a Return Materials Authorization (RMA) number. Keurig® coffee makers returned without a RMA number will be returned to the sender without servicing.

K-Express™

SINGLE SERVE COFFEE MAKER

- A. Handle
- B. K-Cup® Pod Holder Assembly
- C. Drip Tray Plate
- D. Drip Tray
- E. Drip Tray Base
- F. Water Reservoir Lid
- G. Water Reservoir



For replacement parts, please visit www.Keurig.ca

Coffeehouse taste in your own home.

**DOUBLE YOUR FIRST PURCHASE
OF 48 K-CUP® PODS**

Register your coffee maker and receive a coupon code by email
for 2 boxes of 24 K-Cup® pods FREE with an equal
or greater value purchase. Restrictions apply.*

Keurig.ca/welcome

*Visit Keurig.ca/appliances/register-brewer for more information.

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